

Approved by the
decision of the Board of Directors
of the Kazakhstan Deposit
Insurance Fund JSC
dated 18 May 2021 No. 13

Form

**Notification of the individual customer,
who entered into the Bank Account and (or) Bank Deposit Agreement**

1. Hereby Eurasian Bank JSC (hereinafter – the Bank) informs you about its participation in the mandatory deposit insurance system, in which the Bank was issued a certificate dated 24 December 2004 No. 15.

2. In accordance with the Law of the Republic of Kazakhstan “On mandatory insurance of deposits, placed in second-tier banks of the Republic of Kazakhstan” (hereinafter – the Law) your deposit (deposit)¹ is an object of mandatory deposit insurance.

If the Bank is deprived of the license to conduct all banking operations, the Kazakhstan Deposit Insurance Fund JSC (hereinafter referred to as the KDIF) will start paying the guaranteed compensation for your deposit (deposit) within 35 working days from the date of the Bank’s revocation of the license to conduct all banking operations. Such payment will be made within the maximum amount of the guaranteed compensation established in the Law.

The KDIF notification about the beginning and procedure of payment of the guaranteed compensation, as well as on the agent banks that pay the guaranteed compensation, the period and places of payment will be published in the mass media, as well as posted on the [KDIF](http://www.kdif.kz) Internet resource at www.kdif.kz.

3. To get the guaranteed compensation you are required **within one year from the date of the start of the guaranteed compensation payment** submit an application to:
the KDIF in e-form on the KDIF payment e-portal or the e-gov web portal, or
the agent bank selected from the list of agent banks, in hard copy.

Payment of the guaranteed compensation shall be made not later than 5 working days from the date of submission of your application for payment of the guaranteed compensation with the supporting documents attached. The application forms for payment of the guaranteed compensation and the list of supporting documents can be found on the [KDIF](http://www.kdif.kz) Internet resource at: www.kdif.kz.

4. The KDIF notification on the end date of payment of the guaranteed compensation will be published 30 working days before the expiration date of the payment period in the mass media and the KDIF Internet resource, as well as at the discretion of the KDIF by additional ways of providing information.

5. If **within one year from the start date of payment** you do not apply for the guaranteed compensation in accordance with the established procedure, this circumstance will be recognized as your consent to the transfer by the KDIF of the unclaimed amount of the guaranteed compensation amount to your individual pension account for voluntary pension contributions, opened in the order, provided by the legislation of the Republic of Kazakhstan on pension provision.

¹ the bank account certified by the bank account and/or bank deposit agreement

6. If you miss the deadline for payment of the guaranteed compensation, you may submit a written application to the KDIF for payment of the guaranteed compensation, and the KDIF will be able to pay you the guaranteed compensation if you have valid reasons, provided by the Law. At that, such an application can be submitted before the final liquidation of the bank or before you have the right to pension contributions at the expense of voluntary pension contributions in accordance with the Law of the Republic of Kazakhstan “On pension provision in the Republic of Kazakhstan”.