| Journal and structures Image: Im | Payment card type | Visa Gold/MasterCard Gold/MasterCard Gold PayPass |
|---|---|---|
| by the back card: 0 tenge -scond and subsequent years; 0 tenge -scond and subsequent years; 0 tenge - Find year of scrive; 0 tenge - Find year of scrive; 0 tenge - Find year of scrive; 0 tenge - For hanches, within 8 working days 0 tenge - For outsets, within 6 working days 0 tenge - For outsets, within 6 working days 0 tenge - For outsets, within 6 working days 0 tenge - For outsets, within 6 working days 0 tenge - For outsets, within 6 working days 0 tenge - For outsets, within 6 working days 0 tenge - For outsets, within 6 working days 0 tenge - For outsets, within 6 second principal full repayment within the grace prind. | Issuance and annual card service | |
| - Inst year of service; 0 tange - second and subsequent yan; 0 tange - Fest year of service; 0 tange - recond and subsequent yan; 0 tange - Test year of service; 0 tange - for mates; within 3 working days 0 tange - for multes, within 5 working days 0 tange - for multes, within 6 working days 0 tange - for warks, within 3 working days 0 tange - for warks, within 6 working days 0 tange Replacing a card at the request of a card holder or issuing a new card to request within 6 working days 0 tange Subscription fee for card service/grace period use (when conducting transactions in Smartback RBS and purchases of goods/services): The case of principal full repayment within the grace period. - - installment amount within a calendar mouth new than 200, 000 (two tanged thousand) tenge - - installment amount within a calendar mouth new than 200, 000 (two tanged thousand) tenge - - installment anount within a calendar mouth new than 200, 000 (two tanged thousand) tenge - - installment anount within a calendar mouth new than 200, 000 (two tanged thousand) tenge - - is a fank offer cand ox oxit. - - <td>Issuing a card and maintenance of a card account:</td> <td></td> | Issuing a card and maintenance of a card account: | |
| -scool and subsequent years; 0 lenge - First year of service; 0 lenge - First year of service; 0 lenge - For andres, within 3 working days 0 lenge - for banches, within 3 working days 0 lenge - for outlets, within 5 working days 0 lenge - for outlets, within 5 working days 0 lenge - for outlets, within 6 working days 0 lenge - for outlets, within 6 working days 0 lenge - for outlets, within 6 working days 0 lenge - for outlets, within 6 working days 0 lenge - for outlets, within 6 working days 0 lenge - for outlets, within 6 working days 0 lenge - for outlets, within 6 working days 0 lenge - for outlets, within 6 working days 0 lenge - for outlets, within 6 working days 0 lenge - for outlets, within 6 working days 0 lenge - installemant could workin he grace period: - - | | 0. |
| by the additional card: 0 tenge -accord and subsequent years: 0 tenge -accord and subsequent years: 0 tenge -for knuckes, within 3 working days 0 tenge -for knuckes, within 3 working days 0 tenge -for knuckes, within 3 working days 0 tenge Replacing a card at the request of a card holder or issuing a new card to projee a loot or soluto neef 0 tenge Replacing a card at the request of a card holder or issuing a new card to principal full repayment within the grace period 0 tenge Subscription fee for card service/grace period use (when conducting transmittions in Smarthank RHS and purchases of good/viervices): | | ë |
| Insign of service; 0 trags - rescond and subsequent years; 0 trags - for tranches, whinh 3 vorking days 0 trags - for tranches, which 3 vorking days 0 trags - for tranches, which 3 vorking days 0 trags - for tranches, which 3 vorking days 0 trags Replacing a card at the represt of a card bodier or issuing a new card to 0 trags 0 trags Subscription fee for card service/grace period use (when conducting transactions in Smartbank RBS and purchases of goods/services): In case of principal full repayment within the grace period: - installment amount within a calendar month ness than 200, 000 (two 2, 000 trags In case of principal full repayment within the grace period: | | 0 telige |
| - second and subsequent years;00 tange- for branches, within 3 vorking days00 tange- for whene, within 6 working days00 tangeReplacing a card at the request of a card holder or issuing a new card to palae a loot or stelen ones".0Replacing a card at the bank's initiative00 tangeSubscription fee for card service/grace period use (when conducting transactions in Smartbank RBS and purchases of goods/services):In case of principal full repoyment within the grace period:0tange- installment amount within a calendar month hes than 200, 000 (woo hunder dhousand) tenge0.000 lenge- installment amount within a calendar month nore than 200, 000 (woo hunder dhousand) tenge0.000 lenge- Crediting of mozy to a card account:0.1% of amount- rai abain outle cash desk0.1% of amount- via informational-poyment terminal00 tange- via informational-poyment terminal0tange- arazhein ATM0tange- arazhein ATM0tange- arazhein ATM0tange- network of the bank in Kazakhatan (up to 300,000 tange within a calendar0- network of other bank in Kazakhatan (up to 300,000 tange within a calendar0- network of other bank in Kazakhatan (up to 300,000 tange within a calendar0- network of other bank in Kazakhatan (up to 300,000 tange within a calendar0- network of other bank in Kazakhatan (up to 300,000 tange within a calendar0- network of other bank in Kazakhatan (up to 300,000 tange within a ca | | 0 tenge |
| - for brancks, within 3 working days 0 tenge - for undets, within 6 working days 0 tenge Replacing a card at the request of a card holder or issuing a new card to regulace a, lot or stolen one? 0 tenge Replacing a card at the bank's initiative 0 tenge Replacing a card at the bank's initiative 0 tenge Subscription fee for card service/grace period use (when conducting transactions in Smarthank RBS and purchases of goods/services): 0 In case of principal full repayment within the grace period 0 tenge - installment amount within a calendar month less than 200, 000 (two honder thousand) tenge 2, 000 tenge - installment amount within a calendar month more than 200, 000 (two honder thousand) tenge 5, 000 tenge - rest and constr - 0 tenge Crediting of mounty on a card acconstr: - 0 tenge - rat ank outlet cash desk 0.1% of amount - via informational-payment terminal 0 tenge - a tank in ATM 0 tenge - receiving cash an ATM: 0 tenge - network of other bashs 0 tenge - network of other bashs to kazakhstan (up to 300,000 tenge within a calendar 0 tenge - network of other bashs not or 300,000 tenge within a calendar 0 tenge - network of other bashs notide of Kazakhstan (up to 300,000 tenge within a calendar 0 tenge - network of other bashs notac | | |
| - for cutters, within 6 working days 0 kenge replacing a card at the request of a card holder or issuing a new card to replace a lost or stolen one* 0 kenge Replacing a card at the bank's initiative 0 kenge Subscription fee for card service/grace period use (when conducting transactions in Smartbank RBS and purchases of goods'services): In case of principal full repayment within the grace period. | | • |
| Replace aloat of a card a loider or issuing a new card to pipelace aloat of soloen one* 0 tenge Replace aloat of soloen one* 0 tenge Subscription fee for card service/grace period use (when conducting transactions in Smartbank RBS and purchases of goods/services): 0 tenge In case of principal full repayment within the grace period 0 tenge In case of principal full repayment within the grace period. 2,000 tenge -installment amount within a calendar month hore than 200,000 (two 2,000 tenge In case of principal full repayment within the grace period. 5,000 tenge -installment amount within a calendar month more than 200,000 (two 5,000 tenge Interdet thousand) tenge 0 tenge - via informational-payment terminal 0 tenge - at a Bank outlet cash dask 0.1% of amount - at a saft out the tash dask 0 tenge - outline transfers to the cand 0 tenge - outline transfers to the cand 0 tenge - network of Europian Bank 0 tenge - network of burb hasis in Kazakhstan (up to 300,000 tenge within a calendar month) 0 tenge - network of other banks in Kazakhstan (up to 300,000 tenge within a calendar month) 0 tenge - network of othe | | 0 |
| cpipter a card at the bank's initiative 0 tenge Replacing a card at the bank's initiative 0 tenge Subscription fee for card service/grace period use (when conducting transactions in Smartbank RBS and purchases of goods/services): In case of principal full repayment within the grace period 0 tenge In case of principal full repayment within the grace period: | | 0 tenge |
| Replacing a card at the bank's initiative 0 tenge Subscription fee for card service/grace period use (when conducting transactions in Smartbank RBS and purchases of goods/services): 0 In case of principal full repayment within the grace period: 0 tenge - installment amount within a calendar month less than 200, 000 (two hundred thousand) tenge 2, 000 tenge - installment amount within a calendar month more than 200, 000 (two hundred thousand) tenge 5, 000 tenge - installment amount within a calendar month more than 200, 000 (two hundred thousand) tenge 0.1% of arrount - installment amount within a calendar month more than 200, 000 (two hundred thousand) tenge 0.1% of arrount - installment amount within a calendar month more than 200, 000 (two hundred thousand) tenge 0.1% of arrount - use of principal full repayment within a calendar mount within a calendar mount within a calendar mount within a calendar month of thousand (tot tot tot tot tot tot tot tot tot to | | 0 tenge |
| Subscription fee for and service/grace period use (when conducting transactions in Smartbank RBS and purchases of goods/services): In case of principal full repayment within the grace period In case of principal full repayment within the grace period: In case of principal full repayment within the grace period: In case of principal full repayment within the grace period: In case of principal full repayment within the grace period In case of principal full repayment within the grace period. In case of principal full repayment within the grace period In case of principal full repayment within the grace period. In case of principal full repayment within the grace period. In case of principal full repayment within the grace period. In case of principal full repayment within the grace period. In case of principal full repayment within the grace period. In case of principal full repayment within the grace period. In case of principal full repayment within the grace period. In case of money Crediting of money to a cand account: In cash: I | | () tenge |
| In case of principal full repayment within the grace period 0 tenge 0.000 (two hundred thousand) tenge 0.0000 (tenge the tende to tenge 0.00000 (tenge the tende to tenge 0.00000000000000000000000000000000000 | | |
| In case of principal full regyment within the grace period: installment amount within a calendar month less than 200, 000 (two hundred thousand) tenge installment amount within a calendar month more than 200, 000 (two hundred thousand) tenge Crediting of money to a card account: In cesh: - at a Bank outlet cash desk - at a cash-in ATM - at a cash-in ATM - at cash-in ATM - at cash-in ATM - online transfers to the card - orediting from other banks - crediting from other banks - receiving cash at an ATM; - retwork of Durasian Bank - network of Durasian Bank - network of barbakis in Kazakhstan (over 300,000 tenge within a calendar month) - network of other banks in Kazakhstan (over 300,000 tenge within a calendar month) - network of other banks outside of Kazakhstan (over 300,000 tenge within a calendar month) - network of other banks outside of Kazakhstan (over 300,000 tenge within a calendar month) - network of other banks outside of Kazakhstan (over 300,000 tenge within a calendar month) - network of other banks outside of Kazakhstan (over 300,000 tenge within a calendar month) - network of other banks outside of Kazakhstan (over 300,000 tenge within a calendar month) - network of other banks outside of Kazakhstan (over 300,000 tenge within a calendar month) - network of other banks outside of Kazakhstan (over 300,000 tenge within a calendar month) - network of other banks - network of Durasian Bank, tenge - network of Durasian Bank - ne | Subscription fee for card service/grace period use (when conducting transactions in Smartbank RBS and purchases of goods/services): | |
| - installment anount within a calendar month less than 200, 000 (two hundred thousand) tenge - installment anount within a calendar month more than 200, 000 (two hundred thousand) tenge - crediting and transfer of money Crediting of money to a card account: In cash: - at a Bank outlet cash desk - at a Bank outlet cash desk - at a Bank outlet cash desk - at cash-in ATM - at a Bank outlet cash desk - at cash-in ATM - at cash-in ATM - at cash-in ATM - at cash-in ATM - of tenge - crediting from other banks - or other banks - crediting from other banks in ATM: - network of ther banks in Kazakhstan (over 300,000 tenge within a calendar month) - network of other banks in Kazakhstan (over 300,000 tenge within a calendar month) - network of other banks outside of Kazakhstan (over 300,000 tenge within a calendar month) - network of other banks outside of Kazakhstan (over 300,000 tenge within a calendar month) - network of other banks outside of Kazakhstan (over 300,000 tenge within a calendar month) - network of other banks outside of Kazakhstan (over 300,000 tenge within a calendar month) - network of other banks outside of Kazakhstan (over 300,000 tenge within a calendar month) - network of other banks - network of Eurasian Bank - network of Eurasian Bank | In case of principal full repayment within the grace period | 0 tenge |
| hundred thousand) tenge 2,000 tenge - installment amount within a calendar month more than 200,000 (two hundred thousand) tenge 5,000 tenge Crediting and transfer of money Crediting money to a card account: 0 In cash: 0.1% of amount - at a Bank outlet cash desk 0.1% of amount - via informational-payment terminal 0 tenge - at cash-in ATM 0 tenge - online transfers to the card 0 tenge - crediting from other banks 0 tenge - crediting from other banks 0 tenge - retwork of transin Bank 0 tenge - network of other banks in Kazakhstan (up to 300,000 tenge within a calendar month) 0 tenge - network of other banks outside of Kazakhstan (up to 300,000 tenge within a calendar month) 0 tenge - network of other banks outside of Kazakhstan (up to 300,000 tenge within a calendar month) 0 tenge - network of other banks outside of Kazakhstan (up to 300,000 tenge within a calendar month 0 tenge - network of other banks outside of Kazakhstan (up to 300,000 tenge within a calendar month) 0 tenge - network of other banks outside of Kazakhstan (up to 300,000 tenge within a calendar month) 0 tenge - network of other banks outside of Kazakhstan (up to 300,000 tenge within a calendar month | | |
| hundred thousand) tenge installment amount within a calendar month more than 200, 000 (two hundred thousand) tenge Crediting of money to a card account: In cash: at Bank outlet cash desk 0.1% of amount 0 tenge at cash-in ATM 0 tenge bit and active bit and ATM: bit | | 2, 000 tenge |
| hundred thousand) tenge 5,000 tenge Crediting and transfer of money Crediting of money to a card account: In cash: | | 2,000 tenge |
| Crediting of money to a card account: In cash: - at a Bank outlet cash desk 0.1% of amount - at a bank outlet cash desk 0.1% of amount - at cash-in ATM 0 tenge - orediting from other banks 0 tenge - crediting from other banks 0 tenge - crediting from other banks in Xazakhstan (up to 300.000 tenge within a calendar month) 0 tenge - network of other banks in Kazakhstan (up to 300.000 tenge within a calendar month) 0 tenge - network of other banks in Kazakhstan (up to 300.000 tenge within a calendar month) 0 tenge - network of other banks in Kazakhstan (up to 300.000 tenge within a calendar month) 0 tenge - network of other banks in Sazakhstan (up to 300.000 tenge within a calendar month) 0 tenge - network of other banks in Sazakhstan (up to 300.000 tenge within a calendar month) 0 tenge - network of other banks in Sazakhstan (up to 300.000 tenge within a calendar month) 0 tenge - network of other banks in Sazakhstan (up to 300.000 tenge within a calendar month) 0 tenge - network of other banks in Sazakhstan (up to 300.000 tenge within a calendar month) 0 teng | | 5, 000 tenge |
| Crediting of money to a card account: In cash: - at ash coultet cash desk 0.1% of amount - via informational-payment terminal 0 tenge - at cash-in ATM 0 tenge - at cash-in ATM 0 tenge - at cash-in ATM 0 tenge - online transfers to the card 0 tenge - crediting from oher banks 0 tenge - crediting from oher banks - crediting from oher banks 0 tenge - retwork of other banks in Kazakhstan (up to 300,000 tenge within a calendar month) - network of other banks in Kazakhstan (up to 300,000 tenge within a calendar month) - network of other banks in Kazakhstan (up to 300,000 tenge within a calendar month) - network of other banks in Kazakhstan (up to 300,000 tenge within a calendar month) - network of other banks outside of Kazakhstan (up to 300,000 tenge within a calendar month) - network of other banks outside of Kazakhstan (up to 300,000 tenge within a calendar month) - network of other banks uside of Kazakhstan (up to 300,000 tenge within a calendar month) - network of other banks uside of Kazakhstan (up to 300,000 tenge within a calendar month) - networks of other banks, tenge - networks of other banks - networks | , 0 | - |
| In cash: - at a Bank outlet cash desk 0.1% of amount - via informational-payment terminal 0 tenge - at cash-in ATM 0 tenge - crediting from other banks 0 tenge - crediting from other banks 0 tenge - credition other banks 0 tenge - credition other banks 0 tenge - retwork of ther banks 0 tenge - network of other banks in Kazakhstan (up to 300,000 tenge within a calendar month) - network of other banks in Kazakhstan (up to 300,000 tenge within a calendar month) - network of other banks in Kazakhstan (up to 300,000 tenge within a calendar month) - network of other banks outside of Kazakhstan (up to 300,000 tenge within a calendar month) - network of other banks outside of Kazakhstan (up to 300,000 tenge within a calendar month) - network of other banks outside of Kazakhstan (up to 300,000 tenge within a calendar month) - network of other banks outside of Kazakhstan (up to 300,000 tenge within a calendar month) - network of other banks outside of Kazakhstan (up to 300,000 tenge within a calendar month) - network of other banks outside of Kazakhstan (up to 300,000 tenge within a calendar month) - network of other banks outside of Kazakhstan (up to 300,000 tenge within a calendar month) - network of other banks outside of Kazakhstan (up to 300,000 tenge within a calendar month) - network of other banks - network of other banks - networks of other banks - network of terge in Smartbank - network of terge in Smartbank - network of terge in Smartbank - network of other banks - network of other b | | |
| - via informational-payment terminal 0 tenge - at cash-in ATM 0 tenge In non-cash: 0 - online transfers to the card 0 tenge - ording transfers to the card 0 tenge - ording transfers to the card 0 tenge - crediting from other banks 0 tenge Fes for using own funds: 0 tenge Receiving cash at an ATM: 0 tenge - network of other banks in Kazakhstan (up to 300,000 tenge within a calendar month) 0 tenge - network of other banks in Kazakhstan (up to 300,000 tenge within a calendar month) 0 tenge - network of other banks outside of Kazakhstan (up to 300,000 tenge within a calendar month) 0 tenge - network of other banks outside of Kazakhstan (up to 300,000 tenge within a calendar month) 0 tenge - network of other banks outside of Kazakhstan (up to 300,000 tenge within a calendar month) 0 tenge - network of other banks outside of Kazakhstan (up to 300,000 tenge within a calendar month) 0 tenge - network of barba Bank, tenge 0 tenge - network of barba Bank, tenge 0 tenge - network of barba Bank 0 tenge - network of barba Bank 0 tenge - network of barba Bank 0 tenge | | |
| - at cash-in ATM 0 tenge In non-cash: 0 - ondine transfers to the card 0 tenge - crediting from other banks 0 tenge Fes for using own funds: 0 Receiving cash at an ATM: 0 - network of Eurasian Bank 0 tenge - network of other banks in Kazakhstan (up to 300,000 tenge within a calendar month) 0 tenge - network of other banks outside of Kazakhstan (up to 300,000 tenge within a calendar month) 0 tenge - network of other banks outside of Kazakhstan (up to 300,000 tenge within a calendar month) 0 tenge - network of other banks outside of Kazakhstan (up to 300,000 tenge within a calendar month) 0 tenge - network of other banks outside of Kazakhstan (up to 300,000 tenge within a calendar month) 0 tenge - network of other banks outside of Kazakhstan (up to 300,000 tenge within a calendar month) 0 tenge - network of other banks outside of Kazakhstan (up to 300,000 tenge within a calendar month) 1.5% of amount - network of other banks 0 tenge - network of terasian Bank, tenge 0 tenge - network of terasian Bank 0 tenge - network of terasian Bank 0 tenge - network of ther banks 0 tenge | | 0.1% of amount |
| In non-cash: - online transfers to the card - online transfers to the cards - online transfer to a card: - online transfers to the cards - online transfer to a card: - online transfers to the cards - online transfer to a card: - online transfer tor a Card: - | | 0 tenge |
| - online transfers to the card 0 tenge - crediting from other banks 0 tenge Fest for using own funds: 0 Receiving cash at an ATM: 0 tenge - network of Eurasian Bank 0 tenge - network of other banks in Kazakhstan (up to 300,000 tenge within a calendar month) 0 tenge - network of other banks outside of Kazakhstan (over 300,000 tenge within a calendar month) 0 tenge - network of other banks outside of Kazakhstan (over 300,000 tenge within a calendar month) 0 tenge - network of other banks outside of Kazakhstan (over 300,000 tenge within a calendar month) 0 tenge - network of other banks outside of Kazakhstan (over 300,000 tenge within a calendar month) 0 tenge - networks of other banks, tenge 0 tenge - networks of other banks 0 tenge - networks of other ba | | |
| - crediting from other banks 0 tenge Fes for using own funds: Receiving cash at an ATM: - network of Eurasian Bank 0 tenge - network of other banks in Kazakhstan (up to 300,000 tenge within a calendar month) 0 tenge - network of other banks outside of Kazakhstan (up to 300,000 tenge within a calendar month) 0 tenge - network of other banks outside of Kazakhstan (up to 300,000 tenge within a calendar month) 0 tenge - network of other banks outside of Kazakhstan (over 300,000 tenge within a calendar month) 0 tenge - network of other banks outside of Kazakhstan (over 300,000 tenge within a calendar month) 0 tenge - network of other banks outside of Kazakhstan (over 300,000 tenge within a calendar month) 0 tenge - network of other banks 0 tenge - network of Eurasian Bank, tenge 0 tenge - network of Gazakhstan (up to 300,000 tenge within a calendar month) 1.5% of amount Receiving cash at a cash desk through a point-of-sale terminal: - - network of other banks 0 tenge - network of other banks | | |
| Fes for using own lunds: Receiving cash at an ATM: 0 tenge - network of other banks in Kazakhstan (up to 300,000 tenge within a calendar month) 0 tenge - network of other banks in Kazakhstan (over 300,000 tenge within a calendar month) 0 tenge - network of other banks outside of Kazakhstan (up to 300,000 tenge within a calendar month) 0 tenge - network of other banks outside of Kazakhstan (up to 300,000 tenge within a calendar month) 0 tenge - network of other banks outside of Kazakhstan (over 300,000 tenge within a calendar month) 0 tenge - network of other banks outside of Kazakhstan (over 300,000 tenge within a calendar month) 0 tenge - network of other banks outside of Kazakhstan (over 300,000 tenge within a calendar month) 1.5% of amount Receiving cash at a cash desk through a point-of-sale terminal: - - network of Eurasian Bank, tenge 0 tenge - network of Eurasian Bank 0 tenge - network of Eurasian Bank 0 tenge - network of other banks 0 tenge Purchases of goods and services: - - network of Eurasian Bank 0 tenge - network of Eurasian Bank 0 tenge - network of Gramount, min. 250 tenge 0 tenge - network of Gramount | | č |
| Receiving cash at an ATM: 0 tenge - network of Eurasian Bank 0 tenge - network of other banks in Kazakhstan (up to 300,000 tenge within a calendar month) 0 tenge - network of other banks in Kazakhstan (over 300,000 tenge within a calendar month) 0 tenge - network of other banks outside of Kazakhstan (up to 300,000 tenge within a calendar month) 0 tenge - network of other banks outside of Kazakhstan (up to 300,000 tenge within a calendar month) 0 tenge - network of Eurasian Bank (over 300,000 tenge within a calendar month) 0 tenge - network of Eurasian Bank, tenge 0 tenge - network of Burasian Bank 0 tenge - networks of other banks 1.5% of amount, min. 350 tenge Purchases of goods and services: - - networks of other banks 0 tenge Non-cash payment for casino/lottery/e-money purchase 1.5% of amount, min. 250 tenge Non-cash payment for casino/lottery/e-money purchase 1% of amount + 150 tenge - online transfers at ATM 1% of amount + 150 tenge - online transfers at ATM 1% of amount + 150 tenge - network of Eurasian Bank 0 tenge - online transfers at ATM 1% of amount + 150 tenge - online transfers at ATM 1% | | 0 tenge |
| - network of Eurasian Bank 0 tenge - network of other banks in Kazakhstan (up to 300,000 tenge within a calendar month) 0 tenge - network of other banks in Kazakhstan (over 300,000 tenge within a calendar month) 1% of amount - network of other banks outside of Kazakhstan (up to 300,000 tenge within a calendar month) 0 tenge - network of other banks outside of Kazakhstan (up to 300,000 tenge within a calendar month) 0 tenge - network of other banks outside of Kazakhstan (over 300,000 tenge within a calendar month) 0 tenge - network of other banks outside of Kazakhstan (over 300,000 tenge within a calendar month) 0 tenge - network of other banks outside of Kazakhstan (over 300,000 tenge within a calendar month) 1.5% of amount Receiving cash at a cash desk through a point-of-sale terminal: 0 tenge - network of Eurasian Bank, tenge 0 tenge - network of other banks 0 tenge Non-cash payment for casino/lottery/e-money purchase 1.5% of amount, min. 250 tenge Payment for services in Smartbank 0 tenge - online transfers at ATM 1% of amount + 150 tenge - online transfers at ATM 1% of amount + 150 tenge - a ta Bank outet 1% of amount + 150 tenge - network of Eurasian Bank 0 tenge | | |
| network of other banks in Kazakhstan (up to 300,000 tenge within a calendar month) 0 tenge network of other banks in Kazakhstan (up to 300,000 tenge within a calendar month) 1% of amount network of other banks outside of Kazakhstan (up to 300,000 tenge within a calendar month) 0 tenge network of other banks outside of Kazakhstan (over 300,000 tenge within a calendar month) 0 tenge network of other banks outside of Kazakhstan (over 300,000 tenge within a calendar month) 1.5% of amount Receiving cash at a cash desk through a point-of-sale terminal: 0 tenge network of other banks 0 tenge network of other banks 1.5% of amount Receiving cash at a cash desk through a point-of-sale terminal: 0 tenge network of other banks 0 tenge network of betrasian Bank 0 tenge network of other banks 0 tenge network of other banks 0 tenge network of other banks 0 tenge network of betrasian Bank 0 tenge online transfers of ATM 1% of amount + 150 tenge - at a Bank outlet 1% of amount + | | () tenge |
| month) 0 tenge - network of other banks in Kazakhstan (over 300,000 tenge within a calendar month) 1% of amount - network of other banks outside of Kazakhstan (up to 300,000 tenge within a calendar month) 0 tenge - network of other banks outside of Kazakhstan (over 300,000 tenge within a calendar month) 1.5% of amount - network of ther banks outside of Kazakhstan (over 300,000 tenge within a calendar month) 1.5% of amount Receiving cash at a cash desk through a point-of-sale terminal: 0 tenge - network of ther banks 0 tenge - networks of other banks 0 tenge - network of Eurasian Bank, tenge 0 tenge - network of Eurasian Bank 0 tenge - networks of other banks 0 tenge Purchases of goods and services: - - network of other banks 0 tenge Non-cash payment for casino/lottery/e-money purchase 1.5% of amount, min. 250 tenge Payment for a card: - - via pay.smartbank.kz 1% of amount + 150 tenge - online transfers at ATM 1% of amount + 150 tenge - online transfers at ATM 1% of amount + 300 tenge - network of Eurasian Bank 0 tenge - ontine transfers at ATM 1% of amo | | |
| month) 1% of amount - network of other banks outside of Kazakhstan (up to 300,000 tenge within a calendar month) 0 tenge - network of other banks outside of Kazakhstan (over 300,000 tenge within a calendar month) 1.5% of amount Receiving cash at a cash desk through a point-of-sale terminal: 0 tenge - network of Eurasian Bank, tenge 0 tenge - networks of other banks 1.5% of amount, min. 350 tenge Purchases of goods and services: 0 tenge - networks of other banks 0 tenge Non-cash payment for casino/lottery/e-money purchase 1.5% of amount, min. 250 tenge Payment for services in Smartbank 0 tenge ransfer from a card: - - via pay.smartbank.kz 1% of amount + 150 tenge - at a bank outlet 1% of amount + 150 tenge - at a bank outlet 1% of amount + 150 tenge - at a Bank cutet 1% of amount + 150 tenge - at a Bank cutet 1% of amount + 150 tenge - at a bank outlet 1% of amount + 150 tenge - at a bank outlet 1% of amount + 150 tenge - at a bank outlet 1% of amount + 150 tenge - at a bank outlet 0 tenge - networks of other banks | month) | 0 tenge |
| calendar month) 0 tenge - network of other banks outside of Kazakhstan (over 300,000 tenge within a calendar month) 1.5% of amount Receiving cash at a cash desk through a point-of-sale terminal: 0 tenge - network of Eurasian Bank, tenge 0 tenge - network of Eurasian Bank, tenge 0 tenge - network of Eurasian Bank 0 tenge - network of furasian Bank 0 tenge - network of of ther banks 0 tenge - network of of ther banks 0 tenge - network of of ther banks 0 tenge - networks of other banks 0 tenge - networks of other banks 0 tenge - networks of other banks 0 tenge - networks of amount, min. 250 tenge Payment for casino/lottery/e-money purchase Payment for services in Smartbank 0 tenge - via pay.smartbank.kz 1% of amount + 150 tenge - online transfers at ATM 1% of amount + 150 tenge - at a Bank outlet 1% of amount + 300 tenge - networks of other banks 0 tenge - networks of other banks 0 tenge - network of Eurasian Bank 0 tenge - networks of other banks 0 tenge | | 1% of amount |
| calendar month)1.5% of amountReceiving cash at a cash desk through a point-of-sale terminal:- network of Eurasian Bank, tenge0 tenge- networks of other banks1.5% of amount, min. 350 tengePurchases of goods and services:- network of Eurasian Bank0 tenge- networks of other banks0 tenge- networks of other banks0 tenge- networks of other banks0 tengeNon-cash payment for casino/lottery/e-money purchase1.5% of amount, min. 250 tengePayment for services in Smartbank0 tengeTransfer from a card:0 tenge- via pay.smartbank.kz1% of amount + 150 tenge- at a Bank outlet1% of amount + 150 tenge- at a Bank outlet1% of amount + 300 tengeObtaining statements0 tengeBalance inquiry through an ATM or point-of-sale terminal:0 tenge- networks of other banks0 tenge- network of Eurasian Bank0 tenge- network of Eurasian Bank0 tenge- networks of other banks0 tenge- nothyl0 tenge- additional465 tenge- additional, for each month, preceding the two last calendar months </td <td></td> <td>0 tenge</td> | | 0 tenge |
| Receiving cash at a cash desk through a point-of-sale terminal: 0 tenge - network of Eurasian Bank, tenge 0 tenge - networks of other banks 1.5% of amount, min. 350 tenge Purchases of goods and services: 0 tenge - network of Eurasian Bank 0 tenge - networks of other banks 0 tenge - networks of other banks 0 tenge - networks of other banks 0 tenge Non-cash payment for casino/lottery/e-money purchase 1.5% of amount, min. 250 tenge Payment for services in Smartbank 0 tenge - via pay.smartbank.kz 1% of amount + 150 tenge - online transfers at ATM 1% of amount + 150 tenge - at a Bank outlet 1% of amount + 150 tenge Obtaining statements 0 Balance inquiry through an ATM or point-of-sale terminal: - - network of Eurasian Bank 0 tenge - networks of other banks 0 tenge - network of Eurasian Bank 0 tenge - networks of other banks 0 tenge | | 1.5% of amount |
| - network of Eurasian Bank, tenge 0 tenge - networks of other banks 1.5% of amount, min. 350 tenge Purchases of goods and services: 0 tenge - network of Eurasian Bank 0 tenge - networks of other banks 0 tenge Non-cash payment for casino/lottery/e-money purchase 1.5% of amount, min. 250 tenge Payment for services in Smarbank 0 tenge Transfer from a card: 0 tenge - via pay.smarbank.kz 1% of amount + 150 tenge - online transfers at ATM 1% of amount + 150 tenge - at a Bank outlet 1% of amount + 300 tenge Obtaining statements 0 tenge Balance inquiry through an ATM or point-of-sale terminal: 0 tenge - networks of other banks 0 tenge Information on the last 10 transactions: 0 tenge Card account statement: - - monthly 0 tenge - additional, for each month, preceding the two last calendar months 1, 550 tenge | | |
| - networks of other banks 1.5% of amount, min. 350 tenge Purchases of goods and services: 0 tenge - network of Eurasian Bank 0 tenge - networks of other banks 0 tenge Non-cash payment for casino/lottery/e-money purchase 1.5% of amount, min. 250 tenge Payment for services in Smartbank 0 tenge - via pay.smartbank.kz 1% of amount + 150 tenge - via pay.smartbank.kz 1% of amount + 150 tenge - online transfers at ATM 1% of amount + 150 tenge - at a Bank outlet 1% of amount + 300 tenge Obtaining statements 0 Balance inquiry through an ATM or point-of-sale terminal: 0 - networks of other banks 0 tenge Information on the last 10 transactions: 0 tenge Card account statement: - - monthly 0 tenge - additional 465 tenge - additional, for each month, preceding the two last calendar months 1, 550 tenge | | 0 tenge |
| - network of Eurasian Bank0 tenge- networks of other banks0 tengeNon-cash payment for casino/lottery/e-money purchase1.5% of amount, min. 250 tengePayment for services in Smartbank0 tengeTransfer from a card:0 tenge- via pay.smartbank.kz1% of amount + 150 tenge- online transfers at ATM1% of amount + 150 tenge- at a Bank outlet1% of amount + 300 tengeObtaining statementsBalance inquiry through an ATM or point-of-sale terminal:- networks of other banks0 tenge- networks of other banks0 tengeInformation on the last 10 transactions:0 tengeCard account statement:0 tenge- monthly0 tenge- additional465 tenge- additional, for each month, preceding the two last calendar months1, 550 tenge | | 1.5% of amount, min. 350 tenge |
| - networks of other banks 0 tenge Non-cash payment for casino/lottery/e-money purchase 1.5% of amount, min. 250 tenge Payment for services in Smartbank 0 tenge Transfer from a card: - - via pay.smartbank.kz 1% of amount + 150 tenge - online transfers at ATM 1% of amount + 150 tenge - at a Bank outlet 1% of amount + 300 tenge Obtaining statements 1% of amount + 300 tenge Balance inquiry through an ATM or point-of-sale terminal: - - networks of other banks 0 tenge - nothly 0 tenge - additional 465 tenge - additional, for each month, preceding the two last calendar months 1, 550 tenge | Purchases of goods and services: | |
| Non-cash payment for casino/lottery/e-money purchase 1.5% of amount, min. 250 tenge Payment for services in Smartbank 0 tenge Transfer from a card: 1% of amount + 150 tenge - via pay.smartbank.kz 1% of amount + 150 tenge - online transfers at ATM 1% of amount + 150 tenge - at a Bank outlet 1% of amount + 300 tenge Obtaining statements 1% of amount + 300 tenge Balance inquiry through an ATM or point-of-sale terminal: 0 tenge - network of Eurasian Bank 0 tenge - networks of other banks 0 tenge Information on the last 10 transactions: 0 tenge - monthly 0 tenge - additional 465 tenge - additional, for each month, preceding the two last calendar months 1, 550 tenge | | |
| Payment for services in Smartbank0 tengeTransfer from a card:1% of amount + 150 tenge- via pay.smartbank.kz1% of amount + 150 tenge- online transfers at ATM1% of amount + 150 tenge- at a Bank outlet1% of amount + 300 tengeObtaining statements0 tengeBalance inquiry through an ATM or point-of-sale terminal:0 tenge- network of Eurasian Bank0 tenge- networks of other banks0 tengeInformation on the last 10 transactions:0 tengeCard account statement:0 tenge- monthly0 tenge- additional465 tenge- additional, for each month, preceding the two last calendar months1, 550 tenge | | |
| Transfer from a card: 1% of amount + 150 tenge - via pay.smartbank.kz 1% of amount + 150 tenge - online transfers at ATM 1% of amount + 150 tenge - at a Bank outlet 1% of amount + 300 tenge Obtaining statements 0 Balance inquiry through an ATM or point-of-sale terminal: 0 tenge - network of Eurasian Bank 0 tenge - networks of other banks 0 tenge Information on the last 10 transactions: 0 tenge Card account statement: 0 tenge - monthly 0 tenge - additional 465 tenge - additional, for each month, preceding the two last calendar months 1, 550 tenge | | |
| - via pay.smartbank.kz1% of amount + 150 tenge- online transfers at ATM1% of amount + 150 tenge- at a Bank outlet1% of amount + 300 tengeObtaining statements1% of amount + 300 tengeBalance inquiry through an ATM or point-of-sale terminal:0 tenge- network of Eurasian Bank0 tenge- networks of other banks0 tengeInformation on the last 10 transactions:0 tengeCard account statement:0 tenge- monthly0 tenge- additional465 tenge- additional, for each month, preceding the two last calendar months1, 550 tenge | | 0 tenge |
| - online transfers at ATM 1% of amount + 150 tenge - at a Bank outlet 1% of amount + 300 tenge Obtaining statements 1% of amount + 300 tenge Balance inquiry through an ATM or point-of-sale terminal: 0 tenge - network of Eurasian Bank 0 tenge - networks of other banks 0 tenge Information on the last 10 transactions: 0 tenge Card account statement: 0 tenge - monthly 0 tenge - additional 465 tenge - additional, for each month, preceding the two last calendar months 1, 550 tenge | | 1% of amount + 150 tense |
| - at a Bank outlet 1% of amount + 300 tenge Obtaining statements Balance inquiry through an ATM or point-of-sale terminal: - network of Eurasian Bank 0 tenge - networks of other banks 0 tenge Information on the last 10 transactions: 0 tenge Card account statement: 0 tenge - monthly 0 tenge - additional 465 tenge - additional, for each month, preceding the two last calendar months 1, 550 tenge | | |
| Obtaining statements Balance inquiry through an ATM or point-of-sale terminal: - network of Eurasian Bank 0 tenge - networks of other banks 0 tenge Information on the last 10 transactions: 0 tenge Card account statement: 0 tenge - monthly 0 tenge - additional 465 tenge - additional, for each month, preceding the two last calendar months 1, 550 tenge | | |
| - network of Eurasian Bank 0 tenge - networks of other banks 0 tenge Information on the last 10 transactions: 0 tenge Card account statement: 0 tenge - monthly 0 tenge - additional 465 tenge - additional, for each month, preceding the two last calendar months 1, 550 tenge | | |
| - networks of other banks 0 tenge Information on the last 10 transactions: 0 tenge Card account statement: 0 tenge - monthly 0 tenge - additional 465 tenge - additional, for each month, preceding the two last calendar months 1, 550 tenge | | |
| Information on the last 10 transactions: 0 tenge Card account statement: - monthly 0 tenge - additional 465 tenge - additional, for each month, preceding the two last calendar months 1, 550 tenge | | |
| Card account statement: 0 tenge - monthly 0 tenge - additional 465 tenge - additional, for each month, preceding the two last calendar months 1, 550 tenge | | |
| - monthly 0 tenge - additional 465 tenge - additional, for each month, preceding the two last calendar months 1, 550 tenge | | 0 tenge |
| - additional 465 tenge - additional, for each month, preceding the two last calendar months 1, 550 tenge | | () tanga |
| - additional, for each month, preceding the two last calendar months 1, 550 tenge | | |
| | | |
| | | |

| - if the matter hasn't been referred to the international-exception file | 0 tenge |
|--|---------------|
| - if the the matter has to go into the international exception file | 0 tenge |
| - changing the PIN code* | 0 tenge |
| - resetting the PIN code counter | 0 tenge |
| Providing a customer with information on card/account activity by SMS | 0 tenge |
| Reimbursement of expenses on provision of information on transactions conducted using an ATM, incl. Video records | |
| Reimbursement of expenses on provision of information on transactions conducted using an ATM, incl. Video records* | 5,000 tenge |
| Transfer of payment for an insurance certificate under traveller's insurance agreement on behalf of the insurance company | |
| Full | 17, 600 tenge |
| Light | 13, 440 tenge |
| Note: | |
| * VAT included | |