

CARD USE	
Type of card	Visa Gold/MasterCard Gold PayPass ¹
Issuance and annual card maintenance	
Issuing a card and maintenance of a card account:	
on the basic card:	
- first year of service;	No fee
- second and subsequent years;	No fee
on an additional card:	1, 000 tenge
urgent issue of a card	No fee
Replacing a card at the request of a card holder or issuing a new card to replace a lost or stolen one	1, 000 tenge
Replacing a card at the bank's initiative	No fee
Crediting and transfer of money	
Crediting money to a card account:	
- in cash	No fee
- by transfer from another bank	No fee
Transaction commissions	
Purchases of goods and services:	
- Eurasian Bank network	2% of an amount
- networks of other banks	2% of an amount
Non-cash payment for services in casino/lottery/e-money purchase	not provided
Obtaining statements	
Balance inquiry through an ATM or point-of-sale terminal:	
- network of Eurasian Bank	50 tenge
- network of other banks	100 tenge
Information on the last 10 transactions:	100 tenge
Card account statement:	
- monthly	0 tenge
- additional	465 tenge
- additional statements for each month preceding the last two	1, 550 tenge
- providing a customer with written information about his account at his request (including value-added tax)*	500 tenge
Blocking a lost/stolen card, resetting the PIN code counter, changing the PIN-code at ATM	
- if the matter hasn't been referred to the international-exception file	250 tenge
- if the matter has been referred to the international exception file	5, 000 tenge
- changing the PIN-code	0 tenge
- resetting the PIN-code counter	100 tenge
Interest rates on Eurasian Bank loans	
For a current loan (within the loan amount):	
- maximal fixed rate	from 0% to 36% per annum
Penalties for late payment of a loan:	
- within ninety days of delay	0.5% of payment overdue amount, for each day overdue, but not more than 10% of loan amount, for a year.
Submitting information on movement on a card/account via SMS	No fee
Providing information and video of a transaction at a Eurasian Bank ATM (VAT included)	
- Reimbursement of costs related to providing video on Eurasian Bank plastic cards (VAT included)*	5, 000 tenge
Transfer of payment for an insurance certificate under traveller's insurance agreement on behalf of the insurance company	
Full	17, 600 tenge

Light	13, 440 tenge
Notes:	
* VAT applies to all fees, except the ones noted in the document.	
¹ access to Lounge Key VIP waiting rooms is provided at availability of a premium payment card, in some cases a passport and a boarding ticket are requested. For holders of Mastercard Black Edition cards the access is \$30 (one visitor, one visit); For holders of Visa Infinite cards 6 visits a year for free, then the access is \$30 (one visitor, one visit); For holders of Visa Platinum cards 2 visits a year for free, then the access is \$30 (one visitor, one visit); For holders of Priority Pass club cards the access to VIP waiting rooms shall be provided till expiry of validity of the club card, the access to VIP-rooms shall be \$32 (one visitor, one visit);	