

Card type	Vanilla Package	Standard Package	Premium Package ¹
	Visa Classic /MasterCard Standard Package: One additional card for free	Visa /MasterCard Gold Package: two additional cards for free**	Visa/MC Infinite/Platinum Package: insurance certificates for the main cardholder. Up to five additional cards for free**
Issuing and annual card account maintenance:			
- monthly	100 tenge	250 tenge	500 tenge
Urgent card issuance:			
- for branches, within 3 working days	3, 500 tenge		
- for outlets, within 6 working days	3, 500 tenge		
Replacing a card at the request of a card holder or issuing a new card to replace a lost or stolen one (valued added tax included)*	500 tenge*	1, 000 tenge*	2, 000 tenge**
Replacing a card at the bank's initiative	0 tenge		
Fee for maintaining current card account, if there are no debit transactions for more than 1 year	1, 000 tenge		
Crediting and transfer of money			
Crediting of money to a card account:			
- in cash	0%		
- by transfer from another bank	0%		
Transferring money with a card:			
- to customers of Eurasian Bank and other banks using a remote channel	1%+150 tenge		
Transferring money from a card account:			
to a Eurasian bank customer:			
- at a Bank outlet	200 tenge		
to a Eurasian bank customer using a standing order:			
- at a Bank outlet	0 tenge		
to customers of other banks in tenge:			
- at a Bank outlet	According to Eurasian Bank's fee schedule for transfers in tenge		
to customers of other banks in a foreign currency:			
- at a bank outlet	According to Eurasian Bank's fee schedule for transfers in a foreign currency		
Transaction commissions			
Receiving cash at an ATM:			
- network of Eurasian Bank	0 tenge		
- networks of all Kazakhstan banks (up to 300, 000 tenge including in a calendar month)	0 tenge		
- networks of all Kazakhstan banks (over 300, 000 tenge in a calendar month)	1% of an amount		
- networks of foreign banks	1.5% of an amount	1.5% of an amount	free abroad up to 300, 000 tenge not more than 5 transactions, more - fee 1.5% of an amount
Receiving cash at a cash desk through a point-of-sale terminal:			
- network of Eurasian Bank, tenge	0 tenge		
foreign currency	0.8% of an amount, min. 50 tenge		
- networks of other banks	1.5% of an amount, min. 350 tenge	1.5% of an amount, min. 350 tenge	1.5% of an amount, min. 350 tenge
Purchases of goods and services:			
Non-cash payment for casino/lottery/e-money purchase	1.5% of an amount, min. 250 tenge		
Transfer of payment for an insurance certificate under traveller's insurance agreement on behalf of the insurance company:			
- by the basic card (not included into the package)			
Full	16, 000 tenge	17, 600 tenge	Visa Infinite – 57, 600 tenge, VISA Platinum – 19, 200 tenge
Light	12, 800 tenge	13, 440 tenge	Visa Infinite – 14, 400 tenge, VISA Platinum – 14, 400 tenge
- by the additional card (not included into the package)			
Full	16, 000 tenge	17, 600 tenge	Visa Infinite – 57, 600 tenge, VISA Platinum – 19, 200 tenge
Light	12, 800 tenge	13, 440 tenge	Visa Infinite – 14, 400 tenge, VISA Platinum – 14, 400 tenge
Obtaining statements			
Balance inquiry through an ATM or point-of-sale terminal:			
- network of Eurasian Bank	50 tenge		
- network of other banks	100 tenge		
Information on the last 10 transactions	100 tenge		
Card account statement:			
monthly:			
- at a bank outlet	0 tenge		
additional:			
- at a bank outlet	500 tenge		
additional, for each month, preceding the two last months:			
- at a bank outlet	1, 500 tenge		
providing a customer with written information about his account at his request:			
- at a bank outlet (VAT included)**	500 tenge**		
Blocking a lost/stolen card, resetting the PIN code counter:			
- if the matter hasn't been referred to the international-exception file	250 tenge		
- if the matter has been referred to the international-exception file	15, 500 tenge		
- resetting the PIN code counter	100 tenge		
Interest rates on Eurasian Bank loans			
- Within the set loan	22% per annum		
- In case of unpermitted overdraft amount occurrence	22% per annum		
Penalties for late payment of a loan:			

- within ninety days of delay	0.5% of an overdue amount per each day of delay
- after ninety days of delay	0.03% of an overdue amount per each day of delay but not more than 10% of an issued loan amount per year of agreement duration
Providing a customer with information on card/account activity by SMS	Free
Changing the PIN code at an ATM	No fee
Provision of information on transactions conducted using an ATM, incl. Video records	
- Fee for video records by payment cards of Eurasian Bank (value added tax included)**	5, 000 tenge**
Note:	
<p>¹access to Lounge Key VIP waiting rooms is provided at availability of a premium payment card, in some cases a passport and a boarding ticket are requested. For holders of Mastercard Black Edition cards the access is \$30 (one visitor, one visit); For holders of Visa Infinite cards 6 visits a year for free, then the access is \$30 (one visitor, one visit); For holders of Visa Platinum cards 2 visits a year for free, then the access is \$30 (one visitor, one visit); For holders of Priority Pass club cards the access to VIP waiting rooms shall be provided till expiry of validity of the club card, the access to VIP-rooms shall be \$32 (one visitor, one visit);</p>	
* VAT included	
** Provided upon decision of the Head of Card Business and Payment Services Division	