

Payment card type	Gold Package MC Gold/Visa Gold** Package: One additional card for free
Issuing and annual card account maintenance:	
- monthly	0 tenge
by the additional card (not included into the package) a year	1, 000 tenge
Urgent card issuance:	
- for branches, within 3 working days	3, 500 tenge
- for outlets, within 6 working days	
Replacing a card at the request of a card holder or issuing a new card to replace a lost or stolen one	1, 000 tenge
Replacing a card at the bank's initiative	0 tenge
Fee for maintaining current card account, if there are no debit transactions for more than 1 year	1, 000 tenge
Crediting and transfer of money	
Crediting of money to a card account:	
- in cash	0 tenge
- by transfer from another bank	0 tenge
Transferring money with a card:	
- to customers of Eurasian Bank and other banks using a remote channel	1% (of a transfer amount) + 150 tenge
Transferring money from a card account:	
to a Eurasian bank customer:	
- at a bank outlet	1% (of a transfer amount) + 300 tenge
to customers of other banks in tenge:	
- at a bank outlet	According to Eurasian Bank's fee schedule for transfers in tenge
to customers of other banks in a foreign currency:	
- at a bank outlet	According to Eurasian Bank's fee schedule for transfers in a foreign currency
Transaction commissions	
Receiving cash at an ATM:	
- network of Eurasian Bank	up to 1 million tenge within a calendar month – 0 tenge; over 1 million tenge within a calendar month – 0,95 % of an amount
- networks of all Kazakhstan banks (up to 300, 000 tenge including in a calendar month)	0 tenge
- networks of all Kazakhstan banks (over 300, 000 tenge in a calendar month)	1% of an amount
- networks of foreign banks (up to 300, 000 tenge including in a calendar month)	0 tenge
- networks of foreign banks (over 300, 000 tenge in a calendar month)	1.5% of an amount
Receiving cash at a cash desk through a point-of-sale terminal:	
- network of Eurasian Bank, tenge	up to 5 million tenge within a calendar month – 0 tenge; over 5 million tenge within a calendar month – 0,95 % of an amount
- foreign currency	0.8% of an amount, min. 50 tenge
- networks of other banks	1.5% of an amount, min. 350 tenge
Non-cash payment for casino/lottery/e-money purchase	1.5% of an amount, min. 250 tenge
Transfer of payment for an insurance certificate under traveller's insurance agreement on behalf of the insurance company:	
- by the basic card (not included into the package)	
Full	17, 600 tenge
Light	13, 440 tenge
- by the additional card (not included into the package)	
Full	17, 600 tenge
Light	13, 440 tenge
Obtaining statements	
Balance inquiry through an ATM or point-of-sale terminal:	
- network of Eurasian Bank	50 tenge
- networks of other banks	100 tenge
Information on the last 10 transactions	100 tenge
Card account statement:	

monthly:	
- at a Bank outlet	0 tenge
additional:	
- at a Bank outlet	500 tenge
additional, for each month, preceding the two last months:	
- at a Bank outlet	1, 500 tenge
providing a customer with written information about his account at his request:	
- at a Bank outlet*	500 tenge
Blocking a lost/stolen card, resetting the PIN code counter:	
- if the matter hasn't been referred to the international-exception file	250 tenge
- if the matter has been referred to the international exception file	5, 000 tenge
- resetting the PIN code counter	100 tenge
Providing a customer with information on card/account activity by SMS	first month 0 tenge, second and subsequent months - 100 tenge a month
Changing a PIN-code at an ATM	0 tenge
Provision of information on transactions conducted using an ATM, incl. Video records	
- Reimbursement of expenses on video records by payment cards of Eurasian Bank*	5, 000 tenge
Note:	
* VAT included	
<p>**access to Lounge Key VIP waiting rooms is provided at availability of a premium payment card, in some cases a passport and a boarding ticket are requested. For holders of Mastercard Black Edition cards the access is \$30 (one visitor, one visit) (or 0 tenge for two visits a month of the main holder at availability with the Bank of a deposit for 10, 000, 000 tenge or more); For holders of Visa Infinite cards 6 visits a year for free, then the access is \$30 (one visitor, one visit) (or 0 tenge for two visits a month of the main holder at availability with the Bank of a deposit for 10, 000, 000 tenge or more); For holders of Visa Platinum cards 2 visits a year for free, then the access is \$30 (one visitor, one visit) (or 0 tenge for two visits a month of the main holder at availability with the Bank of a deposit for 10, 000, 000 tenge or more); For holders of Priority Pass club cards the access to VIP waiting rooms shall be provided till expiry of validity of the club card, the access to VIP-rooms shall be \$32 (one visitor, one visit) (or 0 tenge for two visits a month of the main holder at availability with the Bank of a deposit for 10, 000, 000 tenge or more);</p>	