| Card type | Social Card |
|--|--|
| | MasterCard Standard Unembossed/Visa Classic Unembossed/Visa Electron/MasterCard Gold/Visa Gold |
| Issuing and annual card account maintenance: | |
| - by the basic card | |
| first year of service; | 0 tenge |
| second and subsequent years; | |
| - by the additional card | not provided |
| - Fee for maintaining current card account, if there are no debit transactions for more than 1 year | 1, 000 tenge |
| Replacing a card at the request of a card holder or issuing a new card to replace a lost or stolen one | 0 tenge |
| Urgent card issuance (Almaty only), within 3 days | not provided |
| Replacing a card at the bank's initiative | 0 tenge |
| Urgent card issuance | |
| for branches, within 3 working days | 3 500 tenge |
| for outlets, within 6 working days | 3, 500 tenge |
| Crediting and transfer of money | |
| Crediting of money to a card account: | |
| - in cash | 0 tenge |
| - by transfer from another bank | 0 tenge |
| - Payment of pensions, aids, deductions, etc., credited to The State Center for pension payment of the Ministry of Labor and Social Protection of Population of the Republic of Kazakhstan RCSE to the recipient's current account. | 0 tenge |
| Transferring money with a card: | |
| - to customers of Eurasian Bank and other banks using a remote channel | 1%+150 tenge |
| Transferring money from an account: | |
| - to a Eurasian bank customer at a bank outlet | 200 tenge |
| - to a Eurasian bank customer using a standing order | 0 tenge |
| - to customers of other banks in tenge | According to Eurasian Bank's fee schedule for transfers in tenge |
| - to customers of other banks in a foreign currency | According to Eurasian Bank's fee schedule for transfers in a foreign currency |
| Transaction commissions | |
| Receiving cash at an ATM: | |
| - network of Eurasian Bank | up to 1 million tenge within a calendar month -0 tenge; over 1 million tenge within a calendar month -0.95 % |
| networks of other hanks | of an amount 1.5% of an amount (min_200 tanga) |
| - networks of other banks Receiving cash at a cash desk through a point-of-sale terminal: | 1.5% of an amount (min. 200 tenge) |
| - network of Eurasian Bank, tenge | up to 5 million tenge within a calendar month -0 tenge; over 5 million tenge within a calendar month -0.95 % of an amount |
| foreign gurrangy | |
| foreign currency - networks of other banks | 0.8% of an amount + 50 tenge |
| Additional fee for receiving cash at the expense of credit limit through POS- | 1.5% of an amount (min. 350 tenge) - |
| terminal or ATM: Purchases of goods and services: | |
| - network of Eurasian Bank | 0 tenge |
| - network of Eurasian Bank - networks of other banks | 0 tenge |
| | 0 tenge |

| Non-cash payment for casino/lottery/e-money purchase | 1.5% of an amount + 250 tenge |
|---|--|
| Additional fee for transfer for payment of goods and services, making various payments at the expense of the credit limit | - |
| Obtaining statements | 1 |
| Balance inquiry through an ATM or point-of-sale terminal: | |
| - network of Eurasian Bank | 50 tenge |
| - networks of other banks | 50 tenge |
| Information on the last 10 transactions: | 100 tenge |
| Account statement: | |
| - monthly | 0 tenge |
| - additional | 465 tenge |
| - additional statements for each month preceding the last two | 1, 550 tenge |
| - providing a customer with written information about his account at his request (including value-added tax) | 550 tenge |
| Blocking a lost/stolen card, resetting the PIN code counter | 1 |
| - if the matter hasn't been referred to the international exception file | 250 tenge |
| - if the matter has been referred to the international exception file | - |
| - resetting the PIN code counter | 100 tenge |
| Interest rates on Eurasian Bank loans | |
| For a current loan (within the loan amount): | |
| - in tenge | 15% per annum |
| - in USD/EUR | - |
| Fee for loan servicing | 15% per annum |
| In case of exceeding the established bank loan amount: | 1 |
| - in tenge | 15% per annum |
| - in USD/EUR | - |
| Penalties for late payment of a loan: | |
| - within ninety days of delay | 0.5% of an overdue amount per each day of delay |
| - after ninety days of delay | 0.03% of an overdue amount per each day of delay but not more than 10% of an issued loan amount per year of agreement duration |
| Commission fee | |
| Providing a customer with information on card/account activity by SMS | first month 0 tenge, second and subsequent months - 100 tenge a month |
| Resetting a PIN-code at an ATM: | 1 |
| - Resetting the PIN-code | 0 tenge |
| Provision of information on transactions conducted using an ATM, incl. Vid | eo records (VAT included) |
| Reimbursement of expenses on video records by payment cards | 5, 000 tenge |
| Note: | |