

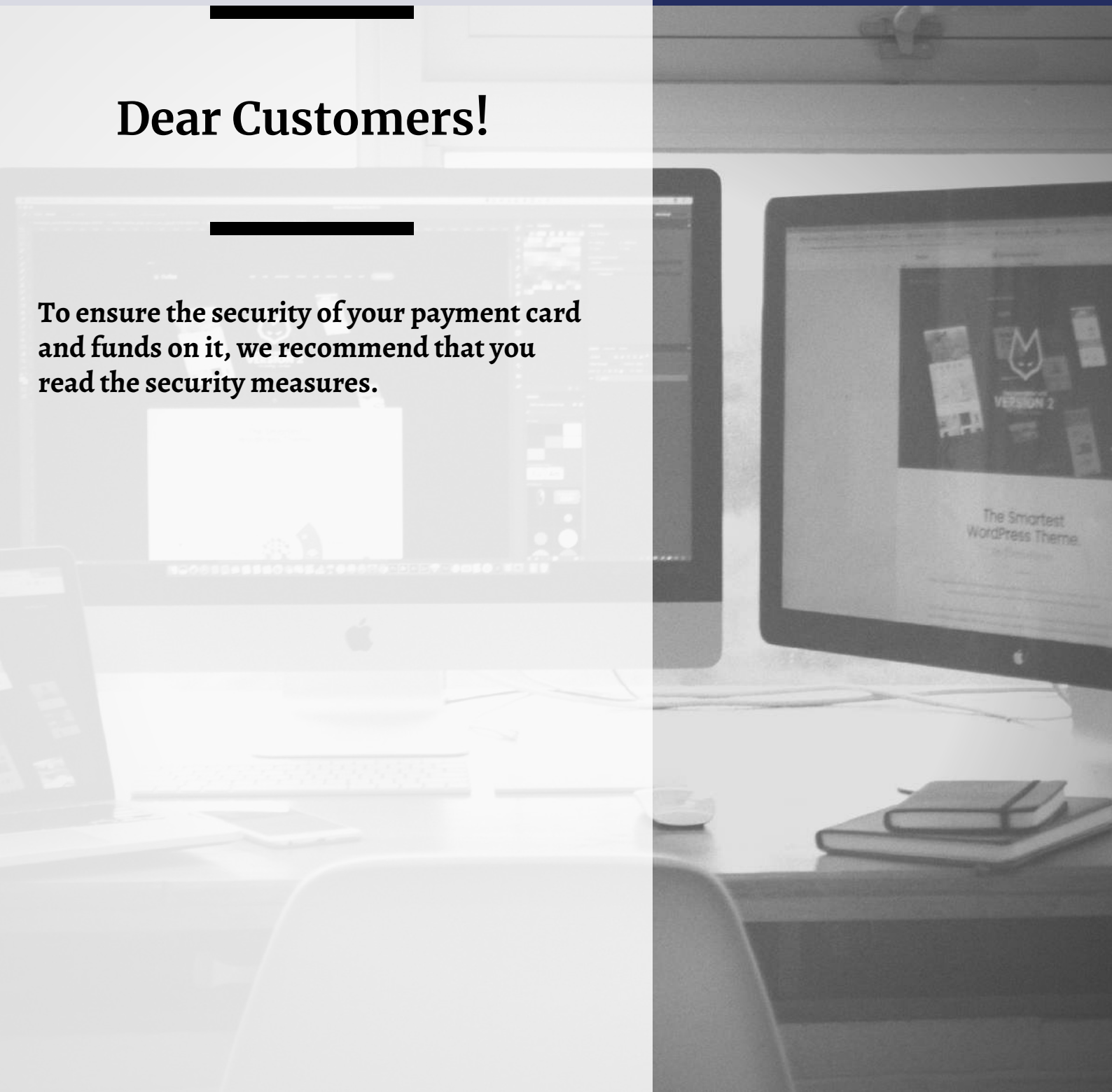
SAFETY CARD FOR PAYMENT CARD HOLDERS



Eurasian Bank

Dear Customers!

**To ensure the security of your payment card
and funds on it, we recommend that you
read the security measures.**





GENERAL RECOMMENDATIONS

- When receiving a Bank card, put your signature on the back in a specially designated place. In case of loss of the card, this will reduce the risk of using it without your consent.
- Never tell anyone your PIN-code.
- If it is difficult to remember the PIN-code, it is recommended to store it separately from a Bank card in a place inaccessible to third parties. Do not write the PIN-code on the card.
- Destroy slips, card statements, which are no longer necessary and where the full number of your payment card is indicated.
- Never tell anyone your card details: a 16-digit number, expiry date, holder's name and a 3-digit code on the back of the card.
- For additional control of card transactions, we recommend connecting the SMS-notification service.
- In case of loss or theft of a Bank card, immediately block it via the web version or the Smartbank mobile app or call the Contact Center with a request to block your card.

SECURITY MEASURES FOR ATM OPERATIONS

- Before using an ATM, inspect it for presence of suspicious devices (a pad on the keyboard, a video camera, etc.). If they are found, refrain from using this ATM, inform the Contact Center or official Bank accounts in social networks so that we could check your suspicions.
- If the ATM works with failures, for example, a long time in standby mode or reload, cancel your current transactions and wait for the payment card to return.
- You should not listen to the advice, prompts of third parties, and accept their assistance in conducting card transactions.
- When entering the PIN-code, cover the keyboard so that unauthorized persons could not see or record a combination of your PIN code on the camcorder.
- After completing an ATM transaction, make sure that the ATM has returned your payment card.



PAYMENT OF SERVICES AND GOODS IN THE TERRITORY OF A TRADE AND SERVICE ENTERPRISE

- Do not use payment cards at unreliable trade and service enterprises.
- Require conducting payment card transactions only in your presence.
- Before entering the PIN-code at the cashier's request, make sure that no one can see it.
- In the event of an unsuccessful transaction on your card, you are required to keep the check issued by the terminal for subsequent verification of the write-off by this transaction.

PAYMENT OF SERVICES AND GOODS IN THE INTERNET

- We recommend using the services and products of those websites, before the addresses (links) of which there are `https://` and the green lock sign. This means that the website uses Secure Connection and data exchanges in a secure format.
- Be sure to correctly type the address of the services and products website where you are, as fraudsters can use similar addresses. For example, "technodom.kz" is the correct site, "tehnodom.kz" is the wrong site.
- To keep confidentiality of personal data and payment card data, we recommend making purchases only from your device.
- If a purchase is made through someone else's device, we do not recommend saving your personal data on it. After purchasing the service, you need to make sure that personal data and other information about you is not stored on this device.