

	Package "Premium 2"	Package "Premium 3"
	Visa Platinum** Set: One additional gold card for free.	MC Black Edition /Visa Infinite ** Set: One additional gold card for free; insurance certificate for the basic card holder; concierge-service for the basic card holder.
Issuing a card and maintenance of a card account:		
- monthly payment	1, 000 tenge (or 0 tenge if there is a deposit of 10,000,000 tenge and more with the Bank within consecutive 30 calendar days) ¹ , excluding VAT	2, 000 тенге (or 0 tenge if there is a deposit of 10,000,000 tenge and more with the Bank within consecutive 30 calendar days) ¹ , excluding VAT
by the additional card (not included into the package) per annum	2, 000 tenge	
Urgent card issuance:		
- for branches, within 3 working days	3, 500 tenge	
- for outlets, within 6 working days		
Replacing a card at the request of a card holder or issuing a new card to replace a lost or stolen one	2, 000 tenge	
Replacing a card at the bank's initiative	0 tenge	
Fee for maintaining current card account, if there are no debit transactions for more than 1 year	1, 000 tenge	
Crediting and transfer of money		
Crediting of money to an account:		
- in cash	0 tenge	
- by transfer from another bank	0 tenge	
Card-to-card money transfers via the Bank remote channels:		
to a Eurasian Bank card	0 tenge	
to cards of other second-tier banks	0.9% of the amount, min. 200 tenge	
from cards of other second-tier banks to a Eurasian Bank card	0 tenge	
Transferring money from an account:		
to a Eurasian Bank customer:		
- at a Bank outlet	1% of an amount + 300 tenge	
to customers of other banks in tenge:		
- at a Bank outlet	According to Eurasian Bank's fee schedule for transfers in tenge	
to customers of other banks in a foreign currency:		
- at a Bank outlet	According to Eurasian Bank's fee schedule for transfers in a foreign currency	
Transaction commissions		
Receiving cash at an ATM:		
- network of Eurasian Bank	up to 2 million tenge within a calendar month – 0 tenge; over 2 million tenge within a calendar month – 0,95 % of an amount	
- network of other banks in Kazakhstan (up to 300,000 tenge within a calendar month)	0 tenge	
- network of other banks in Kazakhstan (over 300,000 tenge within a calendar month)	1% of an amount	
- network of other banks outside of Kazakhstan (up to 300,000 tenge within a calendar month)	0 tenge***	
- network of other banks outside of Kazakhstan (over 300,000 tenge within a calendar month)	1.5% of an amount	
Receiving cash at a cash desk through a point-of-sale terminal:		
- network of Eurasian Bank, tenge	up to 10 million tenge within a calendar month – 0 tenge; over 10 million tenge within a calendar month – 0,95 % of an amount	
foreign currency	0 tenge	
- networks of other banks	1.5% of amount, min. 350 tenge	
Purchases of goods and services:	0 tenge	
Non-cash payment for casino/lottery/e-money purchase	1.5% of amount, min. 250 tenge	
Transfer of payment for an insurance certificate under traveller's insurance agreement on behalf of the insurance company:		
- by the basic card (not included into the package)		

Full	57, 600 tenge
Light	14, 400 tenge
- by the additional card (not included into the package)	
Full	57, 600 tenge
Light	14, 400 tenge
Obtaining statements	
Balance inquiry through an ATM or point-of-sale terminal:	
- network of Eurasian Bank	50 tenge
- networks of other banks	100 tenge
Information on the last 10 transactions	100 tenge
Account statement:	
monthly:	
- at a Bank outlet	0 tenge
additional:	
- at a Bank outlet	500 tenge
additional statements for each month preceding the last two:	
- at a Bank outlet	1, 500 tenge
providing a customer with written information about his account at his request:	
- at a Bank outlet*	500 tenge
Blocking a lost/stolen card, resetting the PIN code counter:	
- if the matter hasn't been referred to the international-exception file	250 tenge
- if the the matter has to go into the international exception file	15, 500 tenge
- resetting the PIN code counter	100 tenge
Providing a customer with information on card/account activity by SMS	0 tenge
Resetting a PIN-code at an ATM	0 tenge
Reimbursement of expenses on provision of information on transactions conducted using an ATM, incl. Video records	
- Fee for provision of a video record by Eurasian Bank payment cards*	5, 000 tenge
Notes:	
* with VAT included	
**access to Lounge Key VIP waiting rooms is provided at availability of a premium payment card, in some cases a passport and a boarding ticket are requested. For holders of Mastercard Black Edition cards the access is \$30 (one visitor, one visit) (or 0 tenge for two visits a month for the main holder if he has deposited over 10,000,000 tenge with the Bank); For holders of Visa Infinite cards 6 visits a year for free, then the access is \$30 (one visitor, one visit) (or 0 tenge for two visits a month for the main holder if he has deposited over 10,000,000 tenge with the Bank); For holders of Visa Platinum cards 2 visits a year for free, then the access is \$30 (one visitor, one visit) (or 0 tenge for two visits a month for the main holder if he has deposited over 10,000,000 tenge with the Bank); For holders of Priority Pass club cards the access to VIP waiting rooms shall be provided till expiry of validity of the club card, the access to VIP-rooms shall be \$32 (one visitor, one visit) (or 0 tenge for two visits a month for the main holder if he has deposited over 10,000,000 tenge with the Bank);	
*** a bank, servicing ATM in some cases may not charge additional fee for cash issuance	
¹ For one opened deposit only 1 set of cards on preferential terms is provided. The monthly service fee is changed within 10 business days from the date of customer's contacting a bank outlet with an application for changing the service terms.	