

Purposes of collection and processing of personal data of Eurasian Bank JSC customer

Dear customers, their managers, founders, members, representatives and other individuals (including individual entrepreneurs) who have business relations with the Bank.

In accordance with the Law of the Republic of Kazakhstan dated 21 May 2013 No. 94-V “On personal data and their protection”, we inform you that Eurasian Bank JSC collects and processes personal data of its customers, related persons, as well as other individuals, whose data the Bank receives at carrying out banking and other activities in accordance with the legislation of the Republic of Kazakhstan.

The Bank collects from all sources and processes any information about the Customer, including his personal data, photo and/or video images, including biometric personal data recorded on electronic, paper and any other media (hereinafter – epy personal data) for each of the following purposes as the appropriate relations between the Bank and the Customer arise:

- 1) to consider the Customer’s application for banking and (or) other services that may be provided by the Bank in accordance with the legislation of the Republic of Kazakhstan;
- 2) to render to the Customer banking and (or) other services stipulated by the legislation of the Republic of Kazakhstan, including: bank loan operations, payment card operations, bank and savings accounts operations, cash operations, metal account operations, accounting operations, conversion operations, operations with guarantees, letters-of-credit and sureties;
- 3) to submit the information to the Kazakhstan Individual Deposit Insurance Fund JSC;
- 4) to exchange information, including, to consider and (or) provide responses to customer requests, complaints, suggestions, recommendations, claims, instructions, etc. (and/or third parties), to send (receive) communications (mail) to the Customer’s address for sending (delivery)/receipt through the services of a courier, a courier company, by express mail, etc.;
- 5) for assignment by the Bank of the rights of claim under contracts (agreements) concluded between the Customer and the Bank, if such assignment is stipulated by the terms of the relevant contracts (agreements) concluded between the Customer and the Bank;
- 6) for marketing purposes, providing (submitting) any information materials to the Customer, including about the Bank products and (or) services, as well as other notifications by telephone, fax, other types of communication, as well as through open communication channels (including SMS-texts, e-mail, fax, etc.);
- 7) for other purposes that are established (may be established) by the legislation of the Republic of Kazakhstan;