

9. Eco Card		
Payment card type	MasterCard World	
9.1. Issuing and account servicing		
9.1.1. Issuing a card and maintenance of a card account:		
- first (1st) year of service	0 tenge	
- from the second (2nd) year, with total non-cash turnover of purchases at merchants using the card from 50, 000 tenge or more, a month	0 tenge	
- from the second (2nd) year, with total non-cash turnover of purchases at merchants using the card for less than 50, 000 tenge or more, a month	500 tenge	
9.1.2. Urgent issue of a card:		
- for branches (within 1 business day)	4 500 tenge	
- for outlets (within 3 business days)	4 500 tenge	
9.1.3. Replacing a card at the request of a card holder or issuing a new card to replace a lost or stolen one	1 000 tenge	
9.1.4. Replacing a card at the bank's initiative, upon card expiration	0 tenge	
9.2. Money transfer		
9.2.1. Crediting money to a card account (cash/non-cash)	0 tenge	
9.2.2. Card-to-card transfer using remote channels of the Bank/other banks:		
- to Eurasian Bank card	0 tenge	
- to other bank card	up to 50, 000 tenge inclusive during a calendar month - 0 tenge, over 50, 000 tenge during a calendar month - 0.9% of amount, min. 200	
9.2.3. Card-to-card money transfer using remote channels of other banks	0.9% of amount, min. 200 tenge	
9.2.4. Money transfers through Bank outlets	1.5 % of amount + 500 tenge	
9.3. Transaction commissions		
9.3.1. Receiving cash at an ATM:		
- Eurasian Bank network	0%	

- networks of other banks within Kazakhstan	up to 300, 000 tenge inclusive during a calendar month - 0 tenge, over 300, 000 tenge during a calendar month - 1% of amount	
- networks of other banks outside Kazakhstan	1.5% of amount	
9.3.2. Receiving cash at a cash desk through a point-of-sale terminal:		
- at a Eurasian Bank cash desk through a point-of-sale terminal	up to 10 million tenge or equivalent currency inclusive during the calendar month - 0 tenge; over 10 million tenge or equivalent currency during a calendar month - 0.95% of the amount	
- at other bank cash desk	1.5% of amount, min. 350 tenge	
9.4. Non-cash payment for goods and services (incl. in Smartbank RBS)	0 tenge	
9.5. Obtaining statements and other service fees		
9.5.1. Balance inquiry through an ATM or point-of-sale terminal:		
- Eurasian Bank network	0 tenge	
- network of other banks	100 tenge	
9.5.2. Information on the last 10 transactions:	100 tenge	
9.5.3. Card account statement:		
- monthly	200 tenge	
- additional	500 tenge	
- additional statements for each month preceding the last two month	2, 000 tenge	
9.5.4. Providing informational letters/references and other documents, at a customer's request through Bank outlets	500 tenge	
9.5.5. Providing information on movements on the card/account via text messages and PUSH-notifications in the Smartbank mobile app (a month)	1st month - 0 tenge, subsequent - 150 tenge	
9.5.6. Providing information on transactions conducted via ATMs, incl. video*		
- Reimbursement for expenses, related to providing video on payment cards of Eurasian Bank JSC*	5, 000 tenge	
9.6. Lost/stolen card blocking, PIN code counter resetting, PIN-code changing		
9.6.1. Lost/stolen card blocking		

- if the matter does not have to go into the international exception file	250 tenge	
- if the the matter has to go into the international exception file	18, 000 tenge	
9.6.2. PIN-code changing	250 tenge	
9.6.3. PIN code counter resetting	200 tenge	
9.7. Penalty in the event of an unauthorized overdraft amount	0.5% of overdue payment amount, daily during 90 days of delay 0.03% of overdue payment amount daily after 90 days of delay, not more than 10% of overdraft amount, for each year of the agreement validity	
Notes:		
* VAT included		