

14. New subject	Gold Package	Premium Package****	Premium 2 Package for cards issued before 12.18.2019	Premium 3 Package	Premium 4 Package	
Payment card type	MC Gold Edition MC Gold PayPass/MC World PayPass/Visa Gold	MC Black Edition /Visa Infinite/Visa Platinum/MC World Elite Package: insurance certificate for the main holder; concierge service for the main card holder.	MC Black Edition /Visa Infinite/Visa Platinum/MC World Elite** Package: 1 additional card Gold/World - 0 tenge; certificate for the main holder; concierge service for the main card holder.	MC Black Edition /Visa Infinite/Visa Platinum/MC World Elite** Package: 1 additional card Gold/World - 0 tenge; certificate for the main holder; concierge service for the main card holder.	MC Black Edition /Visa Infinite/Visa Platinum/MC World Elite** Package: 1 additional card Gold/World - 0 tenge; certificate for the main holder; concierge service for the main card holder.	Visa Platinum** Package: 1 additional card Gold/World - 0 tenge
14.1. Issuing and annual servicing of a card account:						
- monthly payment (when issued at a bank office)	0 tenge	0 tenge	not provided	not provided	4000 tenge (0 tenge, if the deposit amount is more than 10,000,000 tenge or equivalent in tenge within the consecutive 30 calendar day), VAT excluded	4000 tenge (0 tenge, if the deposit amount is more than 10,000,000 tenge or equivalent in tenge within the consecutive 30 calendar day), VAT excluded
- monthly payment (for remote card issuance)			2100 tenge (0 tenge, if the deposit amount is less than 10,000,000 tenge or equivalent in tenge within the consecutive 30 calendar day), VAT excluded	2000 tenge (0 tenge, if the deposit amount is more than 10,000,000 tenge or equivalent in tenge within the consecutive 30 calendar day), VAT excluded	not provided	not provided
- on an additional card (outside the package) per year	2 000 tenge	4 000 tenge	4 000 tenge	4 000 tenge	4 000 tenge	4 000 tenge
14.1.1. Urgent issue of cards:						
- for branches (up to 1 business day)	4 500 tenge	5 500 tenge	5 500 tenge	5 500 tenge	5 500 tenge	5 500 tenge
- for outlets (up to 3 business days)	4 500 tenge	5 500 tenge	5 500 tenge	5 500 tenge	5 500 tenge	5 500 tenge
14.1.2. Replacement of a card at the request of a card holder or issue of a new card to replace a lost or stolen one	1 000 tenge	2 000 tenge	2 000 tenge	2 000 tenge	2 000 tenge	2 000 tenge
14.1.3. Replacement of a card at Eurasian Bank's initiative				0 tenge		
14.1.4. Maintaining a card account with no debit transactions for over a year				1 000 tenge		
14.2. Crediting and transfer of money						
14.2.1. Crediting to a card account:						
- in cash				0% of amount		
- by transfer from another bank				0% of amount		
- by transfer through a payroll arrangement (paid by an enterprise/organization)				0% of amount		
- payment of pensions credited to the NSDC "Government for Citizens" to the current account of the recipient	0 tenge					
14.2.2. Transferring money from a card through remote channels of the Bank						
- in Eurasian Bank's customers				0 tenge		
- to other bank's customers	up to 50 000 tenge including in a calendar month - 0 tenge; over 50 000 tenge in a calendar month - 0.9% of amount, min. 200 tenge	up to 75 000 tenge including in a calendar month - 0 tenge; over 75 000 tenge in a calendar month - 0.9% of amount, min. 200 tenge	up to 75 000 tenge including in a calendar month - 0 tenge; over 75 000 tenge in a calendar month - 0.9% of amount, min. 200 tenge	up to 75 000 tenge including in a calendar month - 0 tenge; over 75 000 tenge in a calendar month - 0.9% of amount, min. 200 tenge	up to 75 000 tenge including in a calendar month - 0 tenge; over 75 000 tenge in a calendar month - 0.9% of amount, min. 200 tenge	up to 75 000 tenge including in a calendar month - 0 tenge; over 75 000 tenge in a calendar month - 0.9% of amount, min. 200 tenge
- from other bank cards to Eurasian Bank card	0 tenge	0 tenge	0 tenge	0 tenge	0 tenge	0 tenge
14.2.3. Transferring money from a card using remote channels of other banks						
- to and/or from Eurasian Bank card	0.9% +200 tenge of amount	0.9% +200 tenge of amount	0.9% +200 tenge of amount	0.9% +200 tenge of amount	0.9% +200 tenge of amount	0.9% +200 tenge of amount
14.2.4. Transferring money from an account through bank outlets:						
- on behalf of Eurasian Bank customers:	200 tenge	200 tenge	200 tenge	200 tenge	200 tenge	200 tenge
- on behalf of other bank's customers in tenge:	1.5% +500 tenge of amount	1.5% +500 tenge of amount	1.5% +500 tenge of amount	1.5% +500 tenge of amount	1.5% +500 tenge of amount	1.5% +500 tenge of amount
- on behalf of other bank's customers in foreign currency:	1.5% +500 tenge of amount	1.5% +500 tenge of amount	1.5% +500 tenge of amount	1.5% +500 tenge of amount	1.5% +500 tenge of amount	1.5% +500 tenge of amount
14.3. Transaction fees						
14.3.1. Receiving cash through an ATM:						
- network of Eurasian Bank	up to 1 min. tenge including in a calendar month - 0 tenge; over 1 min. tenge in a calendar month - 0.95% of amount	up to 2 min. tenge including in a calendar month - 0 tenge; over 2 min. tenge in a calendar month - 0.95% of amount	up to 2 min. tenge including in a calendar month - 0 tenge; over 2 min. tenge in a calendar month - 0.95% of amount	up to 2 min. tenge including in a calendar month - 0 tenge; over 2 min. tenge in a calendar month - 0.95% of amount	up to 2 min. tenge including in a calendar month - 0 tenge; over 2 min. tenge in a calendar month - 0.95% of amount	up to 2 min. tenge including in a calendar month - 0 tenge; over 2 min. tenge in a calendar month - 0.95% of amount
- in the network of all Kazakhstan banks (up to 300 000 tenge including in a calendar month)			0 tenge			
- in the network of all Kazakhstan banks (over 300 000 tenge including in a calendar month)			1% of amount			
- network of other banks outside Kazakhstan (up to 300,000 tenge including in a calendar month)			0 tenge***			
- network of other banks outside Kazakhstan (over 300,000 tenge including in a calendar month)			1.5% of amount			
14.3.2. Obtaining cash at a cash desk through a point-of-sale terminal:						
- network of Eurasian Bank						
- network of other banks	up to 10 million tenge or the equivalent in foreign currency inclusive during the calendar month - 0 tenge; over 10 million tenge or the equivalent in foreign currency during the calendar month - 0.95% of an amount			1.5% of an amount, min. 300 tenge		
14.4. Payment for goods and services at trade and service enterprises:						
- Non-cash payment for services in cash/transfer to e-wallets				3.5% +1000 tenge of an amount		
14.5. Payment for a traveler's insurance certificate on behalf of an insurance company:						
- on the bank card (outside the package)						
Full	17 600 tenge	57 600 tenge	57 600 tenge	57 600 tenge	57 600 tenge	57 600 tenge
Light	13 440 tenge	14 400 tenge	14 400 tenge	14 400 tenge	14 400 tenge	14 400 tenge
- on an additional card (outside the package)						
Full	17 600 tenge	57 600 tenge	57 600 tenge	57 600 tenge	57 600 tenge	57 600 tenge
Light	13 440 tenge	14 400 tenge	14 400 tenge	14 400 tenge	14 400 tenge	14 400 tenge
14.6. Obtaining statements and other service fees						
14.6.1. Balance inquiry through an ATM or a point-of-sale terminal:						
- network of Eurasian Bank				50 tenge		
- network of other banks				100 tenge		
Requesting information on the last 10 transactions				100 tenge		
14.6.2. Card account statement through Bank outlets:						
- monthly				200 tenge		
- additional				500 tenge		
				2000 tenge		
14.6.3. Providing within information on a card account at a customer's request (VAT included):						
- through Bank outlets (VAT included)				500 tenge*		
14.6.4. Providing information on movements on the card/account via text messages and PUSH-notifications in the SmartBank mobile app:	the first month - 0 tenge, the second and subsequent - 150 tenge a month	0 tenge	0 tenge	0 tenge	0 tenge	0 tenge
14.6.5. Compensation of expenses related to providing video of transactions at Eurasian Bank ATMs (VAT included):						
- Expenses related to providing video of transactions at Eurasian Bank ATMs (VAT included)				5 000 tenge*		
14.7. Blocking a lost/stolen card, resetting the PIN-code counter, changing the PIN-code:						
14.7.1. Blocking a lost/stolen card						
- if the matter does not have to go into the international exception file				200 tenge		
- if the matter has to go into the international exception file				10 000 tenge		
14.7.2. Resetting the PIN-code counter				300 tenge		
17.3. Changing the PIN-code				200 tenge		
Note to §14:						

* VAT included
** Access to LongKey YIP waiting rooms is provided at availability of a premium payment card, in some cases a passport and a boarding ticket are requested.

For holders of Mastercard Black Edition cards the access is 500 (one visit, one visit); (or 0 tenge for two visits a month for one basic card holder at availability with the Bank of a deposit of 10,000,000 tenge and more).

For Visa Platinum and Visa Infinite holders, detailed information is available at <https://www.visa.com.kz>

*** In some cases, a Bank servicing an ATM may charge an additional fee for cash withdrawals.
1 For one opened deposit, only 1 card package is provided under preferential terms. The monthly maintenance fee is changed within 10 business days from the date of customer's visit to the Bank Outlet with an application for change of the terms of service. Preferential conditions are provided from the date of execution of the Client's application. In the event that the client does not meet the following conditions:

the amount of the deposit is from 10,000,000 tenge and more;

the term for this amount to be deposited into accounts is at least 30 consecutive calendar days.

from the preferential condition for monthly service of the card is terminated. In case of replenishing the deposit up to 10,000,000 tenge or more, in order to renew the preferential conditions, the Client must re-apply to the bank branch with an application to change the terms of service.

The monthly commission for servicing the card is charged and debited by the Bank on the last calendar day of the calendar month.

If in the current month the amount on the deposit of 10,000,000 tenge or more was on the account for less than 30 consecutive calendar days, the Bank in the current month calculates and debits a monthly commission for servicing the card.

Deposit Card product, Super Turbo Deposit Card, Standard (Standard), Standard, VIP, Borrower's Card, Grant, Card for Kids, Salary 1.2.3, CashBack MostGP Card, CashBack Turbo Card, Payoff Package (MasterCard Standard/Visa Classic/Visa Gold/MasterCard Gold), Staff new (MasterCard Standard/Visa Classic/Visa Gold/MasterCard Gold), Payoff Tariff (Individual 2.3) (MasterCard Standard/Visa Classic/Visa Gold/MasterCard Gold) and Payoff Tariff (MasterCard Standard/Visa Classic/Visa Gold/MasterCard Gold) are transferred to Salary New - Gold Package product.
Eurasian Diamond Card VISA Infinite, Eurasian Platinum Card (Individual Fee) and Payoff Tariff (Individual 2) (MC Black Edition /Visa Infinite/Visa Platinum) products are transferred to the Salary New - Premium Package products.
Eurasian Platinum Card, Payoff Package (MC Black Edition /Visa Infinite/Visa Platinum), Staff new (MC Black Edition /Visa Infinite/Visa Platinum), Payoff Tariff (Individual 3) and Payoff and Payoff (MC Black Edition /Visa Infinite/Visa Platinum), VISA INFINITE EURASIAN STANDART Multicurrency and Eurasian Diamond Card VISA Infinite products are transferred to the Salary New - Premium Package.

***This tariff is applied individually in agreement with the Card Business