

## Eurasian Bank fees

№	Service	Standard fee
BLOCK 4. Eurasian Bank fees for Private Banking customers		
PRIVATE BANKING INDIVIDUALS [1]		
1.	OPENING, MAINTENANCE AND CLOTHING OF A BANK ACCOUNT	
1.1.	Opening, maintenance and closing of a banking account (in national and foreign currency)	
1.1.1.	Opening, reregistration and closing of savings and current accounts (in national and foreign currencies) (VAT included)	0 tenge
1.1.2.	Opening "Temporary savings account" bank deposit (in national and foreign currencies)	3 000 tenge
1.1.3.	Fee for reissuing a deposit from one person to another (VAT included)	5000 tenge
1.2.	Maintenance of a banking account (in national and foreign currency)	
1.2.1.	Crediting funds to current and savings accounts (deposits)	0 tenge
1.2.2.	A monthly fee for maintaining an individual current account (in tenge and foreign currency), with no credit/debit transactions for over a year [2]	but not more than 1,000 tenge (shall not apply if a customer holds a deposit with the Bank, and on a current account related to bank loan issue and servicing (for a loan validity term)). in the amount of the account balance, but not more than 1,000 tenge (shall not apply if a customer holds a deposit with the Bank, and on a current account related to bank loan issue and servicing (for a loan validity term)).
1.2.3.	A monthly fee for maintaining a term savings account (in tenge and foreign currency), with no credit/debit transactions for over a year (VAT incl.) [2]	in the amount of the account balance, but not more than 1,000 tenge (shall not apply if a customer holds a deposit with the Bank, and on a current account related to bank loan issue and servicing (for a loan validity term)).
1.3.	Fee for comprehensive servicing in Private Banking (including VAT) [3]	
1.3.1.	for residents:	
	for new customers — if there are funds on savings and/or current accounts at the date of acceptance for servicing; for existing customers — if there are average balances on savings and/or current accounts for the previous month:	
1.3.1.1.	in the amount of over 100,000,000 tenge/currency equivalent	Free (including 1 family member)
1.3.1.2.	in the amount of over 200,000,000 tenge/currency equivalent	Free (including 2 family members)
1.3.1.3.	in the amount of over 300,000,000 tenge/currency equivalent	Free (including 3 family members)
1.3.1.4.	in the amount of less than 100,000,000 tenge/currency equivalent	250,000 tenge (per year)
1.3.2.	for non-residents:	
	for new customers — if there are funds on savings and/or current accounts at the date of acceptance for servicing; for existing customers — if there are average balances on savings and/or current accounts for the previous month:	
1.3.2.1.	in the amount of over 200,000,000 tenge/currency equivalent	Free

1.3.2.2.	in the amount of less than 200,000,000 tenge/currency equivalent	500,000 tenge (per year)
1.3.3.	Individuals — holders of Visa Infinite metal bank card issued before 01.04.2022 [4]	Free
<b>2.</b>	<b>CASH SERVICES</b>	
<b>2.1.</b>	<b>Banknotes consolidation (changing money)</b>	1.2% of the amount
<b>2.2.</b>	<b>Checking authenticity of a cash</b>	
2.2.1.	Checking foreign cash with a testing device (VAT included)	100 tenge per 1 banknote (min. 500 tenge)
<b>2.3.</b>	<b>Recounting cash with / without crediting to a bank account</b>	
2.3.1.	Recounting cash in cases where money is not transferred to a bank account	0.7 % of the amount (min. 500 tenge)
2.3.2.	Recounting cash for a transfer to a current or savings account	0 tenge
<b>2.4.</b>	<b>Crediting money to a bank account</b>	
2.4.1.	Crediting money to current and savings accounts (deposits)	0 tenge
<b>2.5.</b>	<b>Cash advance</b>	
<b>2.5.1.</b>	<b>Cash advance from a current account</b>	
2.5.1.1.	When customer wants interest in a deposit account transferred to a current account	0 tenge
2.5.1.2.	When salary is deposited in a customer's account under an agreement with his or her employer	0 tenge
2.5.2.3.	and recounting cash where money is not transferred to a bank account	0 tenge
<b>2.5.1.4.</b>	<b>At non-cash receipt:</b>	
	in tenge, when funds are in a current account fewer than seven (7) calendar days	1% of of the amount (min. 300 tenge)
	in a foreign currency, when funds are in a current account fewer than seven (7) calendar days	1.3 % of the amount (min. 300 tenge)
	- when funds are in a current account longer than seven (7) calendar days regardless of currency type	0 tenge
	- at return of the deposit to the customer's current account with the expired validity date, regardless of currency type	0 tenge
<b>2.5.2.</b>	<b>Cash advance from a savings account</b>	
2.5.2.1.	<b>At cash advance</b>	0 tenge
2.5.2.2.	<b>When customer does not require cash:</b>	
	- in tenge, when funds are in a current account fewer than seven (7) calendar days	1 % of an amount (min. 300 tenge)
	- in a foreign currency, when funds are in a current account fewer than seven (7) calendar days	1.3% of an amount (min. 300 tenge)
	- funds in a savings account more than seven (7) calendar days, regardless of currency	0 tenge
	- when a deposit amount is refunded after being used earlier for collateral for a loan.	0 tenge
	- under Special Account regardless of currency type and holding period	0 tenge
<b>2.5.3.</b>	<b>Cash advance from current and savings accounts when funds have been credited non-cash and converted:</b>	
	- if the funds have been in the Bank more than seven (7) calendar days, regardless of currency	0 tenge
	- in tenge, if the funds have been in the bank fewer than seven (7) calendar days	1 % of an amount (min. 300 tenge)
	- in a foreign currency, if the funds have been in the bank fewer than seven (7) calendar days	1.3% of an amount (min. 300 tenge)
<b>2.6.</b>	<b>Fees for cash advance from a current or savings accounts at another branch for customers, who opened savings accounts at Outlets No. 512, 610 and 617. (For analogous transactions when funds have been credited non-cash and have been in the account fewer than thirty (30) calendar days prior to a through transaction, fees apply acc. to the applicable Bank fees)</b>	
	- in national currency	0 tenge
	- in foreign currency	0 tenge
<b>2.7.</b>	<b>A pension contributions payment because a depositor is leaving Kazakhstan</b>	0.3 % of an amount
<b>2.8.</b>	<b>Accepting non-payment foreign currency for cash collection (VAT included)</b>	10% of an amount

<b>3.</b>	<b>CONVERSION TRANSACTIONS</b>	
<b>3.1.</b>	<b>Exchanges of foreign currency and tenge, transactions involving exchanges of currency on depositors' accounts</b>	at the rate set by the Bank on a transaction date
<b>4.</b>	<b>TRANSFERS</b>	
4.1.	<b>Intrabank money transfers between a customer's accounts [5]</b>	0 tenge
4.2.	<del>Intrabank money transfer to another Eurasian Bank customer's account</del>	
	in national currency - to another individual	0.3% of an amount (min. 500 tenge, max. 6000 tenge)
	in national currency - to another customer-legal entity	0.3% of an amount (min. 500 tenge, max. 6000 tenge)
	in foreign currency - to another customer- individual or legal entity[2]	0.3% of an amount (min. 5 USD, max. 50 USD)
<b>4.3.</b>	<b>Money transfers in tenge to other banks.</b>	
	- A customer application is submitted before 4 p.m.	0.5% of an amount, min. 1000 tenge, max. 10 000 tenge
	- A customer application is submitted after 4 p.m.	0.5% of an amount, min. 1000 tenge, max. 20 000 tenge
<b>4.4.</b>	<b>Money transfers in foreign currency to another bank's customer:</b>	
4.4.1.	When a person making a payment is required to pay a transfer fee (OUR), it applies when:	
	A customer application is submitted before 5 p.m.	0.3% of an amount (min. 7000 tenge, max. 100 000 tenge)
4.4.2.	Conditions under which the beneficiary is required to pay a transfer fee (BEN) to Eurasian Bank and cover correspondent banks' fees on the transfer (unless the transfer is in rubles):	
	A customer application is submitted before 5 p.m.	0.2% of an amount (min. 7000 tenge; max. 80 000 tenge)
<b>4.5.</b>	<b>Changing or amending a money transfer, refund, cancellation, search for payment (including VAT)</b>	
4.5.1.	Changing or amending a money transfer in a foreign currency at a customer's request (VAT included)	18 000 tenge
4.5.2.	Requesting a payment cancellation (VAT included)	15 000 tenge
4.5.3.	Requesting a payment search at a customer's request (VAT included)	15 000 tenge
<b>4.6.</b>	<b>Fee for issuing a standing order to your bank account / to a third party bank account (except for a savings account) (VAT included)</b>	3 000 tenge
<b>5.</b>	<b>OTHER OPERATIONAL SERVICES</b>	
<b>5.1.</b>	<b>Replacing a lost savings book (VAT included)</b>	550 tenge
<b>5.2.</b>	<b>Generating of account statements, certificates, documents, letters, their duplicates and other documents at the request of the client (including VAT)</b>	
5.2.1.	Generating a copy of an account statement or other record at a customer's request (VAT included)	1500 tenge
5.2.2.	Issuance of informational statements and letters (on availability of bank accounts and details, on money movement and balances on accounts and others) during 3 business days (VAT included)	1 500 tenge
5.2.3.	Issuance of informational summaries and letters (on availability of bank accounts (including on the Bank details), on movement of funds and confirmation of the balances and others) on the same day (urgent) (VAT included)	2 500 tenge
5.2.4.	Account statement fee (VAT included)	200 tenge
<b>5.5.</b>	<b>Convoy and cash collection of customers with cash and other valuables (VAT included)</b>	0.025% of an amount (min. 30 000 tenge, max. 120 000 tenge)
<b>5.4.</b>	<b>Consulting services (VAT included)</b>	

5.4.1.	Consulting services on opening accounts outside and inside the Republic of Kazakhstan (depending on the time spent on consultations) (VAT included)	500 000 tenge - up to 3 months (including); 750 000 tenge - over 3 months.
5.4.2.	Consulting services on the formation of an individual investment strategy in financial markets (depending on the time spent on consultations) (VAT included)	1 minute - 500 tenge, 1 hour - 20 000 tenge
<b>6.</b>	<b>SAFETY DEPOSIT BOX TRANSACTIONS</b>	
6.1.	Renting a safety deposit box (the rental period can be days, weeks or months. An incomplete week is equal to a full week, An incomplete month is equal to a full month)	
	<b>Small safe - S (max. 7 000 cc) (VAT included)</b>	<b>Fee</b>
	- 1 day	500 tenge
	- 1 month	6 500 tenge
	- 3 months	17 700 tenge
	- 6 months	31 700 tenge
	- 12 months	57 200 tenge
	<b>Medium safe - M (7, 000 - 10, 000 c. c.) (VAT included)</b>	
	- 1 day	650 tenge
	- 1 month	7 900 tenge
	- 3 months	21 700 tenge
	- 6 months	39 200 tenge
	- 12 months	70 500 tenge
	<b>Medium safe - L (10 000 - 13 000 c. c.) (VAT included)</b>	
	- 1 day	1 000 tenge
	- 1 month	13 700 tenge
	- 3 months	34 800 tenge
	- 6 months	62 350 tenge
	- 12 months	116 000 tenge
	<b>Giant safe - G (13 000 - 15 000 c. c.) (VAT included)</b>	
	- 1 day	1 450 tenge
	- 1 month	15 200 tenge
	- 3 months	50 750 tenge
	- 6 months	92 800 tenge
	- 12 months	158 000 tenge
	<b>21 000 c. c. (VAT included)</b>	
	- 1 day	1 700 tenge
	- 1 month	19 500 tenge
	- 3 months	55 000 tenge
	- 6 months	103 000 tenge
	- 12 months	187 000 tenge
	<b>36 000 c. c. (VAT included)</b>	
	- 1 day	2 200 tenge
	- 1 month	22 500 tenge
	- 3 months	58 000 tenge
	- 6 months	110 000 tenge
	- 12 months	200 000 tenge
6.2.	<b>Fee for special-term access to a safety deposit box when conducting purchase-and-sale transactions. (This is in addition to regular safety deposit box rental rates) (VAT included)</b>	12 000 tenge
6.3.	<b>Fee for loss or damage to property of Eurasian Bank (VAT included)</b>	
	- loss or damage to Bank property (key, cassette, lock) (VAT included)	1000 tenge, according to an invoice, issued by a company servicing individual bank safety deposit boxes
	- loss or damage to Bank property (magnetic card) (VAT included)	1 500 tenge
6.4.	<b>A guarantee deposit for use of a box (VAT included)</b>	60 000 tenge
6.5.	<b>Penalty for late vacating of a safety deposit box, based on each day of delay. (The penalty is applied before transferring the customer's property to Eurasian Bank's strong room.) (VAT included)</b>	according to safety deposit box rental fee per day, depending on a safety deposit box size
6.6.	<b>Fee for storing property in the strong room after it is removed from a safety deposit box (VAT included)</b>	490 tenge per day

6.7.	Fee for changing the pin code of the safe deposit box, in case of blocking due to the fault of the Client	500 tenge
6.8.	Fee for recounting cash and checking banknote authenticity with a testing device (recounting cash -VAT not included, checking authenticity VAT included)	according to Cash Services fees
	<b>PRIVATE BANKING CORPORATE CUSTOMERS (NON-RESIDENTS) [1]</b>	
	<b>TRANSFERS</b>	
	<b>Transactions in foreign currency:</b>	
	<b>Transfer in favour of another Bank or another Bank's customer [6]:</b>	
	<b>Expenses to be paid by Sender (OUR/SHA)</b> (fees of the Sender's Bank and of the Bank Correspondent are paid at the expense of the Sender, and fees of the Intermediary Bank, Beneficiary Bank, and fees of other Banks, participating in a payment route, are paid by the Beneficiary from the transfer amount), excepting transfers in RUR:	
	● till 4 p.m. of Nur-Sultan time:	
	- in hard copy	1.5% of an amount (min. 40, 000 tenge; max. 450, 000 tenge)
	- accepted through Client's Bank remote service	0.4% of an amount (min. 15, 000 tenge; max. 150, 000 tenge)
	● 4 p.m. - 5 p.m. of Nur-Sultan time:	
	- in hard copy	2.5% of an amount (min. 40, 000 tenge; max. 490, 000 tenge)
	- accepted through Client's Bank remote service	0.6% of an amount (min. 20, 000 tenge; max. 250, 000 tenge)
	<b>Expenses to be paid by Sender (OUR) in RUR:</b>	
	● till 4 p.m. of Nur-Sultan time:	
	- in hard copy	1% of an amount (min. 20, 000 tenge; max. 200, 000 tenge)
	- accepted through Client's Bank remote service	0.3% of an amount (min. 15, 000 tenge; max. 100, 000 tenge)
	● after 4 p.m. of Nur-Sultan time:	
	- in hard copy	1.5% of an amount (min. 25, 000 tenge; max. 250, 000 tenge)
	- accepted through Client's Bank remote service	0.5% of an amount (min. 12 000 tenge; max. 150, 000 tenge)
	<b>OTHER OPERATIONAL SERVICES</b>	
	Consulting services on opening accounts outside and inside the Republic of Kazakhstan (depending on the time spent on consultations) (VAT included)	500, 000 tenge – up to 3 months (including); 750, 000 tenge - over 3 months.
	<b>Note:</b>	
	[1] for services, fee is not provided for, fee for legal entities and individuals shall apply.	
	[2] write-off of fee from accounts opened in foreign currency, in tenge at the discount rate on the payment date	

	<p>[3] Complex servicing:</p> <p>- written-off annual maintenance fees are non-refundable;</p>	
	<p>[4] From 1 April 2022, metal card holders are excluded from the Private Banking service criteria, the product terms are regulated by the payment card fees.</p>	
	<p>[5] at transfer to the account of individual entrepreneur, farm, private notary, private bailiff, advocate at coincidence of TRN/IIN of the remitter and beneficiary individual fees shall apply</p>	
	<p>[6] including transfer in a foreign currency other than the currency of the customer's current account</p>	