## Chapter 1. General Terms and Conditions of the Promotion

1. The Organizer of the Promotion is the Bank.

2. The Participants of the Promotion are individuals who have a valid basic Auto Card payment card (hereinafter - Auto Card) and have made an online purchase with an Auto Card.

3. Bonuses are credited for online purchases at online stores in Kazakhstan and abroad. For transactions in foreign currencies, bonuses are calculated in the equivelnt of the transaction in Tenge.

4. The related persons of the Bank shall not participate in the Promotion.

5. Date of the Promotion: 25 November 2022 from 00:00 a.m. to 11:59 p.m. Astana time.

6. On the day of the Promotion, all Participants of the Promotion who have made a retail transaction with an Auto Card and paid for a service or good in trade and service enterprises via the Internet shall be awarded bonuses in the amount of 50% of the transaction amount.

7. A Participant of the Promotion can accumulate a maximum of 30,000 bonuses within the framework of this Promotion.

8. The maximum amount of bonuses under the Promotion, 30, 000 bonuses can be accumulated in excess of existing monthly limits for bonuses accrual on an Auto Card.

9. The number of transactions is unlimited.

10. Bonuses shall be awarded on the basis of financial documents on transactions by the date of the transaction.

11. Bonuses shall not be awarded for payment for services or goods in prohibited categories within the bonus program. )more on eubank.kz website in the Bonuses section).

12. Bonuses shall be awarded to customers who have fulfilled the terms of the Promotion within 10 working days after the end of the Promotion.

## Chapter 2. Rights and obligations of the Organizer and Participants of the Promotion

13. The Participant shall be entitled to:

- receive information about the terms and conditions of the Promotion on public resources;
- get information about the Organizer of the Promotion;
- 14. The Participant shall be obliged to:
- comply with these Rules, including performing all actions related to participation in the Promotion;
- bear other obligations stipulated by these Rules and the current Legislation of the Republic of Kazakhstan.
- 15. The Organizer shall be entitled to:
- make changes to these Rules during the Promotion period. At the same time, information about any changes to these Rules shall be posted on the eubank.kz Bank website;
- not to enter into written negotiations or any other contact with the Participants of the Promotion, except for the cases provided for by these Rules;
- refuse to award bonuses to the Participant of the Promotion in case of establishing the fact of non-compliance or violation of these Rules by the Participant.
- 16. The Organizer shall be obliged to:
- comply with these Rules, including performing all actions related to the Promotion, within the time limits established by these Rules;
- ensure that the Promotion is held in accordance with these Rules;
- ensure that the Participants of the Promotion are informed about the Rules of its conduct by posting the Rules of the Promotion on the eubank.kz Bank website.

## **Chapter 3. Conclusion**

17. These Rules of the Promotion do not contradict the current legislation of the Republic of Kazakhstan.

18. The fact of participation in the Promotion confirms that the Participant fully agrees with these terms of the Promotion.

19. The Bank reserves the right to terminate the action of the Promotion at any time, or to make changes and (or) additions to it without prior notice to the Participants of the Promotion. All decisions taken by the Bank on issues related to this Promotion are final and are not subject to appeal by the Participants of the Promotion.

20. The Bank reserves the right at any time, without prior notice and explanation of the reasons, to block the possibility of participation in the Promotion of those persons who violate these Rules, including if they:

• commit actions regarded by the Bank as fraud, deception or other manipulations that have entailed or may entail adverse consequences for the Bank and the Participants of the Promotion;

• leave humiliating comments and insulting statements to the Bank, the Participants of the Promotion, distribute false information about the Promotion and the Bank.

21. Complaints related to the organization of the Promotion can be sent to the following address: probank@eubank.kz.

22. The Bank reserves the right to cancel or extend the Promotion at any time, as well as to change these Rules as it deems necessary. The Bank promptly informs the Participants about the change in the terms of the Promotion on eubank.kz