## The Rules of the Bring a Friend Promotion

#### **Chapter 1. General provisions**

- 1. The organizer of the Promotion is the Bank.
- 2. The participants of the Promotion:
- 3.1. The Cardholder is an individual who has a valid payment card (hereinafter referred to as the Card) of Eurasian Bank JSC (hereinafter referred to as the Bank), who attracted a new individual to issue a Bank Card during the Promotion period. Additional, corporate and business cards do not participate in the Promotion.
- 3.2. Referral an individual attracted to the Bank by a Cardholder who issued the main Card in his/her name through the Bank's corporate website https://eubank.kz (hereinafter referred to as the Website) or in the Smartbank mobile application (hereinafter referred to as Smartbank) using the Cardholder's promo code, set a PIN and replenished the account in excess of 1,000 tenge during the Promotion period.
  - 3.3. related persons the Bank do not participate in the Promotion
  - 3. The Promotion period is from 3 November 2022 to 31 January 2023.

### Chapter 2. The terms of the Promotion

- 4. Promo code is a unique Client ID number that is displayed for the Cardholder in Smartbank or the phone number of the Cardholder client (hereinafter referred to as the Promo Code).
  - 5. The Cardholder can repeatedly inform Referrals of his/her Promo Code.
- 6. When ordering a Card on the Website or in Smartbank, the Referral must enter the Promo Code received from the Cardholder. Further, the process of issuing the card is performed according to the process applicable at the Bank.
- 7. After the card is issued, the Referral must set a PIN and top up the card account in excess of 1, 000 tenge to receive bonuses under the Promotion.
- 8. The Cardholder who attracted a Referral to issue the card, as a result of which, the Referral opened the card, set the PIN and replenished the card account in the amount of over 1, 000 tenge shall receive remuneration in the amount of 1, 500 bonuses for each new Referral.
- 9. The Referral receives remuneration in the amount of 1, 500 bonuses for the first card issued in his/her name, setting the PIN and replenishment of the card account in the amount of over 1, 000 tenge.
- 10. One Cardholder is awarded bonuses for attracting Referrals for a maximum amount of 100,000 bonuses per month.
- 11. Accrual and payment of bonuses is performed at a time, once a calendar month, only based on the results of the fulfillment of the terms of the Promotion by Referrals. The amount of bonuses due is paid to the bonus account of the Cardholder/Referral within 10 working days after the end of the calendar month.
- 12. Only payment cards opened and activated during the Promotion period participate in the accrual of bonuses under the Promotion. Cards that do not participate in the Promotion: expired, blocked and closed.
- 13. After activating the card, the Referral becomes a Cardholder who has the right to attract other Referrals to issue cards and receive remuneration in the form of bonuses.

# Chapter 3. Rights and obligations of the Organizer and Participants of the Promotion

- 14. The participant has the right to:
- receive information about the terms and conditions of the Promotion on public resources;
- get information about the Organizer of the Promotion;
- 15. The Participant shall be obliged to:
- comply with these Rules, including performing all actions related to participation in the Promotion;
- bear other obligations stipulated by these Rules and the current Legislation of the Republic of Kazakhstan.
- 16. The Organizer has the right to:
- make changes to these Rules during the Promotion period. At the same time, information about any changes to these Rules is posted on the Bank website eubank.kz;
- not enter into written negotiations or any other contacts with the Participants of the Promotion, except for the cases provided for by these Rules;
- refuse to award bonuses to the Participant of the Promotion in case of establishing the fact of non-compliance or violation of these Rules by the Participant.
- 17. The Organizer shall be obliged to:
- comply with these Rules, including performing all actions related to the Promotion, within the time limits established by these Rules;
- ensure that the Promotion is conducted in accordance with these Rules;
- ensure that the Participants of the Promotion are informed about the Rules of conducting it by posting the Rules of the Promotion on the Bank website eubank.kz.

#### **Chapter 4. Conclusion**

- 18. These Rules of the Promotion do not contradict the current legislation of the Republic of Kazakhstan.
- 19. The fact of participation in the Promotion confirms that the Participant fully agrees with these terms of the Promotion.
- 20. The Bank reserves the right to terminate the action of the Promotion at any time, or to make changes and (or) additions to it without prior notice to the Participants of the Promotion. All decisions taken by the Bank on issues related to this Promotion are final and are not subject to appeal by the Participants of the Promotion.
- 21. The Bank reserves the right at any time, without prior notice and explanation of the reasons, to block the possibility of participation in the Promotion of those persons who violate these Rules, including:
  - commit actions regarded by the Bank as fraud, deception or other manipulations that have entailed or may entail adverse consequences for the Bank and the Participants of the Promotion;
  - leave humiliating comments and insulting statements to the Bank, the Participants of the Promotion, distribute false information about the Promotion and the Bank.
- 22. Complaints related to the organization of the Promotion can be sent to the following address: probank@eubank.kz.
- 23. The Bank reserves the right to cancel or extend the Promotion at any time, as well as to change these rules as it deems necessary. The Bank promptly informs the participants about the change in the terms of the Promotion on eubank.kz