

ВНУТРЕННЯЯ ИНФОРМАЦИЯ

9. Eco Card	
Payment card type	MasterCard World
<b>9.1. Issuing and account servicing</b>	
<b>9.1.1. Issuing a card and maintenance of a card account:</b>	
- first (1st) year of service	0 tenge
- from the second (2nd) year, with total non-cash turnover of purchases at merchants using the card from 50, 000 tenge or more, a month	0 tenge
- from the second (2nd) year, with total non-cash turnover of purchases at merchants using the card for less than 50, 000 tenge or more, a month	500 tenge
<b>9.1.2. Urgent issue of a card:</b>	
- for branches (within 1 business day)	4 500 tenge
- for outlets (within 3 business days)	4 500 tenge
<b>9.1.3. Replacing a card at the request of a card holder or issuing a new card to replace a lost or stolen one</b>	1 000 tenge
<b>9.1.4. Replacing a card at the bank's initiative, upon card expiration</b>	0 tenge
<b>9.2. Money transfer</b>	
<b>9.2.1. Crediting money to a card account (cash/non-cash)</b>	0 tenge
<b>9.2.2. Card-to-card transfer using remote channels of the Bank/other banks:</b>	
- to Eurasian Bank card	0 tenge
- to other bank customer's card (including by phone number)	up to 50, 000 tenge inclusive during a calendar month - 0 tenge, over 50, 000 tenge during a calendar month - 0.9% of amount, min. 200
SMP 2.0 transfers by phone number (Halyk Bank, Jusan Bank, Kazpost, Bereke Bank, ForteBank, Bank CenterCredit, Bank Freedom Finance Kazakhstan and Kassa 24)	5 tenge for each transfer
<b>9.2.3. Card-to-card money transfer using remote channels of other banks</b>	0.9% of amount, min. 200 tenge
<b>9.2.4. Money transfers through Bank outlets</b>	1.5 % of amount + 500 tenge
<b>9.3. Transaction commissions</b>	
<b>9.3.1. Receiving cash at an ATM:</b>	
- Eurasian Bank network	0%
- networks of other banks within Kazakhstan	up to 300, 000 tenge inclusive during a calendar month - 0 tenge, over 300, 000 tenge during a calendar month - 1% of amount
- networks of other banks outside Kazakhstan	1.5% of amount
<b>9.3.2. Receiving cash at a cash desk through a point-of-sale terminal:</b>	
- at a Eurasian Bank cash desk through a point-of-sale terminal	up to 10 million tenge or equivalent currency inclusive during the calendar month - 0 tenge; over 10 million tenge or equivalent currency during a calendar month - 0.95% of the amount
- at other bank cash desk	1.5% of amount, min. 350 tenge
<b>9.4. Non-cash payment for goods and services (incl. in Smartbank RBS)</b>	
<b>0 tenge</b>	
<b>9.5. Obtaining statements and other service fees</b>	
<b>9.5.1. Balance inquiry through an ATM or point-of-sale terminal:</b>	
- Eurasian Bank network	0 tenge
- network of other banks	100 tenge
<b>9.5.2. Information on the last 10 transactions:</b>	
100 tenge	
<b>9.5.3. Card account statement:</b>	
- monthly	200 tenge
- additional	500 tenge
- additional statements for each month preceding the last two month	2, 000 tenge
<b>9.5.4. Providing informational letters/references and other documents, at a customer's request through Bank outlets</b>	500 tenge

ВНУТРЕННЯЯ ИНФОРМАЦИЯ

<b>9.5.5. Providing information on movements on the card/account via text messages and PUSH-notifications in the Smartbank mobile app (a month)</b>	1st month - 0 tenge, subsequent - 150 tenge
<b>9.5.6. Providing information on transactions conducted via ATMs, incl. video*</b>	
- Reimbursement for expenses, related to providing video on payment cards of Eurasian Bank JSC*	5, 000 tenge
<b>9.5.7. Fee for execution (full/partial) of payment demand (PD), collection order (CO), etc.</b>	0,35% of an amount (min. 700 tenge, max. 7500 tenge)
<b>9.6. Lost/stolen card blocking, PIN code counter resetting, PIN-code changing</b>	
<b>9.6.1. Lost/stolen card blocking</b>	
- if the matter does not have to go into the international exception file	250 tenge
- if the the matter has to go into the international exception file	18, 000 tenge
<b>9.6.2. PIN-code changing</b>	
<b>Change of PIN-code in RBS "Smartbank"***</b>	0 tenge
- Changing the PIN code through other channels	250 tenge
<b>9.6.3. PIN code counter resetting</b>	200 tenge
<b>9.7. Penalty in the event of an unauthorized overdraft amount</b>	0.5% of overdue payment amount, daily during 90 days of delay 0.03% of overdue payment amount daily after 90 days of delay, not more than 10% of overdraft amount, for each year of the agreement validity
<b>Notes:</b>	
* VAT included	
**In case this transaction is successfully conducted, the number of incorrect attempts to dial the PIN code is automatically reset, provided they accumulate. At that, the fee for resetting the PIN-code counter shall not apply.	