

14. New subject	Gold Package	Premium Package****	Premium 2 Package for cards issued before 12.18.2019	Premium 3 Package	Premium 4 Package
Payment card type	MC Gold PayPass/MC World PayPass/Visa Gold	MC Black Edition /Visa Infinite/Visa Platinum/MC World Elite Package: insurance certificates for the main holder; concierge service for the main card holder.	MC Black Edition /Visa Infinite/Visa Platinum/MC World Elite** Package: 1 additional card Gold/World - 0 tenge; verification for the main holder; concierge service for the main card holder.	MC Black Edition /Visa Infinite/Visa Platinum/MC World Elite** Package: 1 additional card Gold/World - 0 tenge; verification for the main holder; concierge service for the main card holder.	MC Black Edition /Visa Infinite/Visa Platinum/MC World Elite** Package: 1 additional card Gold/World - 0 tenge; verification for the main holder; concierge service for the main card holder.
<b>14.1. Issuing and annual servicing of a card account:</b>					
- monthly payment (when issued at a bank outlet)	0 tenge	0 tenge	not provided	not provided	4000 tenge (0 tenge, if the deposit amount is more than 10,000,000 tenge or equivalent in tenge within the consecutive 30 calendar days), VAT excluded
- monthly payment (for annual card issuance)			2000 tenge (0 tenge, if the deposit amount is less than 10,000,000 tenge or equivalent in tenge within the consecutive 30 calendar days), VAT excluded	2000 tenge (0 tenge, if the deposit amount is more than 10,000,000 tenge or equivalent in tenge within the consecutive 30 calendar days), VAT excluded	not provided
- on an additional card (outside the package) per year	2 000 tenge	4 000 tenge	4 000 tenge	4 000 tenge	4 000 tenge
14.1.1. Urgent issue of cards:					
- for branches (up to 3 business days)	4 500 tenge	5 500 tenge	5 500 tenge	5 500 tenge	5 500 tenge
- for salons (up to 3 business days)	4 500 tenge	5 500 tenge	5 500 tenge	5 500 tenge	5 500 tenge
14.1.2. Replacement of a card at the request of a cardholder or issue of a new card to replace a lost or stolen one	3 000 tenge	3 000 tenge	3 000 tenge	3 000 tenge	3 000 tenge
14.1.3. Replacement of a card at Eurasian Bank's initiative					0 tenge
14.1.4. Maintaining a card account with no debit transactions for over a year					1 000 tenge
<b>14.2. Crediting and transfer of money</b>					
<b>14.2.1. Crediting to a card account:</b>					
- in cash					0% of amount
- by transfer from another bank					0% of amount
- by transfer through a payment arrangement (paid by an enterprise/organization)					0% of amount
- payment of pensions credited to the NISB "Victims' Compensation for Children" to the current account of the recipient	0 tenge				
<b>14.2.2. Transferring money from a card through remote channels of the Bank:</b>					
- to Eurasian Bank's customer					0 tenge
- to other bank's customer's card (including by phone number)	up to 50 000 tenge including in a calendar month - 0 tenge; over 50 000 tenge in a calendar month - 0.9% of amount, min. 200 tenge	up to 75 000 tenge including in a calendar month - 0 tenge; over 75 000 tenge in a calendar month - 0.9% of amount, min. 200 tenge	up to 75 000 tenge including in a calendar month - 0 tenge; over 75 000 tenge in a calendar month - 0.9% of amount, min. 200 tenge	up to 75 000 tenge including in a calendar month - 0 tenge; over 75 000 tenge in a calendar month - 0.9% of amount, min. 200 tenge	up to 75 000 tenge including in a calendar month - 0 tenge; over 75 000 tenge in a calendar month - 0.9% of amount, min. 200 tenge
SWP 2.0 transfers by phone number (Halyk Bank, Jusan Bank, Kaspi, Borte Bank, FardBank, Bank ComCredit, Bank Freedom Finance Kazakhstan and Kazma SA)	5 tenge for each transfer	5 tenge for each transfer	5 tenge for each transfer	5 tenge for each transfer	5 tenge for each transfer
- from other bank cards to Eurasian Bank card	0 tenge	0 tenge	0 tenge	0 tenge	0 tenge
<b>14.2.3. Transferring money from a card using remote channels of other banks:</b>					
- to and from Eurasian Bank card	0.5% -200 tenge of amount	0.5% -200 tenge of amount	0.5% -200 tenge of amount	0.5% -200 tenge of amount	0.5% -200 tenge of amount
<b>14.2.4. Transferring money from an account through bank outlets:</b>					
- in behalf of Eurasian Bank customers:	200 tenge	200 tenge	200 tenge	200 tenge	200 tenge
- in behalf of other banks' customers in foreign currency:	1.5% -500 tenge of amount	1.5% -500 tenge of amount	1.5% -500 tenge of amount	1.5% -500 tenge of amount	1.5% -500 tenge of amount
- in behalf of other banks' customers in foreign currency:	1.5% -500 tenge of amount	1.5% -500 tenge of amount	1.5% -500 tenge of amount	1.5% -500 tenge of amount	1.5% -500 tenge of amount
<b>14.3. Transaction fees</b>					
<b>14.3.1. Receiving cash through an ATM:</b>					
- network of Eurasian Bank	up to 1 min. tenge including in a calendar month - 0 tenge;	up to 2 min. tenge including in a calendar month - 0 tenge; over 2 min. tenge in a calendar month - 0.9% of amount	up to 2 min. tenge including in a calendar month - 0 tenge; over 2 min. tenge in a calendar month - 0.9% of amount	up to 2 min. tenge including in a calendar month - 0 tenge; over 2 min. tenge in a calendar month - 0.9% of amount	up to 2 min. tenge including in a calendar month - 0 tenge; over 2 min. tenge in a calendar month - 0.9% of amount
- in the network of all Kazakhstan banks (up to 300 000 tenge including in a calendar month)					0 tenge
- in the network of all Kazakhstan banks (over 300 000 tenge including in a calendar month)					1% of amount
- network of other banks outside Kazakhstan (up to 300,000 tenge including in a calendar month)					0 tenge***
- network of other banks outside Kazakhstan (over 300,000 tenge including in a calendar month)					1.5% of amount
14.3.2. Obtaining cash at a cash desk through a point-of-sale terminal:					
- network of Eurasian Bank	up to 10 million tenge or equivalent currency inclusive during the calendar month - 0 tenge; over 10 million tenge or equivalent currency during a calendar month - 0.5% of amount				
- network of other banks					1.5% of amount, min. 300 tenge
<b>14.4. Payment for goods and services at trade and service enterprises:</b>					
- Non-cash payment for services in cash transfer to e-wallets					3.5% + 1000 tenge of an amount
<b>14.5. Payment for a traveler's insurance certificate on behalf of an insurance company:</b>					
- on the bank card (outside the package)					
Full	17 600 tenge	37 600 tenge	37 600 tenge	37 600 tenge	37 600 tenge
Light	13 440 tenge	14 400 tenge	14 400 tenge	14 400 tenge	14 400 tenge
- on an additional card (outside the package)					
Full	17 600 tenge	37 600 tenge	37 600 tenge	37 600 tenge	37 600 tenge
Light	13 440 tenge	14 400 tenge	14 400 tenge	14 400 tenge	14 400 tenge
<b>14.6. Obtaining statements and other service fees</b>					
<b>14.6.1. Balance inquiry through an ATM or a point-of-sale terminal:</b>					
- network of Eurasian Bank					50 tenge
- network of other banks					100 tenge
Requesting information on the last 10 transactions					100 tenge
<b>14.6.2. Card account statement through Bank outlets:</b>					
- monthly					200 tenge
- additional					500 tenge
- additional, for each month preceding the last two calendar months					3000 tenge
<b>14.6.3. Providing written information on a card account at a customer's request (VAT included):</b>					
- through Bank outlets (VAT included)					500 tenge*
<b>14.6.4. Providing information on movements on the card/account via text messages and PUSH-notifications in the Smartbank mobile app:</b>	the first month - 0 tenge, the second and subsequent - 100 tenge a month	0 tenge	0 tenge	0 tenge	0 tenge
<b>14.6.5. Compensation of expenses related to providing video of transactions at Eurasian Bank ATMs (VAT included):</b>					
- Expenses related to providing video of transactions at Eurasian Bank ATMs (VAT included)					5 000 tenge*
<b>14.6.6. Fee for activation (helpdesk) of payment demand (PD), collection order (CO), etc.</b>	0.35% of an amount (min. 700 tenge, max. 7500 tenge)	0.35% of an amount (min. 700 tenge, max. 7500 tenge)	0.35% of an amount (min. 700 tenge, max. 7500 tenge)	0.35% of an amount (min. 700 tenge, max. 7500 tenge)	0.35% of an amount (min. 700 tenge, max. 7500 tenge)
<b>14.7. Blocking a lost/stolen card, resetting the PIN-code, changing the PIN-code:</b>					
<b>14.7.1. Blocking a lost/stolen card</b>					
- if the matter does not have to go into the international exception file					250 tenge
- if the matter has to go into the international exception file					18 000 tenge
<b>14.7.2. Resetting the PIN-code counter</b>					200 tenge
<b>14.7.3. Changing the PIN-code</b>					
- Change of PIN-code in RBS "Smartbank"****					0 tenge
- Changing the PIN-code through other channels					200 tenge
<b>Notes to 14.4:</b>					
* VAT included					
** Access to Lounge Key VIP waiting rooms is provided at availability of a premium payment card, in some cases a passport and a boarding ticket are required.					
For holders of Mastercard Black Edition/Mastercard World Elite cards, the cost of access is \$32 per visit, per visit (0 tenge for two visits per month) for the main holder if the Bank has a deposit in the amount of 10,000,000 tenge or equivalent in foreign currency (and more).					
For Visa Platinum and Visa Infinite holders, detailed information is available at <a href="https://www.eurasian.kz">https://www.eurasian.kz</a>					
*** In some cases, a Bank servicing an ATM may charge an additional fee for each withdrawal.					
For one opened deposit, only 1 card package is provided under preferential terms. The monthly maintenance fee is charged within 10 business days from the date of customer's visit to the Bank Office with an application for change of the terms of service. Preferential conditions are provided from the date of execution of the Client's application. In the event that the client does not meet the following conditions:					
- deposit amount from 10,000,000 tenge or equivalent in foreign currency or more;					
- the term for this amount to be deposited into accounts is at least 30 consecutive calendar days;					
- then the preferential conditions for monthly servicing of the card is terminated. In case of replenishment of the deposit up to 10,000,000 tenge or an equivalent in foreign currency or more, in order to resume preferential terms, the Client must apply to the bank branch with an application to change the terms of service.					
The monthly commission for servicing the card is charged and debited by the Bank on the first calendar day of the calendar month.					
If in the current month the amount on the deposit of 10,000,000 tenge or an equivalent in foreign currency or more was on the account for less than 30 consecutive calendar days, the Bank in the current month account and issues off a monthly fee for servicing the card.					

<p>Deposit Card products: Super Turbo Deposit Card, Standard (Standard), Standard, VIP Business's Card, Classic Card for Kids, Salary 2.2.1, Cashback MiniGP Card, Cashback Turbo Card, Payroll Package (MasterCard Standard Visa Classic, Visa Gold, MasterCard Gold), Staff new (MasterCard Standard Visa Classic, Visa Gold, MasterCard Gold), Payroll Tariff (Individual 2.3) (MasterCard Standard Visa Classic, Visa Gold, MasterCard Gold) and Payroll Tariff (MasterCard Standard Visa Classic, Visa Gold, MasterCard Gold) are transferred to Salary New - Gold Package product.</p> <p>European Diamond Card VISA Infinite, European Platinum Card (Individual For) and Payroll Tariff (Individual 2) (MC, Black Edition, Visa Infinite, Visa Platinum) products are transferred to the Salary New - Premium Package products.</p> <p>European Platinum Card, Payroll Package (MC, Black Edition, Visa Infinite, Visa Platinum), Staff new (MC, Black Edition, Visa Infinite, Visa Platinum), Payroll Tariff (Individual 3) and Payroll (MC, Black Edition, Visa Infinite, Visa Platinum, VISA, NSP/ITE, EURASIAN STANDART Multicurrency and European Diamond Card VISA Infinite) products are transferred to the Salary New - Premium2 Package.</p>					
<p>****This tariff is applied individually in agreement with the Card Holder.</p>					

\*\*\*\*In case this transaction is successfully conducted, the number of interest attempts to dial the PIN code is automatically reset, provided they accumulate. At that, the fee for resetting the PIN-code counter shall not apply.