

Eurasian Bank Fees

| No. | Service | Standard fee |
|-----------------|---|--|
| | BLOCK 5. Eurasian Bank Payment Card Fees | |
| 1. | PayDa | |
| | Payment card type | Visa Gold/MasterCard Gold PayPass/Mastercard World PayPass for cards issued before 1.08.2021 |
| 1.1. | Issuing and annual servicing | |
| 1.1.1. | Issuing and annual servicing of a card account | |
| | basic card: | |
| | - the first year of service | 0 tenge |
| | - the second and subsequent years of service | 0 tenge |
| | additional card: | |
| | - the first year of service | 0 tenge |
| | - the second and subsequent years of service | 0 tenge |
| 1.1.2. | Urgent issue of a card: | |
| | - for branches (within 1 day) | 4 500 tenge |
| | - for outlets (within 3 days) | 4 500 tenge |
| 1.1.3. | Replacement of a card at the request of a card holder or issue of a new card to replace a lost or stolen one | 1 000 tenge |
| 1.1.4. | Replacement of a card at Eurasian Bank's initiative | 0 tenge |
| 1.1.5. | Subscription fee for servicing a card/use of a grace period (when conducting transactions in Smartbank RBS and paying for services/goods at trade and service companies) | |
| 1.1.5.1. | In case of the entire debt amount repayment within a grace period | 0 tenge |
| 1.1.5.2. | In case of repayment of part of the debt amount within a grace period | |
| | - If the installment amount in the calendar month is not more than 200,000 (two hundred thousand) tenge | 2 000 tenge |
| | - If the installment amount in the calendar month is more than 200,000 (two hundred thousand) tenge | 5 000 tenge |
| 1.2. | Crediting and transfer of money | |
| 1.2.1. | Crediting of money to card accounts | |
| | in cash: | |
| | - at Bank outlet cashier | 0 tenge |
| | - via informational-payment terminal | 0 tenge |
| | - at cash-in ATM | 0 tenge |
| | in non-cash: | |
| | - online card transfer | 0 tenge |
| | - by transfer from another bank | 0 tenge |
| 1.2.2. | Card-to-card money transfer via Bank remote channels: | |
| | to Eurasian Bank customer's card | 0 tenge |
| | to other bank customer's card (including by phone number) | 0.9% of an amount, min. 200 tenge |
| | SMP 2.0 transfers by phone number (Halyk Bank, Jusan Bank, Kazpost, Bereke Bank, ForteBank, Bank CenterCredit, Bank Freedom Finance Kazakhstan and Kassa 24) | not provided |
| | from other bank customer's card to Eurasian Bank card | 0 tenge |
| 1.2.3. | Transferring money from an account:**: | |
| | - through Bank outlets | 1% +500 tenge of an amount |
| 1.3. | Transaction fee fees | |
| 1.3.1. | Receiving cash at an ATM: | |
| | - network of Eurasian Bank | less than 1 mln. tenge during a calendar month – 0 tenge; more than 1 mln. tenge during a calendar month – 0.95% of an amount |
| | - networks of all Kazakhstan banks (up to 300, 000 tenge in a calendar month) | 0 tenge |
| | - networks of all Kazakhstan banks (over 300, 000 tenge in a calendar month) | 1% of an amount |
| | - networks of other banks outside Kazakhstan (up to 300, 000 tenge including in a calendar month) | 0 tenge |
| | - networks of other banks outside Kazakhstan (over 300, 000 tenge including in a calendar month) | 1.5% of an amount |
| 1.3.2. | Receiving cash at a cash desk through a point-of-sale terminal: | |
| | - network of Eurasian Bank | less than 5 mln. tenge during a calendar month – 0 tenge; |
| | - networks of other banks | 1.5% of an amount, min. 350 tenge |
| 1.4. | Payment for goods and services at trade and service enterprises: | |
| | - network of Eurasian Bank | 0 tenge |
| | - networks of other banks | 0 tenge |
| | Payment for services in Smartbank RBS | 0 tenge |
| 1.5. | Non-cash payment in casino/transfer to e-wallets | 3.5% +1000 tenge of an amount |

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| 1.6. | Payment for the price of a traveller's insurance certificate on behalf of an insurance company | | |
| | Full | 17 600 tenge | |
| | Light | 13 440 tenge | |
| 1.7. | Obtaining statements and other service fees | | |
| 1.7.1. | Balance inquiry through an ATM or point-of-sale terminal: | | |
| | - network of Eurasian Bank | 0 tenge | |
| | - networks of other banks | 50 tenge | |
| 1.7.2. | Requesting information on the last 10 transactions: | 100 tenge | |
| 1.7.3. | Card-account statement: | | |
| | - monthly | 200 tenge | |
| | - additional | 500 tenge | |
| | - additional, for each month, preceding two last calendar months | 2 000 tenge | |
| 1.7.4. | Providing information on movements on the card/account via text messages and PUSH-notifications in the Smartbank mboile app. | 0 tenge | |
| 1.7.5. | Providing information on conducted transactions using ATMs, incl. video (VAT included) | | |
| | - Compensation of expenses, related to providing video by Eurasian Bank JSC cards (VAT included) | 5 000 tenge* | |
| 1.7.6. | Fee for execution (full/partial) of payment demand (PD), collection order (CO), etc. | 0,35% of an amount (min. 700 tenge, max. 7500 tenge) | |
| 1.8. | Blocking a lost/stolen card, resetting the PIN-code counter, changing the PIN-code | | |
| 1.8.1. | Blocking a lost/stolen card | | |
| | - if the matter does not have to go into the international exception file | 250 tenge | |
| | - if the the matter has to go into the international exception file | 18 000 tenge | |
| 1.8.2. | Resetting the PIN-code counter | 200 tenge | |
| 1.8.3. | Changing the PIN-code | | |
| | - Change of PIN-code in RBS "Smartbank" | 0 tenge | |
| | - Changing the PIN code through other channels | 250 tenge | |
| | Notes to p. 1. | | |
| | * VAT included | | |
| 2. | SmartCard - credit limit with installment plan and revolving loan option | | |
| | Payment card type | | |
| 2.1. | Issuing and annual servicing | | |
| 2.1.1. | Issuing and annual servicing of a card account | 0 tenge | |
| 2.1.2. | Urgent issue of a card: | | |
| | - for branches (within 1 day) | 4 500 tenge | |
| | - for outlets (within 3 days) | 4 500 tenge | |
| 2.1.3. | Replacement of a card at the request of a card holder or issue of a new card to replace a lost or stolen one | 1000 tenge | |
| 2.1.4. | Replacement of a card at Eurasian Bank's initiative upon expiration | 0 tenge | |
| 2.2. | Transfer and crediting of money | Own funds | Credit limit |
| 2.2.1. | Crediting money to a card account (cash/non-cash) | 0 tenge | |
| 2.2.2. | Card-to-card transfer using remore channels of the Bank/other banks: | | |
| | - to Eurasian Bank card | 0 tenge | 4% of the amount |
| | - to other bank customer's card (including by phone number) | up to 50,000 tenge inclusive during a calendar month - 0 tenge; over 50,000 tenge during a calendar month - 0.9% of the amount, min. 200 | 4% of the amount |
| | SMP 2.0 transfers by phone number (Halyk Bank, Jusan Bank, Kazpost, Bereke Bank, ForteBank, Bank CenterCredit, Bank Freedom Finance Kazakhstan and Kassa 24) | 5 tenge for each transfer | not provided |
| 2.2.3. | Transfer of money from card to card via remote channels of other banks: | | |
| | to Eurasian Bank customer's card/ from Eurasian Bank customer's card | 0.9% of the amount, min. 200 tenge | 4% of the amount |
| 2.2.4. | Money transfer through branches of the Bank | 1.5% of the amount + 500 tenge | 4% of the amount + 500 tenge |
| 2.3. | Transaction fees when using own / credit funds | Own funds | Credit limit |
| 2.3.1. | Receiving cash at an ATM: | | |

| | | | |
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| | - Eurasian Bank network | up to 1 million tenge inclusive during a calendar month - 0 tenge; over 1 million tenge during a calendar month - 0.95% of the amount | 4% of the amount |
| | - networks of other banks within Kazakhstan | up to 300,000 tenge inclusive during a calendar month - 0 tenge; over 300,000 tenge within a calendar month - 1% of the amount | 4% of the amount |
| | - networks of other banks outside Kazakhstan | up to 300,000 tenge inclusive during a calendar month - 0 tenge; over 300,000 tenge within a calendar month - 1.5% of the amount | 4% of the amount |
| 2.3.2. | Receiving cash at desk through a point-of-sale terminal: | | |
| | - at a Eurasian Bank cash desk through a point-of-sale terminal | up to 10 million tenge or equivalent currency inclusive during the calendar month - 0 tenge; over 10 million tenge or equivalent currency during a calendar month - 0.95% | 4% of the amount |
| | - at other bank cash desk | 1,5% of the amount, min 350 tenge | 4% of the amount |
| 2.4. | Cashless payment for goods and services (including in RBS Smartbank) | 0 tenge | |
| 2.5. | Obtaining statements and other service fees | Own funds | Credit limit |
| 2.5.1. | Balance inquiry through an ATM or point-of-sale terminal: | | |
| | - network of Eurasian Bank | 0 tenge | |
| | - networks of other banks | 100 tenge | |
| 2.5.2. | Requesting information on the last 10 transactions: | 100 tenge | |
| 2.5.3. | Card-account statement: | | |
| | - monthly | 200 tenge | |
| | - additional | 500 tenge | |
| | - additional, for each month, preceding two last calendar months | 2000 tenge | |
| 2.5.4. | On the request of the client through the branches of the Bank account written information providing | 500 tenge | |
| 2.5.5. | Submitting information on movement on a card/account via SMS and PUSH-notifications in the Smartbank mobile app. | 0 tenge | |
| 2.5.6. | Providing information and video of a transaction at a Eurasian Bank ATM (VAT included) | | |
| | Reimbursement of costs related to providing video on Eurasian Bank plastic cards (VAT included)* | 5 000 tenge | |
| 2.6. | Blocking a lost/stolen card, resetting the PIN-code counter, changing the PIN-code | | |
| 2.6.1. | Blocking a lost/stolen card | | |
| | - if the matter hasn't been referred to the international-exception file | 250 tenge | |
| | - if the matter has to go into the international exception file | 18 000 tenge | |
| 2.6.2. | Changing the PIN-code | | |
| | - Change of PIN-code in RBS "Smartbank" | 0 tenge | |
| | - Changing the PIN code through other channels | 250 tenge | |
| 2.6.3. | Resetting the PIN-code counter | 200 tenge | |
| 2.7. | Fee for changing conditions at the initiative of the borrower | | |
| 2.7.1. | Installment plan before purchase (the option is valid for 30 calendar days from the moment option is installed) | | |
| 2.7.1.1. | - fee for using the installment option in the network of Partners (3 and 6 months) | free | |
| 2.7.1.2. | - fee for using the installment option in the network of Partners (9 and 12 months), for each month of the selected installment period | 1000 tenge | |
| 2.7.1.3. | - fee for using the installment option outside the network of Partners (3, 6, 9 and 12 months), for each month of the selected installment period | | |
| 2.7.2. | Revolving credit after purchase | | |
| 2.7.2.1. | - fee using the option of transferring the amount of the used credit limit from the installment plan to the revolving loan fee (once within 1 (one) calendar year for each purchase) | 0 tenge | |

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| 2.7.2.2. | - in case of delay in repayment of the debt amount, the forfeit (fine, penalty) will be: | |
| | - within 90 (ninety) days of delay | 0.5% of the amount of overdue payment, for each day of delay |
| | - after 90 (ninety) days of delay | 0% of the overdue payment for every day of delay |
| 2.8. | Penalty in the event of an unauthorized overdraft amount | 0.5% of overdue payment amount, daily during 90 days of delay 0.03% of overdue payment amount daily after 90 days of delay, not more than 10% of overdraft amount, for each year of the agreement validity |
| | Note: | |
| | * VAT included | |
| 3. | Alser Like IT Credit Bonus Card | |
| | Payment card type | Visa Classic Unembossed/MasterCard Gold PayPass/MasterCard World PayPass/Visa Gold |
| 3.1. | Issuing and annual maintenance of a card account | |
| 3.1.1. | Issuing a card and maintenance of a card account on the basic card: | |
| | - first year of service | 3 200 tenge |
| | - second and subsequent years | 4 800 tenge |
| | additional card (per month): | 2 000 tenge |
| 3.1.2. | Urgent issue of a card: | |
| | for branches (within 1 business day) | 4 500 tenge |
| | for outlets (within 3 business days) | 4 500 tenge |
| 3.1.3. | Replacing a card at the request of a card holder or issuing a new card to replace a lost or stolen one | 1 000 tenge |
| 3.1.4. | Replacing a card at the bank's initiative | 0 tenge |
| 3.2. | Crediting and transfer of money | |
| 3.2.1. | Crediting money to a card account: | |
| | - in cash | 0% of an amount |
| | - by transfer from another bank | 0% of an amount |
| 3.2.2. | Card-to-card money transfer using a remote channel of the Bank: | |
| | to a Eurasian Bank customer card | 3.5% + 500 tenge of an amount |
| | to other bank customer's card (including by phone number) | 3.5% +500 tenge of an amount |
| | SMP 2.0 transfers by phone number (Halyk Bank, Jusan Bank, Kazpost, Bereke Bank, ForteBank, Bank CenterCredit, Bank Freedom Finance Kazakhstan and Kassa 24) | not provided |
| | from other bank card to Eurasian Bank card | 0 tenge |
| 3.2.3. | Transferring money from an account: | |
| | - to a Eurasian Bank customer at a bank outlet | 3.5% +500 tenge of an amount |
| | - to a Eurasian Bank customer using a standing order | - |
| | - to customers of other banks in tenge | 3.5% +1000 tenge of an amount |
| | - to customers of other banks in a foreign currency | 3.5% +1000 tenge of an amount |
| | - to a Eurasian Bank customer via Smartbank remote banking system | 3.5% +500 tenge of an amount |
| | - to other bank customers via Smartbank remote banking system in national/foreign currency | 3.5% +1000 tenge of an amount |
| 3.3. | Transaction fees | |
| 3.3.1. | Receiving cash at an ATM: | |
| | - network of Eurasian Bank | 3.5% of an amount, min. 500 tenge |
| | - networks of other banks | 3.5% of an amount, min. 1000 tenge |
| 3.3.2. | Receiving cash at a cash desk through a point-of-sale terminal: | |
| | - network of Eurasian Bank | 3.5% of an amount, min. 500 tenge |
| | - networks of other banks | 3.5% of an amount, min. 1000 tenge |
| 3.4. | Purchases of goods and services: | |
| | - network of Eurasian Bank | 0 tenge |
| | - networks of other banks | 0 tenge |
| 3.5. | Non-cash payment for casino services/transfer to e-wallets | 3.5% +1000 tenge of an amount |
| 3.6. | Payment for certificate under traveler's insurance agreement on behalf of an insurer (for cards outside the package) | |
| | Full | 16 000 tenge |
| | Light | 12 800 tenge |
| 3.7. | Obtaining statements and other service fees | |
| 3.7.1. | Balance inquiry through an ATM or point-of-sale terminal: | |

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| | - network of Eurasian Bank | 50 tenge |
| | - network of Khalyk Bank PC | 100 tenge |
| | - networks of other banks | 100 tenge |
| 3.7.2. | Requesting information on the last 10 transactions: | 100 tenge |
| 3.7.3. | Card account statement: | |
| | - monthly | 200 tenge |
| | - additional | 500 tenge |
| | - additional statements for each month preceding the last two | 2 000 tenge |
| 3.7.4. | Providing a customer with written information about his account at his request | 500 tenge |
| 3.7.5. | Submitting information on movement on a card/account via SMS and PUSH-notifications in the Smartbank mobile app. | 0 tenge |
| 3.7.6. | Providing information and video of a transaction at a Eurasian Bank ATM (including value-added tax) | |
| | - Providing information and video of a transaction at a Eurasian Bank ATM (including value-added tax) | 5 000 tenge* |
| 3.7.7. | Fee for execution (full/partial) of payment demand (PD), collection order (CO), etc. | 0,35% of an amount (min. 700 tenge, max. 7500 tenge) |
| 3.8. | Blocking a lost/stolen card, resetting the PIN-code counter, changing the PIN-code | |
| 3.8.1. | Blocking a lost/stolen card | |
| | - if the matter hasn't been referred to the international-exception file | 250 tenge |
| | - if the matter has been referred to the international exception file | 18 000 tenge |
| 3.8.2. | Resetting the PIN-code counter | 200 tenge |
| 3.8.3. | Changing the PIN-code | |
| | - Change of PIN-code in RBS "Smartbank" | 0 tenge |
| | - Changing the PIN code through other channels | 250 tenge |
| 3.9. | Interest rates on Eurasian Bank loans | |
| 3.9.1. | Penalties for late payment of a loan: | |
| | - within ninety days of delay | 0.5% of payment overdue amount, for each day overdue |
| | - after ninety days of delay | 0% of the overdue payment for every day of delay |
| 3.9.2. | Interest rate on card account balance | |
| | - card account balance | - |
| | - insurance deposit | - |
| | Notes to p. 3. | |
| | * VAT included | |
| | Card account is in tenge. | |
| | Annual service fee is automatically written off from credit limit at conducting the first transaction using the PIN-code. | |
| | At closing a card account and cancellation of a card, fee for card account maintenance shall not be reimbursed to a customer. | |
| | Money conversion when conducting transactions in currency other than the account currency is conducted at the foreign currency purchase-sale rate, set by Eurasian Bank as of the transaction date. | |
| | Statements on basic and additional cards is issued to the basic card holder. | |
| | Grace period is a period from the date of debt occurrence until the end of the payment period, during which no fee for loan use is accrued and charged, on the condition of repayment of total, calculated as of a calculating date until the end date of repayment period. Grace period applies to the transactions of: payment for goods and services, making payments using ATM, payments in casino; customs payments. | |
| | The terms of this product are only valid for existing customers who have already been issued cards under this product, with the possibility of reissuing the card, or transferring from the terms of this product to the terms of a new product. This product is not provided to new customers. | |
| 4. | Installment credit card | |
| | Payment card type | Visa Gold/MasterCard Gold PayPass/MasterCard World PayPass |
| 4.1. | Issuing and annual maintenance of an account | |
| 4.1.1. | Issuing a card and maintenance of a card account on the basic card | |
| | - first year of service | 0 tenge |

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| | - second and subsequent years | 0 tenge |
| | on an additional card | |
| | - first year of service | 1 000 tenge |
| | - second and subsequent years | 1 000 tenge |
| 4.1.2. | Urgent issue of a card: | |
| | - for branches (within 1 business days) | 4 500 tenge |
| | - for outlets (within 3 business days) | 4 500 tenge |
| 4.1.3. | Replacing a card at the request of a card holder or issuing a new card to replace a lost or stolen one | 1 000 tenge |
| 4.1.4. | Replacing a card at the bank's initiative | 0 tenge |
| 4.2. | Crediting and transfer of money | |
| 4.2.1. | Crediting money to a card account: | |
| | - in cash | 0 tenge |
| | - by transfer from another bank | 0 tenge |
| 4.2.2. | Transferring money from a card | |
| | - to customers of other Kazakhstan bank using a remote channel | not provided |
| | - to customers of Eurasian Bank using a remote channel | not provided |
| | - from the card of clients of other banks of the Republic of Kazakhstan (including by phone number) | not provided |
| | SMP 2.0 transfers by phone number (Halyk Bank, Jusan Bank, Kazpost, Bereke Bank, ForteBank, Bank CenterCredit, Bank Freedom Finance Kazakhstan and Kassa 24) | not provided |
| 4.2.3. | Transferring money from an account: | |
| | - to a Eurasian Bank customer at a bank outlet | not provided |
| | - to customers of other banks in tenge | not provided |
| | - to customers of other banks in a foreign currency | not provided |
| | - to a Eurasian Bank customer via Smartbank remote banking system | not provided |
| | - to customers of other banks via Smartbank remote banking system in national/foreign currency | not provided |
| 4.3. | Transaction fees | |
| 4.3.1. | Receiving cash at an ATM: | |
| | - Eurasian Bank network | not provided |
| | - networks of other banks | not provided |
| 4.3.2. | Receiving cash at a cash desk through a point-of-sale terminal: | |
| | - Eurasian Bank network | not provided |
| | - networks of other banks | not provided |
| 4.4. | Purchases of goods and services: | |
| | - Eurasian Bank network | 2% of an amount |
| | - networks of other banks | 2% of an amount |
| 4.5. | Non-cash payment for services in casino/transfer to e-wallets | not provided |
| 4.6. | Payment for certificate under traveler's insurance agreement on behalf of an insurer | |
| | Full | 17 600 tenge |
| | Light | 13 440 tenge |
| 4.7. | Obtaining statements and other service fees | |
| 4.7.1. | Balance inquiry through an ATM or point-of-sale terminal: | |
| | - Eurasian Bank network | 50 tenge |
| | - networks of other banks | 100 tenge |
| 4.7.2. | Information on the last 10 transactions: | 100 tenge |
| 4.7.3. | Card account statement: | |
| | - monthly | 200 tenge |
| | - additional | 500 tenge |
| | - additional statements for each month preceding the last two | 2 000 tenge |
| 4.7.4. | Providing a customer with written information about his account at his request (VAT included) | 500 tenge* |
| 4.7.5. | Providing information on movements on the card/account via text messages and PUSH-notifications in the Smartbank mboile app. | 0 tenge |
| 4.7.6. | Providing information and video of a transaction at a Eurasian Bank ATM (including value-added tax) | |
| | - Reimbursement of costs related to providing video on Eurasian Bank plastic cards (VAT included) | 5 000 tenge* |
| 4.7.7. | Fee for execution (full/partial) of payment demand (PD), collection order (CO), etc. | 0,35% of an amount (min. 700 tenge, max. 7500 tenge) |
| 4.8. | Blocking a lost/stolen card, resetting the PIN-code counter, changing the PIN-code | |
| 4.8.1. | Blocking a lost/stolen card | |
| | - if the matter hasn't been referred to the international-exception file | 250 tenge |
| | - if the matter has been referred to the international exception file | 18 000 tenge |
| 4.8.2. | Resetting the PIN-code counter | 200 tenge |
| 4.8.3. | Changing the PIN-code | |

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| | - Change of PIN-code in RBS "Smartbank" | 0 tenge |
| | - Changing the PIN code through other channels | 250 tenge |
| 4.9. | Penalties for late payment of a loan: | |
| | - within ninety days of delay | 0.5% of payment overdue amount, for each day overdue, |
| 4.10. | Overdue payment fee | 2 000 tenge |
| | Notes to p. 4. | |
| | * All fees are not levied with VAT, excepting noted in the document. | |
| | The terms of this product are only valid for existing customers who have already been issued cards under this product, with the possibility of reissuing the card, or transferring from the terms of this product to the terms of a new product. This product is not provided to new customers. | |
| 5. | USE OF ANOTHER BANK CARD | |
| 5.1. | Money transfers | |
| 5.1.1 | Money transfer from another bank card: | |
| | - at Eurasian Bank ATMs to Eurasian Banks and other Kazakhstan bank card | 1.5% + 500 tenge |
| | - online transfers via Eurasian Bank network to Eurasian Bank cards | 0 tenge |
| | - online transfers via Eurasian Bank network to another bank cards | 0.9% of an amount, min. 200 tenge |
| 5.2. | Transaction fees | |
| 5.2.1. | Cash withdrawal from Eurasian Bank ATM | 0 tenge |
| 5.2.2. | Online repayment of Eurasian Bank loan at pay.smartbank.kz | 0 tenge |
| 5.2.3. | Online adding Eurasian Bank deposit at pay.smartbank.kz | 1% of an amount, min. 100 tenge |
| 5.2.4. | Cash withdrawal at a cashier via POS-terminal: | |
| | - Eurasian Bank network, tenge | 1.5% of an amount, min. 1500 tenge |
| | - foreign currency | 1.5% +3 USD/EUR of an amount |
| 5.3. | Conducting payments via ATM: | |
| | - payment for mobile communication services | 50 tenge |
| | - payment for Alma TV services | 50 tenge |
| | - Balance inquiry through an ATM or point-of-sale terminal: | 50 tenge |
| 5.4. | Providing information on conducted transactions using ATMs, incl. video (VAT included) | |
| | Compensation of expenses, related to providing video by other bank cards (VAT included) | 5 000 tenge* |

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| 6.10.2. Interest rate on the card balance | Credit limit with installment plan and revolving loan option - SmartCard | | | | | | | |
| - on the card balance | - | - | - | - | - | - | - | - |
| - on an insurance deposit | - | - | - | - | - | - | - | - |
| Notes to p. 6.: | | | | | | | | |
| Annual maintenance fee is automatically written off from a credit limit at the first transaction using the PIN-code | | | | | | | | |
| All fees are deducted from the credit limit automatically | | | | | | | | |
| Grace period is a period from the date of debt occurrence until the end of the payment period, during which no fee for loan use is accrued and charged, on the condition of repayment of total, calculated as of a calculating date until the end date of repayment period. Grace period applies to the transactions of: payment for goods and services, making payments using ATM, payments in casino; customs payments | | | | | | | | |
| CashBack MotoGP Loyal credit card products fees correspond to the Eurasia Loyal credit card fees | | | | | | | | |
| 7. Privat-Banking | | | | | | | | |
| | Private Banking Package * | Private Banking Infinite Package | MC World Elite Private Banking package | | | | | |
| | Private Banking Package Visa Infinite (Metal) Package: 1. Two additional cards for free: – MC Black Edition – Visa Platinum 2. Insurance certificate for the main cardholder; 3. Concierge service for the main cardholder. | Visa Infinite (Metal) Package: 1. Two additional cards for free: - Visa Gold - Visa Platinum 2. Insurance certificate for the basic cardholder; 3. Concierge service for the basic cardholder. | MC World Elite (Metal) Package: 1. Two additional cards for free: - MC World/Gold 2. Basic cardholder's insurance certificate; 3. Concierge service for the basic cardholder. | | | | | |
| 7.1. Card issue and maintenance of a bank account using a payment card (VAT excl.): | | | | | | | | |
| 7.1.1. Card issue fee | Main card – Visa Infinite (Metal): – 30, 000 tenge – 0 tenge, if the following condition is met: the total balance on the customer deposits/current accounts is at least 300,000,000 (three hundred million) tenge / equivalent in currency as of the card opening date [1] Additional card – Visa Infinite (Metal): – 30, 000 tenge | The Visa Infinite basic card (Metal): - 30, 000 tenge Visa Infinite additional card (Metal): - 30, 000 tenge | | | | | | |

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|------------------------|--|---|--|--|--|--|--|--|
| 7.1.2. Monthly fee | <p>Main card – Visa Infinite (Metal):</p> <ul style="list-style-type: none"> – 0 tenge, if the following condition is met: the total average daily balance on the customer deposits/current accounts is at least 300,000,000 (three hundred million) tenge / currency equivalent for the actual number of days in the month in which the card is opened/for one (1) calendar month in the 2nd and subsequent months*. – 0 tenge, at conducting non-cash transactions on the card for payment of goods/services in the amount of more than 1,000,000 tenge/equivalent in foreign currency for one (1) calendar month. | | | | | | | |
| 7.1.3. 'Annual payment | <p>– 15, 000 tenge, in other cases.</p> <p>Additional card – Visa Infinite (Metal):</p> <ul style="list-style-type: none"> – 0 tenge, at conducting non-cash transactions on the card for payment of goods/services in the amount of more than 1,000,000 tenge/equivalent in foreign currency for one (1) calendar month. – 15, 000 tenge, in other cases. | <p>The Visa Infinite basic card (Metal): 240,000 tenge a year. Visa Infinite additional card (Metal): 240,000 tenge a year. MC World Elite additional card (Metal) - 240,000 tenge a year</p> | <p>Basic card - MC World Elite (Metal) - 240, 000 tenge</p> <p>Additional card - MC World Elite (Metal) - 240, 000 tenge</p> <p>Additional card - Visa Infinite (Metal) - 240, 000 tenge</p> | | | | | |

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|--|---|---|--|--|--|--|--|--|
| 7.1.4. Monthly payment on an additional card (out of the package) per year | Gold/World (plastic card) – 2, 000 tenge MC Black Edition/Visa Infinite/Visa Platinum (plastic card) – 24, 000 tenge | MC Black Edition/Visa Infinite/Visa Platinum (plastic card) - 24,000 tenge | Gold/World (plastic card) – 2, 000 tenge MC Black Edition/Visa Infinite/Visa Platinum (plastic card) – 24, 000 tenge | | | | | |
| 7.1.5. Replacing the card at the request of the cardholder or issuing a new card to replace the lost / stolen one | For metal Visa Infinite - 135 000 tenge For additional cards - 2 000 tenge | For the metal MC World Elite/Visa Infinite – 135, 000 tenge For additional cards – 2,000 tenge | For metal MC World Elite/Visa Infinite – 135, 000 tenge For additional cards – 2, 000 tenge | | | | | |
| 7.1.6. Card replacement at the initiative of the Bank | 0 tenge | 0 tenge | 0 tenge | | | | | |
| 7.1.7. Commission for maintaining a current account using a plastic card, for which there are no debit transactions for more than 1 year | 1 000 tenge | 1 000 tenge | 1, 000 tenge | | | | | |
| 7.2. Crediting and money transfers (excluding VAT): | | | | | | | | |
| 7.2.1. Crediting money to the account: | | | | | | | | |
| - cash | 0% of the amount | 0% of the amount | 0% of an amount | | | | | |
| - by transfer from other banks | 0% of the amount | 0% of the amount | 0% of an amount | | | | | |
| - by transfer within the salary project (paid by the company) | 0% of the amount | 0% of the amount | 0% of an amount | | | | | |
| 7.2.2. Card-to-card money transfer via remote channels of the Bank: | | | | | | | | |
| - to the card of a Eurasian Bank client | 0 tenge | 0 tenge | 0 tenge | | | | | |
| - to other bank customer's card (including by phone number) | up to 500,000 tenge inclusive during a calendar month - 0 tenge; over 500,000 tenge within a calendar month - 1% of the amount, min. 300 tenge*** | up to 500,000 tenge inclusive during a calendar month - 0 tenge; over 500,000 tenge within a calendar month - 1% of the amount, min. 300 tenge*** | up to 500, 000 tenge/equivalent in currency including during a calendar month - 0 tenge; over 500, 000 tenge/equivalent in currency during a calendar month - 1% of an amount, min. 300 tenge*** | | | | | |
| - SMP 2.0 transfers by phone number (Halyk Bank, Jusan Bank, Kazpost, Kassa 24, Aitu, Sberbank and Alfa Bank) | 5 tenge for each transfer | 5 tenge for each transfer | 5 tenge for each transfer | | | | | |
| - from a card of another STB to a Eurasian Bank card | 0 tenge | 0 tenge | 0 tenge | | | | | |
| 7.2.3. Card-to-card money transfer via remote channels of another bank: | | | | | | | | |
| - to the card of a Eurasian Bank client and/or from the card of a Eurasian Bank client | 1% of the amount, min. 300 tenge | 1% of the amount, min. 300 tenge | 1% of an amount, min. 300 tenge | | | | | |
| 7.2.4. Money transfer from an account through Bank outlets: | | | | | | | | |
| - in favor of the clients of Eurasian Bank JSC | 200 tenge | 200 tenge | 200 tenge | | | | | |
| - in favor of clients of other banks in national currency | 1.5% + 500 tenge, of the amount | 1.5% + 500 tenge, of the amount | 1.5 % + 500 tenge, of an amount | | | | | |
| - in favor of clients of other banks in foreign currency: | 1.5% + 500 tenge, of the amount | 1.5% + 500 tenge, of the amount | 1.5 % + 500 tenge, of an amount | | | | | |
| 7.3. Transaction fee (excluding VAT): | | | | | | | | |
| 7.3.1. Receipt of cash at an ATM: | | | | | | | | |
| - Eurasian Bank network | - up to 5 million tenge inclusive within a calendar month - 0 tenge; over 5 million tenge during a calendar month - 1% of the amount*** | - up to 5 million tenge inclusive within a calendar month - 0 tenge; over 5 million tenge during a calendar month - 1% of the amount*** | - up to 5 million tenge/equivalent in currency including during a calendar month - 0 tenge; over 5 million tenge/equivalent in currency during a calendar month - 1% of an amount*** | | | | | |

| | | | | | | | | |
|--|---|---|---|--|--|--|--|--|
| - in the ATM network of all STBs on the territory of the Republic of Kazakhstan | - up to 2 million tenge/equivalent in currency inclusive during a calendar month – 0 tenge; over 2 million tenge/equivalent in currency inclusive during a calendar month – 1% of an amount*** | - up to 2 million tenge/equivalent in currency inclusive during a calendar month – 0 tenge; over 2 million tenge/equivalent in currency inclusive during a calendar month – 1% of an amount*** | - up to 2 million tenge/equivalent in currency inclusive during a calendar month – 0 tenge; over 2 million tenge/equivalent in currency inclusive during a calendar month – 1% of an amount*** | | | | | |
| '- network of other banks outside the Republic of Kazakhstan ** | – up to 20 million tenge / equivalent in currency inclusive during a calendar month – 0 tenge – over 20 million tenge / equivalent in currency inclusive during a calendar month – 1.5% of the amount*** | – up to 20 million tenge / equivalent in currency inclusive during a calendar month – 0 tenge – over 20 million tenge / equivalent in currency inclusive during a calendar month – 1.5% of the amount*** | - up to 20 million tenge/equivalent in currency inclusive during a calendar month – 0 tenge; over 20 million tenge/equivalent in currency inclusive during a calendar month – 1.5% of an amount*** | | | | | |
| 7.3.2.Receipt of cash at the cash desk via a POS terminal: | | | | | | | | |
| '- network of Eurasian Bank JSC | - up to 10 million tenge/equivalent in another currency inclusive during a calendar month – 0 tenge; over 10 million tenge/equivalent in another currency during a calendar month – 1% of an amount of min. 300 tenge.*** | - up to 10 million tenge/equivalent in another currency inclusive during a calendar month – 0 tenge; over 10 million tenge/equivalent in another currency during a calendar month – 1% of an amount of min. 300 tenge.*** | up to 10 million tenge/equivalent in currency inclusive during a calendar month – 0 tenge; over 10 million tenge/equivalent in currency during a calendar month – 1% of an amount; min. 300 tenge.*** | | | | | |
| '- network of other banks | 1.5% of the amount, min. 350 tenge | 1.5% of the amount, min. 350 tenge | 1.5% of an amount, min. 350 tenge | | | | | |
| 7.4. Payment for goods and services at trade and service enterprises: | 0 tenge | 0 tenge | 0 tenge | | | | | |
| 7.5. Cashless payment for casino / lottery services / electronic money purchases | 3.5% +1000 tenge of the amount | 3.5% +1,000 tenge of an amount | 3.5% +1,000 tenge of an amount | | | | | |
| 7.6. Transfer of payment of the cost of the certificate under the travel insurance contract on behalf of the insurance company (excluding VAT): | | | | | | | | |
| - on the main card (outside the package) | | | | | | | | |
| Full | 57 600 tenge | 57 600 tenge | 57, 600 tenge | | | | | |
| Light | 14 400 tenge | 14 400 tenge | 14, 400 tenge | | | | | |
| - by additional card (outside the package) | | | | | | | | |
| Full | 57 600 tenge | 57 600 tenge | 57, 600 tenge | | | | | |
| Light | 14 400 tenge | 14 400 tenge | 14, 400 tenge | | | | | |
| 7.7. Statements and other service fees | | | | | | | | |
| 7.7.1. Requesting a balance using an ATM or POS terminal(VAT excl.): | | | | | | | | |
| - Eurasian Bank network | 50 tenge | 50 tenge | 50 tenge | | | | | |
| - network of other banks | 100 tenge | 100 tenge | 100 tenge | | | | | |
| - request for information about the last 10 operations | 100 tenge | 100 tenge | 100 tenge | | | | | |
| 7.7.2. Account statement through branches of the Bank: (excluding VAT) | | | | | | | | |
| - monthly | 200 tenge | 200 tenge | 200 tenge | | | | | |
| - additional | 500 tenge | 500 tenge | 500 tenge | | | | | |
| - additional, for each month preceding the last two calendar months | 2 000 tenge | 2 000 tenge | 2, 000 tenge | | | | | |

| | | | | | | | | |
|---|---|--------------|---------------|--|--|--|--|--|
| 7.7.3. Provision of written information on the account, at the request of the client (VAT incl.): | | | | | | | | |
| - through branches of the B | 500 tenge | 500 tenge | 500 tenge | | | | | |
| 7.7.4. Providing information about the movement of the card/account via SMS messages and PUSH notifications in the Smartbank mobile application | 0 tenge | 0 tenge | 0 tenge | | | | | |
| 7.7.5. Reimbursement of expenses for providing information about transactions carried out through ATMs, including Video recordings(VAT incl.) | | | | | | | | |
| Expenses for the provision of video recordings on Eurasian Bank payment cards | 5 000 tenge | 5 000 tenge | 5, 000 tenge | | | | | |
| 7.7.6. Fee for execution (full/partial) of payment demand (PD), collection order (CO), etc. | 0,35% of an amount (min. 700 tenge, max. 7 500 tenge) | | | | | | | |
| 7.8. Blocking a lost/stolen card, resetting the PIN code counter(VAT excl.): | | | | | | | | |
| 7.8.1. Blocking a lost / stolen card without adding it to the international stop list | 250 tenge | 250 tenge | 250 tenge | | | | | |
| 7.8.2. Blocking a lost / stolen card with entry into the international stop list | 18 000 tenge | 18 000 tenge | 18, 000 tenge | | | | | |
| 7.8.3. reset of the PIN code counter | 200 tenge | 200 tenge | 200 tenge | | | | | |
| 7.8.4. changing the PIN code via ATM | 250 tenge | 250 tenge | 250 tenge | | | | | |
| Note | | | | | | | | |
| [1] The preferential fee shall apply to 1 Private Banking Package. | | | | | | | | |
| [2] In some cases, the Bank servicing the ATM may charge an additional fee for cash issuance; | | | | | | | | |
| *The issue of Private Banking package to new customers shall not be performed from 12 May 2022. | | | | | | | | |
| The terms and conditions of this product are valid only for the existing customers who have already been issued cards under this product, with the possibility of reissuing a card or switching from the terms and conditions of this product to the terms and conditions of the new product. | | | | | | | | |
| ** If this operation is successfully completed, the number of incorrect attempts to dial the PIN code is automatically reset, subject to their accumulation. However, there is no fee for resetting the PIN code counter. | | | | | | | | |
| ***The limit specified in the tariff is the total for the account opened as part of the Package. | | | | | | | | |
| 8. Autocard | | | | | | | | |
| | MasterCard World | | | | | | | |
| 8.1. Account issuance and maintenance | | | | | | | | |
| 8.1.1. Card issuance and account maintenance using the card: | | | | | | | | |
| - in 1 (first) year | 0 tenge | | | | | | | |
| - from the 2nd (second) year with the total non-cash turnover of purchases in trade and service enterprises on a card from 50,000 tenge or more / equivalent in currency, per month | 0 tenge | | | | | | | |

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|--|---|--|--|--|--|--|--|--|
| - from the 2nd (second) year with the total non-cash turnover of purchases in trade and service enterprises with a card less than 50,000 tenge / equivalent in foreign currency, per month | 300 tenge | | | | | | | |
| 8.1.2. Urgent card issue: | | | | | | | | |
| - for branches (up to 1 working day) | 4 500 tenge | | | | | | | |
| - for branches (up to 3 working days) | 4 500 tenge | | | | | | | |
| 8.1.3. Replacing the card at the initiative of the cardholder or issuing a new card to replace the lost / stolen one | 1000 tenge | | | | | | | |
| 8.1.4. Card replacement at the initiative of the Bank, upon expiration | 0 tenge | | | | | | | |
| 8.2. Money transfer | | | | | | | | |
| 8.2.1. Crediting money to a current account using a card (cash / non-cash method) | 0 tenge | | | | | | | |
| 8.2.2. Transfer of money from card to card via remote channels of the Bank / other banks: | | | | | | | | |
| - to the card of the Eurasian Bank | 0 tenge | | | | | | | |
| - to other bank customer's card (including by phone number) | up to 50,000 tenge inclusive during a calendar month - 0 tenge; over 50,000 tenge during a calendar month - 0.9% of amounts, min. 200 tenge | | | | | | | |
| SMP 2.0 transfers by phone number (Halyk Bank, Jusan Bank, Kazpost, Bereke Bank, ForteBank, Bank CenterCredit, Bank Freedom Finance Kazakhstan and Kassa 24) | 5 tenge for each transfer | | | | | | | |
| 8.2.3. Transferring money from card to card through remote channels of other banks | 0.9% of the amount, min. 200 tenge | | | | | | | |
| 8.2.3. Transfer of money through branches of the Bank | 1.5% of the amount + 500 tenge | | | | | | | |
| 8.3. Transaction fees | | | | | | | | |
| 8.3.1. Receiving cash at an ATM: | | | | | | | | |
| -in the ATM network of Eurasian Bank JSC | 0% | | | | | | | |
| - in the ATM network of other banks on the territory of the Republic of Kazakhstan | 1% | | | | | | | |
| - in the ATM network of other banks outside the Republic of Kazakhstan | 1.5% of the amount | | | | | | | |
| 8.3.2. Receiving cash at a cash desk through a point-of-sale terminal: | | | | | | | | |
| - at the cash desks of Eurasian Bank JSC using a POS terminal | up to 10 million tenge or equivalent currency inclusive during the calendar month - 0 tenge; over 10 million tenge or equivalent currency during a calendar month - 0.95% of the amount | | | | | | | |
| - at cash desks of other banks | 1.5% of the amount, min. 350 tenge | | | | | | | |

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|--|---|--|--|--|--|--|--|--|
| 8.4. Cashless payment for goods and services (including in RBS Smartbank) | 0 tenge | | | | | | | |
| 8.5. Obtaining statements and other service fees | | | | | | | | |
| 8.5.1. Balance inquiry via ATM or POS terminal: | | | | | | | | |
| - the network of Eurasian Bank JSC | 0 tenge | | | | | | | |
| - a network of other banks | 100 tenge | | | | | | | |
| 8.5.2. Request information about the last 10 transactions: | 100 tenge | | | | | | | |
| 8.5.3. Account statement using a card: | | | | | | | | |
| - monthly | 200 tenge | | | | | | | |
| - additional | 500 tenge | | | | | | | |
| - additional, for each month preceding two last calendar months | 2000 tenge | | | | | | | |
| 8.5.4. Provision of information letters / certificates and other documents, at the request of the client through the branches of the Bank | 500 tenge | | | | | | | |
| 8.5.5. Providing information about movement on the card / account via SMS-messages and PUSH-notifications in the Smartbank mobile application (per month) | 1st month - 0, then 150 tenge | | | | | | | |
| 8.5.6. Reimbursement of expenses for providing information on transactions performed through ATMs, incl. Videos (VAT included) | | | | | | | | |
| Expenses for the provision of video recording on payment cards of Eurasian Bank JSC | 5,000 tenge | | | | | | | |
| 8.5.7. Fee for execution (full/partial) of payment demand (PD), collection order (CO), etc. | 0,35% of an amount (min. 700 tenge, max. 7500 tenge) | | | | | | | |
| 8.6. Lost / stolen card blocking, PIN-code counter reset, PIN-code change | | | | | | | | |
| - without entering into the international stop list | 250 tenge | | | | | | | |
| - with entry into the international stop list | 18 000 tenge | | | | | | | |
| - change of PIN-code | | | | | | | | |
| - Change of PIN-code in RBS "Smartbank" | 0 tenge | | | | | | | |
| - Changing the PIN code through other channels | 250 tenge | | | | | | | |
| - reset the PIN counter | 200 tenge | | | | | | | |
| 8.7. Penalty in the event of an unauthorized overdraft amount | 0.5% of the overdue payment amount daily for 90 days of delay 0.03% of the overdue payment amount every day after 90 days of delay, no more than 10% of the overdraft amount, for each year of validity of the Agreement | | | | | | | |
| Notes: | | | | | | | | |
| * VAT included | | | | | | | | |
| 9. Eco Card | | | | | | | | |
| Payment card type | MasterCard World | | | | | | | |
| 9.1. Issuing and account servicing | | | | | | | | |
| 9.1.1. Issuing a card and maintenance of a card account: | | | | | | | | |
| - first (1st) year of service | 0 tenge | | | | | | | |

| | | | | | | | | |
|--|---|--|--|--|--|--|--|--|
| - from the second (2nd) year, with total non-cash turnover of purchases at merchants using the card from 50, 000 tenge or more, a month | 0 tenge | | | | | | | |
| - from the second (2nd) year, with total non-cash turnover of purchases at merchants using the card for less than 50, 000 tenge or more, a month | 500 tenge | | | | | | | |
| 9.1.2. Urgent issue of a card: | | | | | | | | |
| - for branches (within 1 business day) | 4 500 tenge | | | | | | | |
| - for outlets (within 3 business days) | 4 500 tenge | | | | | | | |
| 9.1.3. Replacing a card at the request of a card holder or issuing a new card to replace a lost or stolen one | 1 000 tenge | | | | | | | |
| 9.1.4. Replacing a card at the bank's initiative, upon card expiration | 0 tenge | | | | | | | |
| 9.2. Money transfer | | | | | | | | |
| 9.2.1. Crediting money to a card account (cash/non-cash) | 0 tenge | | | | | | | |
| 9.2.2. Card-to-card transfer using remote channels of the Bank/other banks: | | | | | | | | |
| - to Eurasian Bank card | 0 tenge | | | | | | | |
| - to other bank customer's card (including by phone number) | up to 50, 000 tenge inclusive during a calendar month - 0 tenge, over 50, 000 tenge during a calendar month - 0.9% of amount, min. 200 | | | | | | | |
| SMP 2.0 transfers by phone number (Halyk Bank, Jusan Bank, Kazpost, Bereke Bank, ForteBank, Bank CenterCredit, Bank Freedom Finance Kazakhstan and Kassa 24) | 5 tenge for each transfer | | | | | | | |
| 9.2.3. Card-to-card money transfer using remote channels of other banks | 0.9% of amount, min. 200 tenge | | | | | | | |
| 9.2.4. Money transfers through Bank outlets | 1.5 % of amount + 500 tenge | | | | | | | |
| 9.3. Transaction commissions | | | | | | | | |
| 9.3.1. Receiving cash at an ATM: | | | | | | | | |
| - Eurasian Bank network | 0% | | | | | | | |
| - networks of other banks within Kazakhstan | up to 300, 000 tenge inclusive during a calendar month - 0 tenge, over 300, 000 tenge during a calendar month - 1% of amount | | | | | | | |
| - networks of other banks outside Kazakhstan | 1.5% of amount | | | | | | | |
| 9.3.2. Receiving cash at a cash desk through a point-of-sale terminal: | | | | | | | | |
| - at a Eurasian Bank cash desk through a point-of-sale terminal | up to 10 million tenge or equivalent currency inclusive during the calendar month - 0 tenge; over 10 million tenge or equivalent currency during a calendar month - 0.95% of the amount | | | | | | | |

| | | | | | | | | |
|---|--|-------------------------|------------------------|-------------------------------------|--|--|--|--|
| - at other bank cash desk | 1.5% of amount, min. 350 tenge | | | | | | | |
| 9.4. Non-cash payment for goods and services (incl. in Smartbank RBS) | 0 tenge | | | | | | | |
| 9.5. Obtaining statements and other service fees | | | | | | | | |
| 9.5.1. Balance inquiry through an ATM or point-of-sale terminal: | | | | | | | | |
| - Eurasian Bank network | 0 tenge | | | | | | | |
| - network of other banks | 100 tenge | | | | | | | |
| 9.5.2. Information on the last 10 transactions: | 100 tenge | | | | | | | |
| 9.5.3. Card account statement: | | | | | | | | |
| - monthly | 200 tenge | | | | | | | |
| - additional | 500 tenge | | | | | | | |
| - additional statements for each month preceding the last two month | 2, 000 tenge | | | | | | | |
| 9.5.4. Providing informational letters/references and other documents, at a customer's request through Bank outlets | 500 tenge | | | | | | | |
| 9.5.5. Providing information on movements on the card/account via text messages and PUSH-notifications in the Smartbank mobile app (a month) | 1st month - 0 tenge, subsequent - 150 tenge | | | | | | | |
| 9.5.6. Providing information on transactions conducted via ATMs, incl. video* | | | | | | | | |
| - Reimbursement for expenses, related to providing video on payment cards of Eurasian Bank JSC* | 5, 000 tenge | | | | | | | |
| 9.5.7. Fee for execution (full/partial) of payment demand (PD), collection order (CO), etc. | 0,35% of an amount (min. 700 tenge, max. 7500 tenge) | | | | | | | |
| 9.6. Lost/stolen card blocking, PIN code counter resetting, PIN-code changing | | | | | | | | |
| 9.6.1. Lost/stolen card blocking | | | | | | | | |
| - if the matter does not have to go into the international exception file | 250 tenge | | | | | | | |
| - if the the matter has to go into the international exception file | 18, 000 tenge | | | | | | | |
| 9.6.2. PIN-code changing | | | | | | | | |
| - Change of PIN-code in RBS "Smartbank" | 0 tenge | | | | | | | |
| - Changing the PIN code through other channels | 250 tenge | | | | | | | |
| 9.6.3. PIN code counter resetting | 200 tenge | | | | | | | |
| 9.7. Penalty in the event of an unauthorized overdraft amount | 0.5% of overdue payment amount, daily during 90 days of delay 0.03% of overdue payment amount daily after 90 days of delay, not more than 10% of overdraft amount, for each year of the agreement validity | | | | | | | |
| Notes: | | | | | | | | |
| * VAT included | | | | | | | | |
| 10. Vanilla Package, Standard Package, Premium Package, Premium Individual Package** | | | | | | | | |
| | Vanilla Package | Standard Package | Premium Package | Premium Individual Package** | | | | |

| Payment card type | Visa Classic /MasterCard Standard/ Visa Gold /MasterCard Gold/MasterCard Gold PayPass/ MasterCard World PayPass Set: 1 additional card kapra Gold/World - 0 tenge | Visa /MasterCard Gold/MasterCard Gold PayPass/ MasterCard World PayPass Set: 1 additional card Gold/World - 0 tenge | Visa/MC Infinite/Platinum Set: insurance certificates for the main holder. 1 additional card Gold/World - 0 tenge | Visa/MC Infinite/Platinum Set: insurance certificates for the main holder. 1 additional card Gold/World - 0 tenge | | | | |
|--|---|--|---|---|--|--|--|--|
| 10.1. Payment card issuing and annual servicing | | | | | | | | |
| 10.1.1. Issuing and annual servicing of a card account: | | | | | | | | |
| - monthly payment | 100 tenge | 250 tenge | 500 tenge | 0 tenge | | | | |
| 10.1.2. Urgent issue of a card: | | | | | | | | |
| - for branches (within 1 business day) | 4 500 tenge | 4 500 tenge | 5 500 tenge | 5 500 tenge | | | | |
| - for outlets (within 3 business days) | 4 500 tenge | 4 500 tenge | 5 500 tenge | 5 500 tenge | | | | |
| 10.1.3. Replacement of a card at the request of a card holder or issue of a new card to replace a lost or stolen one | 1000 tenge* | 1 000 tenge* | 2 000 tenge* | 2 000 tenge* | | | | |
| 10.1.4. Replacement of a card at Eurasian Bank’s initiative | 0 tenge | | | | | | | |
| 10.1.5. Maintaining a card account with no debit transactions for over a year | 1 000 tenge | | | | | | | |
| 10.2. Crediting and transfer of money | | | | | | | | |
| 10.2.1. Crediting of money to a card account: | | | | | | | | |
| - in cash | 0% of amount | | | | | | | |
| - by transfer from another bank | 0% of amount | | | | | | | |
| - by transfer through a payroll arrangement (paid by an enterprise or organization) | not provided | | | | | | | |
| 10.2.2. Card to card tranfer using remote channels of the Bank: | | | | | | | | |
| to Eurasian Bank customer's card | 0 tenge | | | | | | | |
| to other bank customer's card (including by phone number) | up to 50 000 tenge including in a calendar month – 0 tenge; over 50 000 tenge in a calendar month - 0.9% of amount., min. 200 tenge | up to 75 000 tenge including in a calendar month – 0 tenge; over 75 000 tenge in a calendar month - 0.9% of amount., min. 200 tenge | | | | | | |
| SMP 2.0 transfers by phone number (Halyk Bank, Jusan Bank, Kazpost, Bereke Bank, ForteBank, Bank CenterCredit, Bank Freedom Finance Kazakhstan and Kassa 24) | 5 tenge for each transfer | | | | | | | |
| other bank card to Eurasian Bank card | 0 tenge | | | | | | | |
| 10.2.3. Card-to-card transfer using remote channels of other banks: | | | | | | | | |
| to and/or from Eurasian Bank customer's card | 0,9% of an amount, min. 200 tenge | | | | | | | |
| 10.2.4. Transfer of money from a card account: | | | | | | | | |
| on behalf of customers of Eurasian Bank: | | | | | | | | |
| - through Bank outlets | 1% +500 tenge of an amount | | | | | | | |
| on behalf of customers of Eurasian Bank by standing orders: | | | | | | | | |
| - through Bank outlets | 1% +500 tenge of an amount | | | | | | | |
| on behalf of customers of other banks in tenge: | | | | | | | | |
| - through Bank outlets | 1,5% +500 tenge of an amount | | | | | | | |

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| on behalf of customers of other banks in a foreign currency: | | | | | | | |
| - through Bank outlets | 1,5% +500 tenge of an amount | | | | | | |
| 10.3. Transaction commission fees | | | | | | | |
| 10.3.1. Receiving cash at an ATM: | | | | | | | |
| - network of Eurasian Bank | up to 1 mln. tenge including in a calendar month – 0 tenge; over 1 mln. tenge in a calendar month – 0.95% of amount | up to 2 mln. tenge including in a calendar month – 0 tenge; over 2 mln. tenge in a calendar month – 0.95% of amount | | | | | |
| - networks of other Kazakhstan banks (up to 300, 000 tenge in a calendar month) | 0 tenge | | | | | | |
| - networks of other Kazakhstan banks (over 300, 000 tenge in a calendar month) | 1% of amount | | | | | | |
| - networks of other banks | 1.5% of amount | 0 tenge abroad up to 300, 000 tenge not more than 5 transactions, more - 1.5% of amount fee | | | | | |
| 10.3.2. Receiving cash at a cash desk through a point-of-sale terminal: | | | | | | | |
| - Eurasian Bank | up to 10 million tenge or equivalent currency inclusive during the calendar month - 0 tenge; over 10 million tenge or equivalent currency during a calendar month - 0.95% of the amount | | | | | | |
| - networks of other banks | 1.5% of amount, min. 350 tenge | | | | | | |
| 10.4. Payment for goods and services at trade and service enterprises: | 0 tenge | | | | | | |
| 10.5. Non-cash payment for services in casino/ lotteries / e-money purchases/transfer to e-wallets | 3,5% +1000 tenge | | | | | | |
| 10.6. Payment for the price of a traveller's insurance certificate on behalf of an insurance company: | | | | | | | |
| -on the basic card (outside the set) | | | | | | | |
| Full | 16 000 tenge | 17 600 tenge | Visa Infinite – 57 600 tenge, VISA Platinum - 19 200 tenge | | | | |
| Light | 12 800 tenge | 13 440 tenge | Visa Infinite – 14 400 tenge, VISA Platinum – 14 400 tenge | | | | |
| - on an additional card (outside the set) | | | | | | | |
| Full | 16 000 tenge | 17 600 tenge | Visa Infinite – 57 600 tenge, VISA Platinum - 19 200 tenge | | | | |
| Light | 12 800 tenge | 13 440 tenge | Visa Infinite – 14 400 tenge, VISA Platinum – 14 400 tenge | | | | |
| 10.7. Obtaining statements and other service fees | | | | | | | |
| 10.7.1. Balance inquiry through an ATM or point-of-sale terminal: | | | | | | | |
| - network of Eurasian Bank | 50 tenge | | | | | | |
| - networks of other banks | 100 tenge | | | | | | |
| 10.7.2. Requesting information on the last 10 transactions | 100 tenge | | | | | | |
| 10.7.3. Card-account statement through Bank outlets: | | | | | | | |
| - monthly | 200 tenge | | | | | | |
| - additional | 500 tenge | | | | | | |
| - additional, for each month, preceding the two last calendar months: | 2000 tenge | | | | | | |

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| 10.7.4. Written information on account, at customer's request (VAT included): | 500 tenge* | | | | | | | |
| 10.7.5. Providing information on movements on the card/account via text messages and PUSH-notifications in the Smartbank mboile app. | 0 tenge | | | first month - for free, the second and subsequent years - 150 tenge a month | | | | |
| 10.7.6. Providing information on conducted transactions using ATMs, incl. video (VAT included) | | | | | | | | |
| - Fee for providing video by Eurasian Bank JSC cards (VAT included)* | 5 000 tenge* | | | | | | | |
| 10.7.7. Fee for execution (full/partial) of payment demand (PD), collection order (CO), etc. | 0,35% of an amount (min. 700 tenge, max. 7500 tenge) | 0,35% of an amount (min. 700 tenge, max. 7500 tenge) | 0,35% of an amount (min. 700 tenge, max. 7500 tenge) | 0,35% of an amount (min. 700 tenge, max. 7500 tenge) | | | | |
| 10.8. Blocking a lost/stolen card, resetting the PIN-code counter, changing the PIN-code | | | | | | | | |
| 10.8.1. Blocking a lost/stolen card | | | | | | | | |
| - if the matter does not have to go into the international exception file | 250 tenge | | | | | | | |
| - if the the matter has to go into the international exception file | 18 000 tenge | | | | | | | |
| 10.8.2. Resetting the PIN-code counter | 200 tenge | | | | | | | |
| 10.8.3. Changing the PIN-code | | | | | | | | |
| - Change of PIN-code in RBS "Smartbank" | 0 tenge | | | | | | | |
| - Changing the PIN code through other channels | 250 tenge | | | | | | | |
| Note to p. 10: | | | | | | | | |
| * VAT included | | | | | | | | |
| ** Provided by decision of Card Business and Payment Services Division | | | | | | | | |
| Access to Lounge Key VIP waiting rooms is provided at availability of a premium payment card, in some cases a passport and a boarding ticket are requested. | | | | | | | | |
| For MasterCard Black Edition cardholders, 10 free visits per year are provided. If the MasterCard Black cardholder exceeds the set number of visits, the cost of access according to the tariffs of the MasterCard Worldwide MPS will be \$32 (per visitor, per visit). For holders of MasterCard World Elite cards visits - 0 tenge. | | | | | | | | |
| For holders of Visa Platinum and Visa Infinite detailed information at https://www.visa.com.kz . | | | | | | | | |
| *** A bank servicing an ATM in some cases may charge an additional fee for cash withdrawal; | | | | | | | | |
| 1 Only 1 package of cards on preferential terms is provided for one open deposit. Changing the amount of the monthly fee for servicing the card is made within 10 working days from the moment the client applies to the bank branch with an application for changing the terms of service. Preferential conditions are provided from the date of execution of the Client's application. If the client fails to comply with the following conditions: | | | | | | | | |
| deposit amount from 10,000,000 tenge or equivalent in foreign currency or more; | | | | | | | | |
| the term for the presence of this amount on the accounts for at least 30 consecutive calendar days, | | | | | | | | |

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| then the preferential condition for monthly servicing of the card is terminated. In case of replenishment of the deposit up to 10,000,000 tenge or an equivalent in foreign currency or more, in order to resume preferential terms, the Client must re-apply to the bank branch with an application to change the terms of service. | | | | | | | | |
| The monthly fee for servicing the card is charged and debited by the Bank on the last calendar day of the calendar month. | | | | | | | | |
| If in the current month the amount on the deposit of 10,000,000 tenge or an equivalent in foreign currency or more was on the account for less than 30 consecutive calendar days, the Bank in the current month accrues and writes off a monthly fee for servicing the card. | | | | | | | | |
| The terms of this product are valid only for existing customers who have already been issued cards for this product, with the possibility of reissuing a card, or transferring from the terms of this product to the terms of a new product. This product is not available to new customers. | | | | | | | | |
| 11. Corporate | | | | | | | | |
| Payment card type | MasterCard Standard/ MasterCard Gold/Mastercard World PayPass***** | Visa Business/ Visa Gold/MasterCard Gold PayPass/Mastercard World PayPass | Visa Infinite | | | | | |
| 11.1. Issuing and annual servicing of an account | | | | | | | | |
| 11.1.1. Issuing a card and servicing of an account: | | | | | | | | |
| on the basic card: | | | | | | | | |
| - the first year of service; | 10 000 tenge | Visa Business - 0 tenge (first 3 cards), starting from 4th card - 15 500 tenge) | Visa Infinite - 0 tenge (first 3 cards), starting from 4th card - 25 000 tenge) | | | | | |
| - the second and subsequent years; | 10 000 tenge | Visa Business - 0 tenge (first 3 cards), starting from 4th card - 15 500 tenge) | Visa Infinite - 0 tenge (first 3 cards), starting from 4th card - 25 000 tenge) | | | | | |
| 11.1.2. Maintaining a card account with no debit transactions for over a year | 1 000 tenge | | | | | | | |
| 11.1.3. Urgent issue of cards | | | | | | | | |
| for branches (within 3 business days) | 3 500 tenge | | | | | | | |
| for outlets (within 6 business days) | 3 500 tenge | | | | | | | |
| 11.1.4. Replacement of a card at the request of a card holder or issue of a new card to replace a lost or stolen one | 2 000 tenge | | | | | | | |
| 11.1.5. Replacement of a card at Eurasian Bank's initiative | 0 tenge | | | | | | | |
| 11.2. Crediting and transfer of money | | | | | | | | |
| 11.2.1. Crediting to a card account: | | | | | | | | |
| - in cash | 0% of an amount | | | | | | | |
| - by transfer from another bank | 0% of an amount | | | | | | | |
| 11.2.2. Transferring money from an account: | | | | | | | | |
| - on behalf of Eurasian Bank customers through bank outlets | 1% +500 tenge of an amount | | | | | | | |

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|---|---|--------------------------------|---|--|--|--|--|--|
| - on behalf of Eurasian Bank customers by standing order | 1% +500 tenge of an amount | | | | | | | |
| - on behalf of other banks' customers in tenge | 1% +500 tenge of an amount | | | | | | | |
| - on behalf of other banks' customers in a foreign currency | 1% +500 tenge of an amount | | | | | | | |
| 11.3. Transaction fees | | | | | | | | |
| 11.3.1. Receiving cash through an ATM: | | | | | | | | |
| - Eurasian Bank network | up to 1 mln. tenge including in a calendar month – 0 tenge; over 1 mln. tenge including in a calendar month – 0.95% of an amount | | up to 2 mln. tenge including in a calendar month – 0 tenge; over 2 mln. tenge including in a calendar month – 0.95% of an amount | | | | | |
| - network of other banks | 1.5% of an amount (min. 200 tenge) | | 1.5% of an amount (min. 200 tenge) | | | | | |
| 11.3.2. Obtaining cash at a cash desk through a point-of-sale terminal: | | | | | | | | |
| - network of Eurasian Bank, tenge | up to 5 mln. tenge including in a calendar month – 0 tenge; over 5 mln. tenge including in a calendar month – 0.95% of an amount | | up to 10 mln. tenge including in a calendar month – 0 tenge; over 10 mln. tenge including in a calendar month – 0.95% of an amount | | | | | |
| - foreign currency | up to 10 000 dollars/euro including in a calendar month – 0%; over 10 000 dollars/euro including in a calendar month - 0,8% of an amount | | up to 25 000 dollars/euro including in a calendar month – 0%; over 25 000 dollars/euro including in a calendar month - 0,8% of an amount | | | | | |
| - network of other banks | 1.5% of an amount (min 350 tenge) | | | | | | | |
| 11.3.3. Additional fee for receiving cash from credit limit through point-of-sale terminal or ATM: | 0.8% of an amount | | | | | | | |
| 11.4. Payment for goods and services at trade and service enterprises: | | | | | | | | |
| - network of Eurasian Bank | 0 tenge | | | | | | | |
| - network of other banks | 0 tenge | | | | | | | |
| 11.5. Non-cash payment for services in a casino | not provided | 3,5 % +1000 tenge of an amount | - | | | | | |
| 11.6. Making customs payments | 0.3% of an amount | not provided | not provided | | | | | |
| 11.7. Additional fee for payment for goods and services, various payments from credit limit | 0.8% of an amount | | | | | | | |
| 11.8. Payment for a traveller's insurance certificate on behalf of an insurance company | | | | | | | | |
| -on the basic card (outside the set) | | | | | | | | |
| Full | 16 000 tenge | | 57 600 tenge | | | | | |
| Light | 12 800 tenge | | 14 400 tenge | | | | | |
| - on an additional card (outside the set) | | | | | | | | |

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|---|--|--|--|--|--|--|--|
| Full | 16 000 tenge | Visa Infinite - 57 600 tenge/ VISA Platinum – 19 200 tenge /VISA Gold – 17 600 tenge | | | | | |
| Light | 12 800 tenge | Visa Infinite – 14 400 tenge/ VISA Platinum - 14 400 tenge/VISA Gold – 13 440 tenge | | | | | |
| 11.9. Obtaining statements and other service fees | | | | | | | |
| 11.9.1. Balance inquiry through an ATM or a point-of-sale terminal: | | | | | | | |
| - network of Eurasian Bank | 50 tenge | | | | | | |
| - network of other banks | 50 tenge | | | | | | |
| 11.9.2. Requesting information on the last 10 transactions: | 100 tenge | | | | | | |
| 11.9.3. Card account statement: | | | | | | | |
| - monthly | 0 tenge | | | | | | |
| - additional | 465 tenge | | | | | | |
| - additional, for each month preceding the last two calendar months | 1 550 tenge | | | | | | |
| 11.9.4. Providing written information on a card account at a customer's request (VAT included) | 500 tenge* | | | | | | |
| 11.9.5. Providing information on movements on the card/account via text messages and PUSH-notifications in the Smartbank mboile app. | first month - 0 tenge, second and subsequent - 150 tenge a month* | | | | | | |
| 11.9.6. Providing information on transactions conducted via ATMs, incl. video (VAT included) | | | | | | | |
| - Reimbursement fo expenses, related to providing video on payment cards of Eurasian Bank JSC (VAT included) | 5 000 tenge* | | | | | | |
| 11.10. Blocking a lost/stolen card, resetting the PIN-code counter, changing the PIN-code | | | | | | | |
| 11.10.1. Blocking a lost/stolen card | | | | | | | |
| - if the matter does not have to go into the international exception file (VAT included) | 1 550 tenge* | | | | | | |
| - if the matter has to go into the international exception file (VAT included) | 18 000 tenge* | | | | | | |
| 11.10.2. Resetting the PIN-code counter (VAT included) | 200 tenge* | | | | | | |
| 11.10.3. Changing the PIN-code | 250 tenge* | | | | | | |
| 11.11 Interest rates for Eurasian Bank loans (VAT included) | | | | | | | |
| 11.11.1. Fee for an overdue payment (VAT included): | | | | | | | |
| - ninety days overdue (VAT included) | 0.5% of the amount, each day overdue* | | | | | | |
| - ninety days + (VAT included) | 0.03% of the amount, each day overdue, but not more than 10% of the loan amount, for each year of validity of the Agreement* | | | | | | |
| Note: | | | | | | | |
| *VAT included The product applies to some customs posts. | | | | | | | |
| 12. Corporate - 2 | | | | | | | |

| | MasterCard Standard /MasterCard Gold PayPass/MasterCard World PayPass/Visa Gold | | | | | | | |
|---|--|--|--|--|--|--|--|--|
| 12.1. Issuing and annual servicing of an account: | | | | | | | | |
| 12.1.1. on the basic card | | | | | | | | |
| - the first year of service; | 0 tenge | | | | | | | |
| - the second and subsequent years; | 10 000 tenge | | | | | | | |
| 12.1.2. on an additional card | 5 000 tenge | | | | | | | |
| 12.1.3. Maintaining a card account with no debit transactions for over a year | 1 000 tenge | | | | | | | |
| 12.1.4. Urgent card issue* | | | | | | | | |
| for branches (within 3 business days) | 3 500 tenge | | | | | | | |
| for outlets (within 6 business days) | 3 500 tenge | | | | | | | |
| 12.1.5. Replacement of a card at the request of a card holder or issue of a new card to replace a lost or stolen one | 2 000 tenge | | | | | | | |
| 12.1.6. Replacement of a card at Eurasian Bank's initiative | 0 tenge | | | | | | | |
| 12.2. Crediting and transfer of money | | | | | | | | |
| 12.2.1. Crediting to a card account: | | | | | | | | |
| - in cash | 0% of amount | | | | | | | |
| - by transfer from another bank | 0% of amount | | | | | | | |
| 12.2.2. Transferring money from an account: | | | | | | | | |
| - on behalf of Eurasian Bank customers through bank outlets | 1% +500 tenge of amount | | | | | | | |
| - on behalf of Eurasian Bank customers by standing order | 1% +500 tenge of amount | | | | | | | |
| - on behalf of other banks' customers in tenge | 1.5% +500 tenge of amount | | | | | | | |
| - on behalf of other banks' customers in a foreign currency | 1.5% +500 tenge of amount | | | | | | | |
| 12.3. Transaction fees | | | | | | | | |
| 12.3.1. Receiving cash at an ATM: | | | | | | | | |
| - network of Eurasian Bank | up to 1 mln. tenge including in a calendar month – 0 tenge; over 1 mln. tenge in a calendar month - 0.95% of an amount | | | | | | | |
| - network of other banks | 1.5% of an amount (min. 350 tenge) | | | | | | | |
| 12.3.2. Obtaining cash at a cash desk through a point-of-sale terminal: | | | | | | | | |
| - network of Eurasian Bank, tenge | up to 5 mln. tenge including in a calendar month – 0 tenge; over 5 mln. tenge in a calendar month - 0.95% of an amount | | | | | | | |

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|---|---|--|--|--|--|--|--|--|
| - in foreign currency | up to 10 000 dollars/euro including in a calendar month – 0%; over 10 000 dollars/euro including in a calendar month - 0,8% of an amount | | | | | | | |
| 12.4. Payment for goods and services at trade and service enterprises: | | | | | | | | |
| - network of Eurasian Bank | 0 tenge | | | | | | | |
| - network of other banks | 0 tenge | | | | | | | |
| 12.5. Obtaining statements and other service fees | | | | | | | | |
| 12.5.1. Balance inquiry through an ATM or a point-of-sale terminal: | | | | | | | | |
| - network of Eurasian Bank | 50 tenge | | | | | | | |
| - network of other banks | 50 tenge | | | | | | | |
| Requesting information on the last 10 transactions: | 100 tenge | | | | | | | |
| 12.5.2. Card account statement: | | | | | | | | |
| - monthly | 0 tenge | | | | | | | |
| - additional (for current or one of the last 6 calendar months) | 500 tenge | | | | | | | |
| - additional (from the last 6 calendar months to the last 24 calendar months) | 1 500 tenge | | | | | | | |
| - archive (for each month, exceeding the last 24 calendar months) | 1 500 tenge | | | | | | | |
| 12.5.3. Providing written information on a card account at a customer's request (VAT included) | 1 500 tenge* | | | | | | | |
| 12.5.4. Providing information on movements on the card/account via text messages and PUSH-notifications in the Smartbank mboile app. | the first month - free, second and subsequent months - 150 tenge a month | | | | | | | |
| 12.5.5. Providing video of transactions at Eurasian Bank ATMs* | | | | | | | | |
| - Compensation of expenses, related to providing a video on payment cards of Eurasian Bank JSC (VAT included) | 5 000 tenge* | | | | | | | |
| 12.6. Blocking a lost/stolen card, resetting the PIN-code counter, changing the PIN-code | | | | | | | | |
| 12.6.1. Blocking a lost/stolen card | | | | | | | | |
| - if the matter does not have to go into the international exception file | 1 550 tenge | | | | | | | |
| - if the matter has to go into the international exception file | 18 000 tenge | | | | | | | |
| 12.6.2. Resetting the PIN-code counter | 200 tenge | | | | | | | |
| 12.6.3. Changing the PIN-code | 250 tenge | | | | | | | |
| 12.7. Interest rates for Eurasian Bank loans | | | | | | | | |
| 12.7.1. If the bank loan is overdue: | | | | | | | | |
| - ninety days overdue | 0.5% of amount, each day overdue | | | | | | | |
| - ninety days + overdue | 0.03% of amount, each day overdue, but not more than 10% of issued loan, for each year of validity of Agreement | | | | | | | |
| 12.7.2. Commission fee | | | | | | | | |
| Note: | | | | | | | | |

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|---|--|--|--|--|--|--|--|--|
| * VAT included. | | | | | | | | |
| 13. Staff Corporate | | | | | | | | |
| Card type | Visa Business/Visa Gold/Visa Infinite/MasterCard Gold PayPass/Mastercard World PayPass | | | | | | | |
| 13.1. Issuing and annual servicing of a card account | | | | | | | | |
| 13.1.1. Issuing a card and servicing of an account: | | | | | | | | |
| on the basic card | | | | | | | | |
| - the first year of service; | 0 tenge | | | | | | | |
| - the second and subsequent years of service; | 0 tenge | | | | | | | |
| on an additional card | - | | | | | | | |
| 13.1.2. Maintaining a card account with no debit transactions for over a year | 1000 tenge | | | | | | | |
| 13.1.3. Urgent issue of a card | | | | | | | | |
| for branches (within 3 business days) | 3 500 tenge | | | | | | | |
| for outlets (within 6 business days) | 3 500 tenge | | | | | | | |
| 13.1.4. Replacement of a card at the request of a card holder or issue of a new card to replace a lost or stolen one | 0 tenge | | | | | | | |
| 13.1.5. Replacement of a card at Eurasian Bank's initiative | 0 tenge | | | | | | | |
| 13.2. Crediting and transfer of money | | | | | | | | |
| 13.2.1. Crediting of money to card accounts: | | | | | | | | |
| - in cash | | | | | | | | |
| - by transfer from another bank | | | | | | | | |
| - by transfer through a payroll arrangement (paid by an enterprise or organization) | - | | | | | | | |
| 13.2.2. Transfer of money from a card account: | | | | | | | | |
| - on behalf of customers of Eurasian Bank through Bank outlets | prohibited | | | | | | | |
| - on behalf of customers of Eurasian Bank by standing orders | prohibited | | | | | | | |
| - on behalf of customers of other banks in tenge | prohibited | | | | | | | |
| - on behalf of customers of other banks in a foreign currency | prohibited | | | | | | | |
| 13.2.4. Excluded | | | | | | | | |
| 13.3 Transaction commission fees | | | | | | | | |
| 13.3.1. Receiving cash at an ATM: | | | | | | | | |
| - network of Eurasian Bank | Visa Gold/Visa Business: up to 1 mln. tenge including in a calendar month – 0 tenge; over 1 mln. tenge in a calendar month – 0.95% of amount; Visa Infinite: up to 2 mln. tenge including in a calendar month – 0 tenge; over 2 mln. tenge in a calendar month – 0.95% of amount. | | | | | | | |
| - networks of other banks | 0 tenge | | | | | | | |
| - networks of other banks outside Kazakhstan | 0 tenge | | | | | | | |

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| 13.3.2. Receiving cash at a cash desk through a point-of-sale terminal: | | | | | | | | |
| - network of Eurasian Bank, tenge | Visa Gold/Visa Business: up to 5 mln. tenge including in a calendar month – 0 tenge; over 5 mln. tenge including in a calendar month- 0.95% of an amount; Visa Infinite: up to 10 mln. tenge including in a calendar month – 0 tenge; over 10 mln. tenge including in a calendar month- 0.95% of an amount. | | | | | | | |
| foreign currency | Visa Gold/Visa Business/MasterCard Gold PayPass/Mastercard World PayPass: up to 10 000 dollars/euro including in a calendar month – 0%; over 10 000 dollars/euro including in a calendar month - 0,8% of an amount. Visa Infinite: up to 25 000 dollars/euro including in a calendar month – 0%; over 25 000 dollars/euro including in a calendar month - 0,8% of an amount | | | | | | | |
| - networks of other banks | 0 tenge | | | | | | | |
| 13.3.3. Receiving cash at a cash desk through a point-of-sale terminal: | | | | | | | | |
| 13.3.3.1. Additional fee for receiving cash from credit limit via POS-terminal or ATM: | 0 tenge | | | | | | | |
| 13.4. Payment for goods and services at trade and service enterprises (VAT included): | | | | | | | | |
| - network of Eurasian Bank (VAT included) | 0 tenge* | | | | | | | |
| - networks of other banks (VAT included) | 0 tenge* | | | | | | | |
| 13.5. Non-cash payment in casino | prohibited | | | | | | | |
| 13.6. Additional fee for payment for goods and services, various payments from credit limit | prohibited | | | | | | | |
| 13.7. Payment for a traveller's insurance certificate on behalf of an insurance company (outside the package cards) | | | | | | | | |
| Full | 16 000 tenge | | | | | | | |
| Light | - | | | | | | | |
| 13.8. Obtaining statements and other service fees | | | | | | | | |

| | | | | | | | | |
|---|--|----------------------------|---|--------------------------|--------------------------|--|--|--|
| 13.8.1. Balance inquiry through an ATM or point-of-sale terminal: | | | | | | | | |
| - network of Eurasian Bank | 0 tenge | | | | | | | |
| - networks of other banks | 0 tenge | | | | | | | |
| 13.8.2. Requesting information on the last 10 transactions: | 0 tenge | | | | | | | |
| 13.8.3. Card-account statement: | | | | | | | | |
| - monthly | 0 tenge | | | | | | | |
| - additional | 0 tenge | | | | | | | |
| - additional, for each month, preceding the two last calendar months | 0 tenge | | | | | | | |
| 13.8.4. Providing written information on an account, at customer's request (VAT included) | 0 tenge* | | | | | | | |
| 13.8.5. Providing information on movements on the card/account via text messages and PUSH-notifications in the Smartbank mboile app. | 0 tenge* | | | | | | | |
| 13.8.6. Providing information on conducted transactions using ATMs, incl. video (VAT included) | | | | | | | | |
| Compensation of expenses, related to providing video by Eurasian Bank JSC cards (VAT included) | 0 tenge* | | | | | | | |
| 13.9. Blocking a lost/stolen card, resetting the PIN-code counter, changing the PIN-code | | | | | | | | |
| 13.9.1. Blocking a lost/stolen card | | | | | | | | |
| - if the matter does not have to go into the international exception file | 0 tenge | | | | | | | |
| - if the the matter has to go into the international exception file | 0 tenge | | | | | | | |
| 13.9.2. Resetting the PIN-code counter | 0 tenge | | | | | | | |
| 13.9.3. Changing the PIN-code | 0 tenge | | | | | | | |
| 13.10. Bank's rates of return on issued loans | | | | | | | | |
| 13.10.1. Loan service fee | - | | | | | | | |
| 13.10.2. If the bank loan is overdue: | | | | | | | | |
| - ninety days | 0.5% of amount, for each day overdue | | | | | | | |
| - ninety days+ | 0.03% of amount, for each day overdue, but not more than 10% of a loan amount, for each year of valdity of the Agreement | | | | | | | |
| 13.10.3. Commission fee | not provided | | | | | | | |
| Note: | | | | | | | | |
| * VAT included. | | | | | | | | |
| 14. New salary. | | | | | | | | |
| Payment card type | Gold Package | Premium Package**** | Premium 2 Package for cards issued before 12.18.2019 | Premium 3 Package | Premium 4 Package | | | |

[illegible]

| | | | | | | | | |
|--|--|--|--|--|--|--|--|--|
| Light | 13 440 tenge | 14 400 tenge | 14 400 tenge | 14 400 tenge | 14 400 tenge | 14 400 tenge | | |
| - on an additional card (outside the package) | | | | | | | | |
| Full | 17 600 tenge | 57 600 tenge | 57 600 tenge | 57 600 tenge | 57 600 tenge | 57 600 tenge | | |
| Light | 13 440 tenge | 14 400 tenge | 14 400 tenge | 14 400 tenge | 14 400 tenge | 14 400 tenge | | |
| 14.6. Obtaining statements and other service fees | | | | | | | | |
| 14.6.1. Balance inquiry through an ATM or a point-of-sale terminal: | | | | | | | | |
| - network of Eurasian Bank | 50 tenge | | | | | | | |
| - network of other banks | 100 tenge | | | | | | | |
| Requesting information on the last 10 transactions | 100 tenge | | | | | | | |
| 14.6.2. Card account statement through Bank outlets: | | | | | | | | |
| - monthly | 200 tenge | | | | | | | |
| - additional | 500 tenge | | | | | | | |
| - additional, for each month preceding the last two calendar months | 2000 tenge | | | | | | | |
| 14.6.3. Providing written information on a card account at a customer's request (VAT included): | | | | | | | | |
| - through Bank outlets (VAT included) | 500 tenge* | | | | | | | |
| 14.6.4. Providing information on movements on the card/account via text messages and PUSH-notifications in the Smartbank mboile app. | the first month - 0 tenge, the second and subsequent - 150 tenge a month | 0 tenge | 0 tenge | 0 tenge | 0 tenge | 0 tenge | | |
| 14.6.5. Compensation of expenses related to providing video of transactions at Eurasian Bank ATMs (VAT included) | | | | | | | | |
| - Expenses related to providing video of transactions at Eurasian Bank ATMs (VAT included) | 5 000 tenge* | | | | | | | |
| 14.6.6. Fee for execution (full/partial) of payment demand (PD), collection order (CO), etc. | 0,35% of an amount (min. 700 tenge, max. 7500 tenge) | 0,35% of an amount (min. 700 tenge, max. 7500 tenge) | 0,35% of an amount (min. 700 tenge, max. 7500 tenge) | 0,35% of an amount (min. 700 tenge, max. 7500 tenge) | 0,35% of an amount (min. 700 tenge, max. 7500 tenge) | 0,35% of an amount (min. 700 tenge, max. 7500 tenge) | | |
| 14.7. Blocking a lost/stolen card, resetting the PIN-code counter, changing the PIN-code: | | | | | | | | |
| 14.7.1. Blocking a lost/stolen card | | | | | | | | |
| - if the matter does not have to go into the international exception file | 250 tenge | | | | | | | |
| - if the matter has to go into the international exception file | 18 000 tenge | | | | | | | |
| 14.7.2. Resetting the PIN-code counter | 200 tenge | | | | | | | |
| 14.7.3. Changing the PIN-code | | | | | | | | |
| - Change of PIN-code in RBS "Smartbank" | 0 tenge | | | | | | | |
| - Changing the PIN code through other channels | 250 tenge | | | | | | | |
| Note to p.14.: | | | | | | | | |
| * VAT included | | | | | | | | |
| **Access to Lounge Key VIP waiting rooms is provided at availability of a premium payment card, in some cases a passport and a boarding ticket are requested. | | | | | | | | |
| For MasterCard Black Edition cardholders, 10 free visits per year are provided. If the MasterCard Black cardholder exceeds the set number of visits, the cost of access according to the tariffs of the MasterCard Worldwide MPS will be \$32 (per visitor, per visit). For holders of MasterCard World Elite cards visits - 0 tenge. | | | | | | | | |
| For holders of Visa Platinum and Visa Infinite detailed information at https://www.visa.com.kz . | | | | | | | | |

| | | | | | | | | |
|--|--|--|--|--|--|--|--|--|
| *** In some cases, a Bank servicing an ATM may charge an additional fee for cash withdrawals. | | | | | | | | |
| 1 For one opened deposit, only 1 card package is provided under preferential terms. The monthly maintenance fee is changed within 10 business days from the date of customer's visit to the Bank Outlet with an application for change of the terms of service. Preferential conditions are provided from the date of execution of the Client's application. In the event that the client does not meet the following conditions: | | | | | | | | |
| deposit amount from 10,000,000 tenge or equivalent in foreign currency or more; | | | | | | | | |
| the term for this amount to be deposited into accounts is at least 30 consecutive calendar days, | | | | | | | | |
| then the preferential condition for monthly servicing of the card is terminated. In case of replenishment of the deposit up to 10,000,000 tenge or an equivalent in foreign currency or more, in order to resume preferential terms, the Client must re-apply to the bank branch with an application to change the terms of service. | | | | | | | | |
| The monthly commission for servicing the card is charged and debited by the Bank on the last calendar day of the calendar month. | | | | | | | | |
| If in the current month the amount on the deposit of 10,000,000 tenge or an equivalent in foreign currency or more was on the account for less than 30 consecutive calendar days, the Bank in the current month accrues and writes off a monthly fee for servicing the card. | | | | | | | | |
| Deposit Card product, Super Turbo Deposit Card, Standard (Standard), Standard, VIP, Borrower's Card, Garant, Card for Kids, Salary 1,2,3, CashBack MotoGP Card, CashBack Turbo Card, Payroll Package (MasterCard Standard/Visa Classic/Visa Gold/ MasterCard Gold), Staff new (MasterCard Standard/Visa Classic/Visa Gold/ MasterCard Gold), Payroll Tariff (Individual 2,3) (MasterCard Standard/Visa Classic/Visa Gold/ MasterCard Gold) and Payroll Tariff (MasterCard Standard/Visa Classic/Visa Gold/ MasterCard Gold) are transferred to Salary New - Gold Package product. Eurasian Diamond Card VISA Infinite, Eurasian Platinum Card (Individual Fee) and Payroll Tariff (Individual 2) (MC Black Edition /Visa Infinite/Visa Platinum) products are transferred to the Salary New - Premium Package products. Eurasian Platinum Card, Payroll Package (MC Black Edition /Visa Infinite/Visa Platinum), Staff new (MC Black Edition /Visa Infinite/Visa Platinum), Payroll Tariff (Individual 3) and Payroll and Payroll (MC Black Edition /Visa Infinite/Visa Platinum), VISA INFINITE EURASIAN STANDART Multicurrency and Eurasian Diamond Card VISA Infinite products are transferred to the Salary New - Premium2 Package. | | | | | | | | |
| ****This tariff is applied individually in agreement with the Card Business | | | | | | | | |
| 15. Social card | | | | | | | | |

| Payment card type | MasterCard Standard Unembossed/Visa Classic Unembossed/Visa Electron/MasterCard Gold PayPass/MasterCard World PayPass/Visa Gold | | | | | | | |
|--|--|--|--|--|--|--|--|--|
| 15.1. Issuing and annual maintenance of an account | | | | | | | | |
| 15.1.1. Issue of a card and account maintenance: | | | | | | | | |
| - on the main card | | | | | | | | |
| the first year of service; | 0 tenge | | | | | | | |
| the second and subsequent years; | 0 tenge | | | | | | | |
| - on an additional card | not provided | | | | | | | |
| 15.1.2. Maintaining a card account with no debit transactions for over a year | 1 000 tenge | | | | | | | |
| 15.1.3. Replacement of a card at the request of a card holder or issue of a new card to replace a lost or stolen one | 1 000 tenge | | | | | | | |
| 15.1.4. Replacement of a card at Eurasian Bank's initiative | 0 tenge | | | | | | | |
| 15.1.5. Urgent issue of card | | | | | | | | |
| for branches (within 1 business day) | 4 500 tenge | | | | | | | |
| for outlets (within 3 business days) | 4 500 tenge | | | | | | | |
| 15.2 Crediting and transfer of money | | | | | | | | |
| 15.2.1. Crediting to a card account: | | | | | | | | |
| - in cash | 0% | | | | | | | |
| - by transfer from another bank | not provided | | | | | | | |
| - Payment of benefits, deductions, etc., credited by NJSC "Government for Citizens" to the current account of the recipient** | 0 tenge | | | | | | | |
| 15.2.2. Transfer from a card via remote channels of the Bank: | | | | | | | | |
| to Eurasian Bank customer's card | 0 tenge | | | | | | | |
| to other bank customer's card (including by phone number) | up to 50 000 tenge including in a calendar month – 0 tenge; over 50 000 tenge in a calendar month - 0.9% of amount., min. 200 tenge | | | | | | | |
| SMP 2.0 transfers by phone number (Halyk Bank, Jusan Bank, Kazpost, Bereke Bank, ForteBank, Bank CenterCredit, Bank Freedom Finance Kazakhstan and Kassa 24) | 5 tenge for each transfer | | | | | | | |
| from other bank card to Eurasian Bank card | not provided | | | | | | | |
| 15.2.3. Transferring money from an account: | | | | | | | | |
| - to Eurasian Bank customers through bank outlets | 1% +500 tenge of amount | | | | | | | |
| - to Eurasian Bank customers by standing order | 1% +500 tenge of amount | | | | | | | |
| - to other banks' customers in tenge | 1.5% +500 tenge of amount | | | | | | | |
| - to other banks' customers in foreign currency | 1.5% +500 tenge of amount | | | | | | | |

| | | | | | | | | |
|---|---|--|--|--|--|--|--|--|
| 15.2.4. Transfer of money from a card to a card using remote channels of other banks: | | | | | | | | |
| to and/or from Eurasian Bank customer's card | 0,9% of amount, min. 200 tenge | | | | | | | |
| 15.3 Transaction commission fees | | | | | | | | |
| 15.3.1. Obtaining cash at ATM: | | | | | | | | |
| - network of Eurasian Bank | up to 1 mln. tenge including in a calendar month – 0 tenge; over 1 mln. tenge in a calendar month - 0.95% of amount. | | | | | | | |
| - network of other banks | 1,5% of an amount (min. 200 tenge) | | | | | | | |
| 15.3.2. Obtaining cash at a cash desk through a point-of-sale terminal: | | | | | | | | |
| - network of Eurasian Bank | up to 10 million tenge or equivalent currency inclusive during the calendar month - 0 tenge; over 10 million tenge or equivalent currency during a calendar month - 0.95% of the amount | | | | | | | |
| - network of other banks | 1.5% of amount (min. 350 tenge) | | | | | | | |
| 15.3.3. Additional fee for receiving cash from credit limit through point-of-sale terminal or ATM: | - | | | | | | | |
| 15.4. Payment for goods and services at trade and service enterprises: | | | | | | | | |
| - network of Eurasian Bank | 0 tenge | | | | | | | |
| - network of other banks | 0 tenge | | | | | | | |
| 15.5. Non-cash payment for services in casino/transfer to e-wallets | 3.5% +1000 tenge of amount | | | | | | | |
| 15.6. Additional fee for payment for goods and services, various payments from credit limit | - | | | | | | | |
| 15.7. Obtaining statements and other service fees | | | | | | | | |
| 15.7.1. Balance inquiry through an ATM or a point-of-sale terminal: | | | | | | | | |
| - network of Eurasian Bank | 50 tenge | | | | | | | |
| - network of other banks | 50 tenge | | | | | | | |
| 15.7.2. Requesting information on the last 10 transactions: | 100 tenge | | | | | | | |
| 15.7.3. Card account statement: | | | | | | | | |
| - monthly | 200 tenge | | | | | | | |
| - additional | 500 tenge | | | | | | | |
| - additional, for each month, preceding the two last calendar months | 2 000 tenge | | | | | | | |
| 15.7.4. Providing written information on the account, at customer's request (VAT included) | 500 tenge* | | | | | | | |
| 15.7.5. Providing information on movements on the card/account via text messages and PUSH-notifications in the Smartbank mboile app. | the first month for free, the second and subsequent months - 150 tenge a month | | | | | | | |
| 15.7.6. Providing video of transactions at Eurasian Bank ATMs (VAT included) | | | | | | | | |

| | | | | | | | | |
|--|--|--|--|--|--|--|--|--|
| Compensation of expenses, related to providing viedo on Eurasian Bank payment cards (VAT included) | 5 000 tenge* | | | | | | | |
| 15.8. Blocking a lost/stolen card, resetting the PIN-code counter, changing the PIN-code | | | | | | | | |
| 15.8.1. Blocking a lost/stolen card | | | | | | | | |
| - if the matter does not have to go into the international exception file | 250 tenge | | | | | | | |
| - if the matter has to go into the international exception file | 18 000 tenge | | | | | | | |
| 15.8.2. Resetting the PIN-code counter | 200 tenge | | | | | | | |
| 15.8.3. Changing the PIN-code | | | | | | | | |
| - Change of PIN-code in RBS "Smartbank" | 0 tenge | | | | | | | |
| - Changing the PIN code through other channels | 250 tenge | | | | | | | |
| 15.9. Interest rates for Eurasian Bank loans | | | | | | | | |
| 15.9.1. Fee for loan servicing | 15% per annum | | | | | | | |
| 15.9.2. If the bank loan is: | | | | | | | | |
| - ninety days overdue | 0.5% of amount, for each day overdue | | | | | | | |
| - ninety days plus overdue | 0.03% of amount, for each day overdue, but not more than 10% of issued loan amount, for each year of validity of the Agreement | | | | | | | |
| 15.9.3. Commission fee | not provided | | | | | | | |
| Note: | | | | | | | | |
| * VAT included. | | | | | | | | |
| ** Payment of pensions credited to NJSC "Government for Citizens" to the recipient's current account was transferred to the product New_Salary - Package "Gold" p. 14.2.1. crediting money to the account. | | | | | | | | |
| 16. Payroll Smartcard | Employee's Payroll Smartcard | Manager's Payroll Smartcard | | | | | | |
| Payment card type | Visa Gold/MasterCard World PayPass | Visa Platinum /MasterCard Black Edition/Visa Infinite/MasterCard World Elite** Package: insurance certificate for the main cardholder; concierge service for the main cardholder. | | | | | | |
| 16.1. Issuing a card and annual maintenance of a card account: | | | | | | | | |
| 16.1.1. Issuing a card and maintenance of an account: | | | | | | | | |
| - monthly fee (if issued through the Bank outlet) | | 2 000 tenge (0 tenge, if the deposit amount is less than | | | | | | |

| | | | | | | | | |
|--|---|---|--|--|--|--|--|--|
| - monthly fee (at remote card issue) | 0 tenge | 10, 000, 000 tenge or equivalent in tenge within the consecutive 30 calendar days)1, VAT excluded | | | | | | |
| - on an additional card (out of the package) a month | 2, 000 tenge | 4, 000 tenge | | | | | | |
| 16.1.2. Urgent card issuing: | | | | | | | | |
| for branches (within 1 working day) | 4, 500 tenge | 5, 500 tenge | | | | | | |
| for outlets (within 3 working days) | 4, 500 tenge | 5, 500 tenge | | | | | | |
| 16.1.3. Replacing a card at the request of a card holder or issuing a new card to replace a lost or stolen one | 1, 000 tenge | 2, 000 tenge | | | | | | |
| 16.1.4. Replacing a card at the Bank's initiative | 0 tenge | 0 tenge | | | | | | |
| 16.1.5. Fee for maintaining a current card account, if there are no debit transactions for more than 1 year | 1, 000 tenge | 1, 000 tenge | | | | | | |
| 16.2. Crediting and transfer of money | | | | | | | | |
| 16.2.1. Crediting of money to an account: | | | | | | | | |
| - in cash | 0% of an amount | 0% of an amount | | | | | | |
| - by transfer from another Bank | 0% of an amount | 0% of an amount | | | | | | |
| - by transfer through a payroll arrangement (payment by an enterprise/organization) | 0% of an amount | 0% of an amount | | | | | | |
| 16.2.2. Transferring money with a card through remote channels of the Bank: | | | | | | | | |
| - to a Eurasian Bank customer | 0 tenge | 0 tenge | | | | | | |
| - to other bank customer's card (including by phone number) | 0 tenge - up to 1, 000, 000 tenge inclusive during a calendar month; 0.9% of an amount, min. 200 tenge - over 1, 000, 000 tenge during a calendar month | 0 tenge - up to 1, 500, 000 tenge inclusive during a calendar month; 0.9% of an amount, min. 200 tenge - over 1, 500, 000 tenge during a calendar month | | | | | | |
| SMP 2.0 transfers by phone number (Halyk Bank, Jusan Bank, Kazpost, Bereke Bank, ForteBank, Bank CenterCredit, Bank Freedom Finance Kazakhstan and Kassa 24) | 5 tenge for each transfer | 5 tenge for each transfer | | | | | | |
| - from cards of customers of other banks to a Eurasian Bank card | 0 tenge | 0 tenge | | | | | | |
| 16.2.3. Transferring money from a card account: | | | | | | | | |
| to a Eurasian Bank customer: | | | | | | | | |
| - at a Bank outlet | 200 tenge | 200 tenge | | | | | | |

| | | | | | | | | |
|--|---|---|--|--|--|--|--|--|
| to customers of other banks in tenge: | | | | | | | | |
| - at a Bank outlet | 1.5% of an amount + 500 tenge | 1.5% of an amount + 500 tenge | | | | | | |
| to customers of other banks in a foreign currency: | | | | | | | | |
| - at a Bank outlet | 1.5% of an amount + 500 tenge | 1.5% of an amount + 500 tenge | | | | | | |
| 16.2.4. Transferring money with a card through remote channels of other banks | | | | | | | | |
| - to a Eurasian Bank card and/or from a Eurasian Bank card | 0.9% of an amount, min. 200 tenge | 0.9% of an amount, min. 200 tenge | | | | | | |
| 16.3. Transaction commissions | | | | | | | | |
| 16.3.1. Receiving cash at an ATM: | | | | | | | | |
| - network of Eurasian Bank | 0 tenge - up to 1, 000, 000 tenge inclusive during a calendar month; 0.95% of an amount - over 1, 000, 000 tenge during a calendar month | 0 tenge - up to 2, 000, 000 tenge inclusive during a calendar month; 0.95% of an amount - over 2, 000, 000 tenge during a calendar month | | | | | | |
| networks of all Kazakhstan banks | 0 tenge - up to 1, 000, 000 tenge inclusive during a calendar month; 0.95% of an amount - above | 0 tenge - up to 2, 000, 000 tenge inclusive during a calendar month; 0.95% of an amount - above | | | | | | |
| networks of foreign banks | 1.5% of an amount | 1.5% of an amount | | | | | | |
| 16.3.2. Receiving cash at a cash desk through a point-of-sale terminal: | | | | | | | | |
| - network of Eurasian Bank | up to 10 million tenge or equivalent currency inclusive during the calendar month - 0 tenge; over 10 million tenge or equivalent currency during a calendar month - 0.95% of the amount | | | | | | | |
| - networks of other banks | 1.5% of an amount, min. 350 tenge | 1.5% of an amount, min. 350 tenge | | | | | | |
| 16.4. Purchases of goods and services at merchants: | 0 tenge | 0 tenge | | | | | | |
| - Non-cash payment for casino services/ lotteries/electronic money purchases/transfer to wallets | 3.5% of an amount + 1, 000 tenge | 3.5% of an amount + 1, 000 tenge | | | | | | |

| | | | | | | | | |
|--|--|--|--|--|--|--|--|--|
| 16.5. Transfer of payment a certificate cost under a traveler's insurance contract on behalf of an insurance company: | | | | | | | | |
| - on the main card (outside the package) | | | | | | | | |
| Full | 17, 600 tenge | 57, 600 tenge | | | | | | |
| Light | 13, 440 tenge | 14, 400 tenge | | | | | | |
| - on an additional card (outside the package) | | | | | | | | |
| Full | 17, 600 tenge | 57, 600 tenge | | | | | | |
| Light | 13, 440 tenge | 14, 400 tenge | | | | | | |
| 16.6. Obtaining statements and other service fees | | | | | | | | |
| 16.6.1. Balance inquiry through an ATM or point-of-sale terminal: | | | | | | | | |
| - network of Eurasian Bank | 50 tenge | 50 tenge | | | | | | |
| - networks of other banks | 100 tenge | 100 tenge | | | | | | |
| Information on the last 10 transactions | 100 tenge | 100 tenge | | | | | | |
| 16.6.2. Card account statement | | | | | | | | |
| monthly: | | | | | | | | |
| - at a Bank outlet | 200 tenge | 200 tenge | | | | | | |
| additional: | | | | | | | | |
| - at a Bank outlet | 500 tenge | 500 tenge | | | | | | |
| additional statements for each month preceding the last two: | | | | | | | | |
| - at a Bank outlet | 2, 000 tenge | 2, 000 tenge | | | | | | |
| 16.6.3. Providing a customer with written information about his account at his request (VAT incl.): | | | | | | | | |
| - at a Bank outlet (VAT incl.) | 500 tenge* | 500 tenge* | | | | | | |
| 16.6.4. Providing a customer with information on card/account activity by SMS and PUSH-notifications in the Smartbank mobile app | first month - 0 tenge, second and subsequent months - 150 tenge a month | 0 tenge | | | | | | |
| 16.6.5. Compensation of expenses on provision of information on transactions conducted using an ATM, incl. video record (VAT incl.) | | | | | | | | |
| - Reimbursement of expenses on video records by payment cards of Eurasian Bank (VAT incl.) | 5, 000 tenge* | 5, 000 tenge* | | | | | | |
| 16.6.6. Fee for execution (full/partial) of payment demand (PD), collection order (CO), etc. | 0,35% of an amount (min. 700 tenge, max. 7500 tenge) | 0,35% of an amount (min. 700 tenge, max. 7500 tenge) | | | | | | |

| | | | | | | | | |
|---|---------------|---------------|--|--|--|--|--|--|
| 16.7. Blocking a lost/stolen card, resetting the PIN code counter, changing the PIN-code (VAT incl.): | | | | | | | | |
| 16.7.1. Blocking a lost/stolen card: | | | | | | | | |
| - if the matter hasn't been referred to the international-exception file | 250 tenge | 250 tenge | | | | | | |
| - if the matter has been referred to the international-exception file | 18, 000 tenge | 18, 000 tenge | | | | | | |
| 16.7.2. Resetting the PIN code counter | 200 tenge | 200 tenge | | | | | | |
| 16.7.3. Change PIN-code | | | | | | | | |
| - Change of PIN-code in RBS "Smartbank" | 0 tenge | 0 tenge | | | | | | |
| - Changing the PIN code through other channels | 250 tenge | 250 tenge | | | | | | |
| Notes to p.16.: | | | | | | | | |
| * VAT included | | | | | | | | |
| **Access to Lounge Key VIP waiting rooms is provided at availability of a premium payment card, in some cases a passport and a boarding ticket are requested. | | | | | | | | |
| For MasterCard Black Edition cardholders, 10 free visits per year are provided. If the MasterCard Black cardholder exceeds the set number of visits, the cost of access according to the tariffs of the MasterCard Worldwide MPS will be \$32 (per visitor, per visit). For holders of MasterCard World Elite cards visits - 0 tenge. | | | | | | | | |
| For holders of Visa Platinum and Visa Infinite detailed information at https://www.visa.com.kz . | | | | | | | | |
| *** A bank, servicing ATM in some cases may not charge additional fee for cash issuance | | | | | | | | |
| 1 Only 1 package of cards on preferential terms is provided for one open deposit. Changing the amount of the monthly fee for servicing the card is made within 10 working days from the moment the client applies to the bank branch with an application for changing the terms of service. Preferential conditions are provided from the date of execution of the Client's application. If the client fails to comply with the following conditions: | | | | | | | | |
| deposit amount from 10,000,000 tenge or equivalent in foreign currency or more; | | | | | | | | |
| the term for the presence of this amount on the accounts for at least 30 consecutive calendar days, | | | | | | | | |
| then the preferential condition for monthly servicing of the card is terminated. In case of replenishment of the deposit up to 10,000,000 tenge or an equivalent in foreign currency or more, in order to resume preferential terms, the Client must re-apply to the bank branch with an application to change the terms of service. | | | | | | | | |
| The monthly fee for servicing the card is charged and debited by the Bank on the last calendar day of the calendar month. | | | | | | | | |

| | | | | | | | | |
|--|---|--|--|--|--|--|--|--|
| If in the current month the amount on the deposit of 10,000,000 tenge or an equivalent in foreign currency or more was on the account for less than 30 consecutive calendar days, the Bank in the current month accrues and writes off a monthly fee for servicing the card. | | | | | | | | |
| Deposit Card Product, Super Turbo Deposit Card, Standard (Standard), Standard, VIP, Borrower's Card, Guarantor, Kid Card, Salary 1,2,3, CashBack MotoGP Card, CashBack Turbo Card, Payroll Project (MasterCard Standard/Visa Classic/Visa Gold/ MasterCard Gold), Staff new (MasterCard Standard/Visa Classic/Visa Gold/ MasterCard Gold), Salary Tariff (Individual 2, 3) (MasterCard Standard/Visa Classic/Visa Gold/ MasterCard Gold) and Payroll Tariff (MasterCard Standard/Visa Classic/Visa Gold/ MasterCard Gold) transferred to the Salary New Product – Gold Package. Eurasian Diamond Card Product - VISA Infinite, Eurasian Platinum Card (individual tariff) and Salary Tariff (Individual 2) (MC Black Edition /Visa Infinite/Visa Platinum) transferred to Salary New Product – Premium Package. Eurasian Platinum Card Product, Salary Package (MC Black Edition /Visa Infinite/Visa Platinum), Staff new (MC Black Edition /Visa Infinite/Visa Platinum), Salary Tariff (Individual 3) and Salary (MC Black Edition /Visa Infinite/Visa Platinum), VISA INFINITE EURASIAN STANDART Multicurrency and Eurasian Diamond Card VISA Infinite transferred to Salary New Product – Premium 2 Package. | | | | | | | | |
| ****This fee shall apply individually by agreement of the Card Business and Finance Department. | | | | | | | | |
| 17. Business card | | | | | | | | |
| Payment card type | Visa Business | | | | | | | |
| 17.1. Issuing, maintaining and closing a bank account using a payment card: | | | | | | | | |
| 17.1.1. Issuing a card and maintenance of a card account: | | | | | | | | |
| - first year of service; | Individual Entrepreneur - 6 000 tenge Ltd - 8 000 tenge | | | | | | | |
| - second and subsequent years; | 0 tenge | | | | | | | |
| 17.1.2. Replacing a card at the request of a card holder or issuing a new card to replace a lost or stolen one (VAT incl.)* | Individual Entrepreneur - 3 000 tenge Ltd - 3 000 tenge | | | | | | | |
| 17.1.3. Replacing a card at the bank's initiative | 0 tenge | | | | | | | |
| 17.1.4. Payment card account closure and payment card cancellation | 0 tenge | | | | | | | |
| 17.2. Crediting and transfer of money | | | | | | | | |
| 17.2.1. Crediting money to a card account: | | | | | | | | |
| - in cash | 0 tenge | | | | | | | |
| - by transfer from another bank | 0 tenge | | | | | | | |
| 17.3. Transaction commissions | | | | | | | | |
| 17.3.1. Receiving cash at an ATM: | | | | | | | | |
| - Eurasian Bank network | monthly up to 400,000 tenge - 0 tenge, over 400,000 tenge - 0.3% | | | | | | | |
| - networks of other banks | 0,95% of the amount (min 200 tenge) | | | | | | | |

| | | | | | | | | |
|---|------------------------------------|--|--|--|--|--|--|--|
| - In the network of ATMs outside the Republic of Kazakhstan | 1,5% of the amount (min 200 tenge) | | | | | | | |
| 17.3.2. Receiving cash at a cash desk through a point-of-sale terminal: | | | | | | | | |
| - Eurasian Bank network | not provided | | | | | | | |
| - in foreign currency | not provided | | | | | | | |
| - networks of other banks | 1,5% of the amount (min 350 tenge) | | | | | | | |
| 17.3.3. Additional fee for withdrawing cash over the credit limit through a POS terminal or ATM | 0,3% of the amount | | | | | | | |
| 17.3.4. Payment for goods and services at trade and service enterprises: | | | | | | | | |
| - Eurasian Bank network | 0 tenge | | | | | | | |
| - networks of other banks | 0 tenge | | | | | | | |
| 17.3.5. Acceptance and transfer of customs payments | not provided | | | | | | | |
| 17.3.6. Additional commission for payment for goods and services, making various payments at the expense of credit limit | 0,3% of the amount | | | | | | | |
| 17.4. Obtaining statements and other service fees | | | | | | | | |
| 17.4.1. Requesting a balance using an ATM (VAT excl.): | | | | | | | | |
| - Eurasian Bank network | 0 tenge | | | | | | | |
| - networks of other banks | 50 tenge | | | | | | | |
| 17.4.2. Requesting a balance using a POS terminal (VAT excl.): | | | | | | | | |
| - Eurasian Bank network | 50 tenge | | | | | | | |
| - networks of other banks | 50 tenge | | | | | | | |
| 17.4.3. Account Statement (RBS/Mobile App): | | | | | | | | |
| - monthly | 0 tenge | | | | | | | |
| 17.5. Blocking a lost/stolen card, resetting the PIN code counter(VAT excl.): | | | | | | | | |
| blocking of lost/stolen card | 0 tenge | | | | | | | |
| reset of the PIN code counter | 0 tenge | | | | | | | |
| 17.6. Commission fee | | | | | | | | |
| - providing information about movement on the map via SMS/Push | 0 tenge | | | | | | | |
| 17.7. Reimbursement of expenses for providing information about transactions carried out through ATMs, including Video recordings(VAT incl.) | | | | | | | | |
| Expenses for the provision of video recordings on Eurasian Bank payment cards | 5 000 tenge | | | | | | | |

| TRANSACTIONS VIA INFORMATIONAL-PAYMENT TERMINAL | | | |
|---|--|---|--------------------------|
| Transferring the change in payment for mobile communications either to a bank account (between one customer's accounts) or to a Eurasian Bank payment card when conducting a transaction through the informational-payment terminal | 0 tenge | | |
| Replenishment of a bank account or Eurasian Bank payment card | 0 tenge | | |
| Accepting payments via informational-payment terminal | | | |
| List of services | Number of payments in favour of a service provider (+individual fees, see Bank fees) | Individual fee | |
| | | via informational-payment terminals, tenge* | via ATMs, tenge |
| Accepting payments in favor of Kazakhtelecom JSC | any | 2.5%+50 tenge | service is not available |
| Mobile communication | any | 40 | 40 |
| Utility payments | any | 100 | service is not available |
| Medical services | any | 100 | service is not available |
| Educational services - educational institutions | any | 100 | service is not available |
| Educational services - preschool institutions | any | 100 | service is not available |
| Insurance services | any | 100 | service is not available |
| Other payments | any | 150 | service is not available |
| Replenishment of an account with Eurasian Bank | any | 0 | 0 |

| E-money, trade and Internet acquiring fees ¹ | | | | | | | | |
|---|--|---|---|---|--|--|---|---|
| Product | | Trade acquiring | | | | | Internet acquiring | |
| Issuing bank | | Eurasian Bank, in % | Other banks, in % | | | | Eurasian Bank and other banks, in % | |
| Company activity type | | All | All (if MCC ≠ 3000-3350, 4511, 5499, 5511, 5521, 9402, 5542) | Convenience stores, grocery store, Gas station, airlines | Car dealers | | All (if MCC ≠ 5499, 3000-3350, 4511) | Consumer goods, airlines |
| | | | | (MCC = 5499, 5542, 3000-3350, 4511) | (MCC = 5511, 5521) | | | (MCC = 5499, 3000-3350, 4511) |
| Tariff Package No. | Estimated transactions a month on average, tenge | Visa International / MasterCard WorldWide | Visa International / MasterCard WorldWide | Visa International / MasterCard WorldWide | Visa International | MasterCard WorldWide | Visa International / MasterCard WorldWide | |
| 0 | свыше 10 000 000 | 0,2; 0,3; 0,4; 0,5; 0,6; 0,7; 0,8; 0,9; 1,0; 1,1; 1,2; 1,3; 1,4; 1,5; 1,6; 1,7; 1,8; 1,9; 2,0; 2,1; 2,2; 2,3; 2,4; 2,5; 2,6; 2,7; 2,8; 2,9; 3,0 | 1,0; 1,1; 1,2; 1,3; 1,4; 1,5; 1,6; 1,7; 1,8; 1,9; 2,0; 2,1; 2,2; 2,3; 2,4; 2,5; 2,6; 2,7; 2,8; 2,9; 3,0 | 0,8; 0,9; 1,0; 1,1; 1,2; 1,3; 1,4; 1,5; 1,6; 1,7; 1,8; 1,9; 2,0; 2,1; 2,2; 2,3; 2,4; 2,5; 2,6; 2,7; 2,8; 2,9; 3,0 | 0,7; 0,8; 0,9; 1,0; 1,1; 1,2; 1,3; 1,4; 1,5; 1,6; 1,7; 1,8; 1,9; 2,0; 2,1; 2,2; 2,3; 2,4; 2,5; 2,6; 2,7; 2,8; 2,9; 3,0 | 1,7; 1,8; 1,9; 2,0; 2,1; 2,2; 2,3; 2,4; 2,5; 2,6; 2,7; 2,8; 2,9; 3,0 | 0,1; 0,2; 0,3; 0,4; 0,5; 0,6; 0,7; 0,8; 0,9; 1,0; 1,1; 1,2; 1,3; 1,4; 1,5; 1,6; 1,7; 1,8; 1,9; 2,0; 2,1; 2,2; 2,3; 2,4; 2,5; 2,6; 2,7; 2,8; 2,9; 3,0; 3,1; 3,2; 3,3; 3,4; 3,5; 3,6; 3,7; 3,8; 3,9; 4,0; | 0,1; 0,2; 0,3; 0,4; 0,5; 0,6; 0,7; 0,8; 0,9; 1,0; 1,1; 1,2; 1,3; 1,4; 1,5; 1,6; 1,7; 1,8; 1,9; 2,0; 2,1; 2,2; 2,3; 2,4; 2,5; 2,6; 2,7; 2,8; 2,9; 3,0; 3,1; 3,2; 3,3; 3,4; 3,5; 3,6; 3,7; 3,8; 3,9; 4,0; |
| 1 | свыше 5 000 000 | 0,2; 0,3; 0,4; 0,5; 0,6; 0,7; 0,8; 0,9; 1,0; 1,1; 1,2; 1,3; 1,4; 1,5; 1,6; 1,7; 1,8; 1,9; 2,0; 2,1; 2,2; 2,3; 2,4; 2,5; 2,6; 2,7; 2,8; 2,9; 3,0 | 1,5; 1,6; 1,7; 1,8; 1,9; 2,0; 2,1; 2,2; 2,3; 2,4; 2,5; 2,6; 2,7; 2,8; 2,9; 3,0 | 1,1; 1,2; 1,3; 1,4; 1,5; 1,6; 1,7; 1,8; 1,9; 2,0; 2,1; 2,2; 2,3; 2,4; 2,5; 2,6; 2,7; 2,8; 2,9; 3,0 | 0,7; 0,8; 0,9; 1,0; 1,1; 1,2; 1,3; 1,4; 1,5; 1,6; 1,7; 1,8; 1,9; 2,0; 2,1; 2,2; 2,3; 2,4; 2,5; 2,6; 2,7; 2,8; 2,9; 3,0 | 1,7; 1,8; 1,9; 2,0; 2,1; 2,2; 2,3; 2,4; 2,5; 2,6; 2,7; 2,8; 2,9; 3,0 | 0,1; 0,2; 0,3; 0,4; 0,5; 0,6; 0,7; 0,8; 0,9; 1,0; 1,1; 1,2; 1,3; 1,4; 1,5; 1,6; 1,7; 1,8; 1,9; 2,0; 2,1; 2,2; 2,3; 2,4; 2,5; 2,6; 2,7; 2,8; 2,9; 3,0; 3,1; 3,2; 3,3; 3,4; 3,5; 3,6; 3,7; 3,8; 3,9; 4,0; | 0,1; 0,2; 0,3; 0,4; 0,5; 0,6; 0,7; 0,8; 0,9; 1,0; 1,1; 1,2; 1,3; 1,4; 1,5; 1,6; 1,7; 1,8; 1,9; 2,0; 2,1; 2,2; 2,3; 2,4; 2,5; 2,6; 2,7; 2,8; 2,9; 3,0; 3,1; 3,2; 3,3; 3,4; 3,5; 3,6; 3,7; 3,8; 3,9; 4,0; |
| 2 | от 2 000 000 до 5 000 000 | 0,5; 0,6; 0,7; 0,8; 0,9; 1,0; 1,1; 1,2; 1,3; 1,4; 1,5; 1,6; 1,7; 1,8; 1,9; 2,0; 2,1; 2,2; 2,3; 2,4; 2,5; 2,6; 2,7; 2,8; 2,9; 3,0 | 1,8; 1,9; 2,0; 2,1; 2,2; 2,3; 2,4; 2,5; 2,6; 2,7; 2,8; 2,9; 3,0 | 1,3; 1,4; 1,5; 1,6; 1,7; 1,8; 1,9; 2,0; 2,1; 2,2; 2,3; 2,4; 2,5; 2,6; 2,7; 2,8; 2,9; 3,0 | 1,0; 1,1; 1,2; 1,3; 1,4; 1,5; 1,6; 1,7; 1,8; 1,9; 2,0; 2,1; 2,2; 2,3; 2,4; 2,5; 2,6; 2,7; 2,8; 2,9; 3,0 | 2,0; 2,1; 2,2; 2,3; 2,4; 2,5; 2,6; 2,7; 2,8; 2,9; 3,0 | 0,1; 0,2; 0,3; 0,4; 0,5; 0,6; 0,7; 0,8; 0,9; 1,0; 1,1; 1,2; 1,3; 1,4; 1,5; 1,6; 1,7; 1,8; 1,9; 2,0; 2,1; 2,2; 2,3; 2,4; 2,5; 2,6; 2,7; 2,8; 2,9; 3,0; 3,1; 3,2; 3,3; 3,4; 3,5; 3,6; 3,7; 3,8; 3,9; 4,0; | 0,1; 0,2; 0,3; 0,4; 0,5; 0,6; 0,7; 0,8; 0,9; 1,0; 1,1; 1,2; 1,3; 1,4; 1,5; 1,6; 1,7; 1,8; 1,9; 2,0; 2,1; 2,2; 2,3; 2,4; 2,5; 2,6; 2,7; 2,8; 2,9; 3,0; 3,1; 3,2; 3,3; 3,4; 3,5; 3,6; 3,7; 3,8; 3,9; 4,0; |
| 3 | от 500 000 до 2 000 000 | 0,7; 0,8; 0,9; 1,0; 1,1; 1,2; 1,3; 1,4; 1,5; 1,6; 1,7; 1,8; 1,9; 2,0; 2,1; 2,2; 2,3; 2,4; 2,5; 2,6; 2,7; 2,8; 2,9; 3,0 | 2,0; 2,1; 2,2; 2,3; 2,4; 2,5; 2,6; 2,7; 2,8; 2,9; 3,0 | 1,5; 1,6; 1,7; 1,8; 1,9; 2,0; 2,1; 2,2; 2,3; 2,4; 2,5; 2,6; 2,7; 2,8; 2,9; 3,0 | 1,5; 1,6; 1,7; 1,8; 1,9; 2,0; 2,1; 2,2; 2,3; 2,4; 2,5; 2,6; 2,7; 2,8; 2,9; 3,0 | 2,2; 2,3; 2,4; 2,5; 2,6; 2,7; 2,8; 2,9; 3,0 | 0,1; 0,2; 0,3; 0,4; 0,5; 0,6; 0,7; 0,8; 0,9; 1,0; 1,1; 1,2; 1,3; 1,4; 1,5; 1,6; 1,7; 1,8; 1,9; 2,0; 2,1; 2,2; 2,3; 2,4; 2,5; 2,6; 2,7; 2,8; 2,9; 3,0; 3,1; 3,2; 3,3; 3,4; 3,5; 3,6; 3,7; 3,8; 3,9; 4,0; | 0,1; 0,2; 0,3; 0,4; 0,5; 0,6; 0,7; 0,8; 0,9; 1,0; 1,1; 1,2; 1,3; 1,4; 1,5; 1,6; 1,7; 1,8; 1,9; 2,0; 2,1; 2,2; 2,3; 2,4; 2,5; 2,6; 2,7; 2,8; 2,9; 3,0; 3,1; 3,2; 3,3; 3,4; 3,5; 3,6; 3,7; 3,8; 3,9; 4,0; |

