The Rules of the Smart Gift for a Purchase with a SmartCard Promotion

- 1. These Rules define the procedure and conditions for the Smart Gift for a Purchase with a SmartCard Promotion (hereinafter referred to as the Promotion).
- 2. The winners of the Promotion will be determined in accordance with the criteria set out in these Rules.
- 3. The organizer of the Promotion is Eurasian Bank JSC (BIN 950240000112) (hereinafter referred to as the Bank), located at 56 Kunayev str., Almaty, Republic of Kazakhstan.
- 4. The Promotion is not a gambling and/or lottery within the meaning and definition in accordance with the Law of the Republic of Kazakhstan "On Gambling" and the Law of the Republic of Kazakhstan "On Lotteries and Lottery Activities", respectively.
- 5. There is no fee for participation in the Promotion.
- 6. The following SmartCard holders shall participate in the Promotion, provided that there are no overdue debts, restrictions on the SmartCard account are set at the date of formation of the database for determining the winners of the Promotion and at the date of awarding the prize. The Bank employees and persons related with the Bank shall not participate in the Promotion.

<u>No.</u>	The prize	Number of	Terms of participation (the amount of		
		winners (for the	transactions for the purchase of goods and		
		entire Promotion	services made in aggregate during every two		
		period)	weeks of the Promotion)		
1	Smartphone	8	Transactions from 400,000 tenge and above		
2	Smart Watch	8	Transactions from 200,000 to 400,000 tenge		
3	Headphones	8	Transactions from 100,000 to 200,000 tenge		

7. The prize for the Promotion:

The schedule of the drawings:

Stage No.	Draw date	Prize	Transactions for the period participate
1	11.01.2024	Two types of	From 15.12.2023 to 31.12.2023
2	25.01.2024	gadgets are drawn	From 01.01.2024 to 15.01.2024
3	08.02.2024	per week	From 16.01.2024 to 31.01.2024
4	22.02.2024	Smartphones / Smart Watches /	From 01.02.2024 to 15.02.2024
4		Headphones	

- 8. The Promotion period is from 00:00 a.m. on 15 December 2023 to 12:59 p.m. on 15 February 2024 (hereinafter referred to as the Promotion Period).
- 9. Terms of participation in the Promotion:

9.1. The participants of the Promotion are holders of the SmartCard - Credit Limit payment card with and installment option and revolving credit, provided there are no overdue debts, restrictions on the SmartCard account on the date of formation of the base for determining the winners of the Promotion and on the date of awarding the prize. The Bank employees and persons related with the Bank shall not participate in the Promotion;

9.2. Terms of participation in the Promotion – purchase of goods and services using the SmartCard - Credit Limit payment card with and installment option and revolving credit during the Promotion Period:

- The number of purchases shall be unlimited;

- The amounts of transactions for the purchase of goods and services performed in aggregate during every two weeks of the Promotion are taken into account.

9.3. The prize draw and the selection of the winner is conducted once every two weeks, where two winners are determined for each type of prize for the Promotion;

9.4. The winner of the Promotion can participate in other Promotions of the Bank, but the winner within the framework of this Promotion can only be once.

9.5. Holders of the main and additional cards participate in the Promotion, while in cases where either the holder of the main or additional card was previously determined as the winner of the Promotion, such cards do not participate in subsequent prize draws;

9.6. The base for determining the winners of the Promotion includes purchase transactions for which a financial document has been received (the fact of confirmation of the transaction) and which were conducted during a specific two weeks of the Promotion (i.e., at the end of every two weeks of the Promotion, the base of the participants of the Promotion is determined).

- 9.7. The following transactions shall not participate in the Promotion:
 - withdrawing and transferring money;
 - payment of services in ATM;
 - transactions in Smartbank online banking;
 - customs payments, lotteries, casinos, purchase of electronic money.
- 10. The Winners of the Promotion (one main and two reserve) will be determined by the Bank among the list of participating transactions, by randomly selecting the sequential reference number of transactions on the card using a special computer program, among the Participants of the Promotion who have fully fulfilled the terms of these Rules.
- 11. To conduct a drawing between the participants of the Promotion, the Bank forms a commission consisting of at least 3 (three) members of the Bank employees.
- 12. The functions of the members of the commission include:
 - conducting a drawing of the prize fund of the Promotion;
 - formation of a reserve list of winners;
 - confirmation of the results of the drawing by signing the relevant protocol indicating the winners.
- 13. The Bank notifies the Winners of the winnings through the main communication channel with the client (mobile phone / messenger), within 5 (five) business days from the date of determining the Winners in accordance with paragraph 10 of these Rules.
- 14. If the Winner does not answer the Bank's calls/messages within 3 (three) business days or refuses the Prize, the Bank contacts the first reserve winner, and if it is impossible to contact the first reserve winner, the second reserve, and so on.
- 15. Prizes in monetary terms are not given out.
- 16. Information about the Promotion, significant changes to the Promotion and other information are posted on the Bank website www.eubank.kz and in the Bank's social networks.
- 17. The Bank reserves the right at any time to supplement and/or change the terms and conditions of the Promotion, the prize fund, as well as to terminate, suspend, cancel the Promotion in whole or in part, at its discretion, notifying the Participants of the Promotion in the manner specified by these Rules, in accordance with the current legislation of the Republic of Kazakhstan.
- 18. The Bank is not responsible for any consequences of the Participant's mistakes, including the costs incurred by the latter.
- 19. The Participant of the Promotion does not have the right to transfer his/her rights (including the right to receive the Prize) related to participation in the Promotion in favor of third parties.
- 20. All results of the Promotion, as well as the Bank's decisions on the Promotion, are final and cannot be appealed.

- 21. The Bank reserves the right not to enter into written negotiations or other contacts with the participants of the Promotion, except in cases provided for by these Rules, the current legislation of the Republic of Kazakhstan and in case of disputes.
- 22. In cases not provided for by these Rules, the final decision is made by the Bank.
- 23. If you have any questions related to participation in the Promotion, conducting draws and other things, the Participant of the Promotion can contact the Bank by writing an email to: <u>reklama@eubank.kz</u>. The reply letter will be sent by the Bank within 15 (fifteen) calendar days from the date of receipt of the letter of appeal from the Participant of the Action.
- 24. These Rules are the official document of the Promotion.