

[illegible]

	- additional, for each month preceding the last 2 calendar months	- additional (as/where)	2, 000 range	2, 000 range	2, 000 range	2, 000 range	2, 000 range	2, 000 range	2, 000 range	2, 000 range	2, 000 range	2, 000 range
1.6.3	Providing information on account movement ¹	Providing information on account ¹										
	- about the last 10 operations	- about the last 10 operations	0 range	0 range	0 range	0 range	0 range	0 range	0 range	0 range	0 range	0 range
	- via SMS messages and PUSH notifications in the Smartbank RBS	- SMS messages/PUSH notifications	0 range	0 range (first monthly; 150 range per month (second and subsequent))	0 range (first monthly; 150 range per month (second and subsequent))	0 range (first monthly; 150 range per month (second and subsequent))	0 range (first monthly; 150 range per month (second and subsequent))	0 range (first monthly; 150 range per month (second and subsequent))	0 range (first monthly; 150 range per month (second and subsequent))	0 range (first monthly; 150 range per month (second and subsequent))	0 range (first monthly; 150 range per month (second and subsequent))	0 range (first monthly; 150 range per month (second and subsequent))
	- and other written information on the account at the request of the customer	- at the request of the customer	300 range	300 range	300 range	300 range	300 range	300 range	300 range	300 range	300 range	300 range
1.6.4	Reinforcement of expenses for providing information about transactions conducted through ATM's, including video recordings ²	Fee for receiving video recordings from an ATM ³	5, 000 range	5, 000 range	5, 000 range	5, 000 range	5, 000 range	5, 000 range	5, 000 range	5, 000 range	5, 000 range	5, 000 range
1.7	The Bank interest rates on loan provided	Interest rates on loans										
1.7.1	Fine in case of an unauthorized overdraft amount	Penalty for unauthorized overdraft		0.5% of the overdraft payment amount daily for 90 days overdue 0.05% of the overdraft payment amount daily after 90 days overdue, not more than 10% of the overdraft amount, for each the year of the Agreement								
1.7.2	Fine for changing conditions on the initiative of the borrower	Fine for changing the terms of the loan										
	Installments before purchase (the option is valid for 30 calendar days from the date of installation of the option)	Installments in stores and online:		For cards issued within the package Credit limit with installment option and revolving loan – SmartCard								
	- fee for enabling the installment option in the Partner network (3 and 6 months)	- in the Bank partner network		0 range								
	- fee for enabling the installment option in the Partner network (9 and 12 months), for each month of the selected installment period											
	- fee for enabling the installment option outside the Partner network (3, 6, 9 and 12 months), for each month of the selected installment period	- worldwide		1, 000 range								
	Installments after purchase:	Installments in stores and online:		For cards issued within the package Credit limit with installment option and revolving loan – SmartCard and E.B								
	- fee for using the installment option in the Partner network (3 and 6 months)	- in the Bank partner network		0 range								
	- fee for enabling the installment option outside the Partner network (3 months)			0 range								
	- fee for enabling the installment option outside the Partner network (6 months), for each month of the selected installment period, is charged monthly	- worldwide		1% of a transaction amount ¹⁶								
	- fee for enabling the installment option outside the Partner network (12 months), for each month of the selected installment period, is charged monthly	- worldwide		2% of a transaction amount ¹⁶								
	Revolving loan after purchase:	Revolving loan after purchase:										
	- fee for using the option to transfer the amount of the used credit limit from an installment plan to a revolving loan (once during one calendar year for each purchase)	- fee for transferring the amount of the used credit limit from an installment plan to a revolving loan		0 range								
	- in case of late repayment of an amount owed, the penalty (fine, penalty fee) is	- late payment penalty		within 90 days overdue – 0.5% of the overdue payment amount, for each day overdue; after 90 days overdue – 1% of the overdue payment amount for each day overdue								

Glossary:

The Bank is Eurasian Bank.

Business Lounge - Free access to business lounges at airports worldwide (under Lounge Key and DragonPass programs) is available with a premium card. For holders of Mastercard World Elite and Visa Infinite cards (subject to card terms), visits are provided without restrictions. For holders of Mastercard World Black Edition and Visa Signature cards (subject to card terms), 10 visits per year are provided. The cost of access for a companion in case of exceeding the limit on visits by Mastercard World Black Edition and Visa Signature cards - 32,5\$ (per visitor, per visit). More about the service: for Visa - https://www.visa.com/ru_KZ/pay-with-visa/promotions/airports-lounge-access.html, for Mastercard - <https://www.loungekey.com/en>

Salary Card is a product that is issued for employees of salary companies serviced by the Bank as part of a salary project. The monthly card maintenance fee is charged and debited by the Bank on the last day of a calendar month.

TSR - trade and service companies.

Smartbank RBS is the Smartbank system of remote banking services for individuals.

IPS 2.0 - Instant payment system designed for fast interbank transfers and payments in 24/7 mode by phone number to the customer's card within Kazakhstan (Jusen Bank, KaspiBank, Buralay Bank, FintechBank, Bank CenterCredit, Bank President Finance Kazakhstan, RRB Bank, Personal Cashier (Aina Walker), Altyer Bank, Netbank and HomeCreditBank).

Social Card is issued for crediting benefits and social payments from the state budget and/or the State Social Insurance Fund. Issue of additional cards is not provided.

an account - a bank account using a card.

Notes:

¹including VAT

²fine fee is applied individually by the decision of the Head of the Card and Payment Business Block

³costs of this type of card has been suspended by the Bank

⁴in case of successful execution of this operation, the number of incorrect attempts to dial the PIN code is automatically reset to Smartbank, provided they accumulate, while the fee for resetting the PIN code counter is not charged

⁵Premium Package, Premium Card, Premium Package, Premium New_salary Package are combined into the Affluent Package of the Standard Card. The Affluent package of the Standard Card is divided into the Premium Card and the Lane Card (depending on the cost type).

⁶Deposit Card Product, Super Turbo Deposit Card, Standard, Standard, VIP, Reserve's Card, Giant, Children's Card, Salary 1, 2, 3, Cashback MasterCard, Cashback Turbo Card, Salary Package (Mastercard Standard Visa Classic/Visa Gold/Mastercard Gold), Staff are (Mastercard Standard Visa Classic/Visa Gold/Mastercard Gold), Salary Tariff (Individual 2, 3) (Mastercard Standard Visa Classic/Visa Gold/Mastercard Gold) and Salary Tariff (Mastercard Standard Visa Classic/Visa Gold/Mastercard Gold) are transferred to the Standard Card Gold Package. Eurasian Premium Card Visa Infinite, Eurasian Platinum Card Visa Infinite, Eurasian Platinum Card (Individual tariff) and Salary Tariff (Individual 2) (Mastercard World Black Edition Visa Infinite Visa Platinum) products are transferred to the Standard Card Premium Package. Eurasian Platinum Card product, Salary Package (Mastercard World Black Edition Visa Infinite Visa Platinum), Staff are (Mastercard World Black Edition Visa Infinite Visa Platinum), Salary Tariff (Individual 3) and Salary (Mastercard World Black Edition Visa Infinite Visa Platinum), Visa Infinite EURASIAN STANDARD Multicurrency and Eurasian Diamond Card Visa Infinite are transferred to the Premium Package New_salary. Further on, follow the information provided in footnote 5 to this Note.

⁷Employee's Salary Smartcard is returned to Salary Card (for the employer).

⁸Salary Smartcard of the bank is returned to the Salary Card (for the bank), the product includes an insurance certificate for the main holder and a coverage service for the main card holder.

⁹New_salary is returned to Standard Card, Standard Card to divided into Standard Card, Premium Card, Lane Card (depending on the card type).

¹⁰the account for crediting pension from the Government for Citizens NCHC is transferred to the New_salary Gold Package, and then to the Standard Card Gold Package. It is now returned to Standard Card.

¹¹Easy Card is returned to Eurocard.

¹²package: one free additional Visa Gold/Mastercard World Card, insurance certificate for the main holder and coverage service for the main card holder

¹³in some cases, a bank servicing the ATM may charge an cash withdrawal additional fee

¹⁴is withheld only at Once Expense

¹⁵The System is deleted

¹⁶if the installment option is enabled after making a purchase, the fee is calculated monthly from the initial purchase amount, under which the installment period is extended after making a purchase and is charged monthly for each month of the selected installment period

¹⁷package: insurance certificate for the main cardholder, coverage service for the main cardholder

¹⁸prohibited: payment and (or) money transfer in favor of an electronic, cash and an online casino, as well as payments and (or) money transfers by individuals under the age of twenty-one in favor of the organizer of the gambling business, including receiving money from these categories of persons

¹⁹All thresholds indicated in range are also applied to equivalent amounts in foreign currency.

²⁰This fee applies to the Requirements Cards card product.

Collection of Tariffs of Eurasian Bank JSC

No.	Name of tariffs	Fee charged
BLOCK 5. The Bank card individual fees		Affluent⁵
		Mastercard World Elite/Visa Infinite
1.	Servicing⁸	
1.1.	Card issuance, account maintenance	
1.1.1.	Monthly payment	4, 000 tenge/0 tenge if the deposit amount has been at least 30 million tenge or the equivalent in a currency for Almaty and Astana cities and 20 million tenge or the equivalent in a currency for other cities of the Republic of Kazakhstan during consecutive 30 calendar days (by the basic card)
1.1.2.	The commission for maintaining an account on which there has not been expenditure transactions for more than one year ²	1, 000 tenge
1.1.3.	Card reissue:	
	- at the initiative of the cardholder	2, 000 tenge
	- at the initiative of the Bank (including upon the card expiry)	0 tenge
1.2.	Crediting and transferring money	
1.2.1.	Crediting money to an account:	
	- in cash	0% of an amount
	- by transfer from other banks	0% of an amount
	- payment of benefits, deductions, etc. credited by the Government for Citizens NCJSC to the account	not provided
1.2.2.	Transferring money from card to card ⁸	
	through the Bank's remote channels:	
	- to the Bank customer's card	0% of an amount
	- to the customer's card via IPS 2.0.	5 tenge for each transfer
	- to the customer's card of another bank (including by phone number)	up to 1.5 mln tenge inclusive during a calendar month – 0% of an amount; over 1.5 mln tenge during a calendar month – 0.95% of an amount (min 200 tenge)
	through the remote channel of another bank:	
	- to/from the Bank card	0.95% of an amount (min 200 tenge)
1.2.3.	Transferring money from an account ⁸ :	
	- through the Bank outlets/branches	1.5% of an amount + 500 tenge
	- under standing orders	not provided
1.2.4.	Fee for the execution (full/partial) of a payment request, collection order, etc.	0.35% of an amount (min 700 tenge, max 7, 500 tenge)
1.3.	Transaction fees	
1.3.1.	Cash withdrawal at an ATM:	
	- in the Bank network	up to 2 mln tenge inclusive during a calendar month – 0% of an amount; over 2 mln tenge during a calendar month – 0.95% of an amount (min 200 tenge)
	- in the network of other second-tier banks of the Republic of Kazakhstan ³	up to 2 mln tenge inclusive during a calendar month – 0% of an amount; over 2 mln tenge during a calendar month – 0.95% of an amount (min 200 tenge)
	- in the network of other banks outside the Republic of Kazakhstan ³	1.5% of an amount (min 200 tenge)
1.3.2.	Cash withdrawal at the cash desk using a POS terminal:	
	- in the Bank network	up to 10 mln tenge or the equivalent currency inclusive during a calendar month – 0% of an amount; over 10 mln tenge or the equivalent currency during a calendar month – 0.95% of an amount (min 200 tenge)
	- in the network of other banks	1.5% of an amount (min 350 tenge)
1.4.	Payment for goods and services on the TSE:	
	- in the network of the Bank and other banks	0% of an amount
	- casinos/lotteries/electronic money purchase/electronic wallet replenishment ⁸	3.5% of an amount + 1, 000 tenge
1.5.	Blocking a lost/stolen card, resetting the PIN code counter, changing the PIN code:	
	- blocking of a lost/stolen card	0 tenge
	- reset the PIN code counter	0 tenge
	- PIN code change ⁴	0 tenge
1.6.	Statements and other fees for services	
1.6.1.	Requesting a balance using an ATM	0 tenge (in the Bank network); 100 tenge (in the network of other banks)
1.6.2.	Account statement ¹ :	
	- monthly	200 tenge
	- additional information	500 tenge
	- additional, for each month preceding the last 2 calendar months	2, 000 tenge
1.6.3.	Providing information on movement on the account ¹ :	
	- about the last 10 operations	0 tenge
	- via SMS messages and PUSH notifications in the Smartbank RBS	0 tenge
	- and other written information on the account at the request of the customer	500 tenge
1.6.4.	Reimbursement of expenses for providing information about transactions conducted through ATMs, including video recordings ¹	5, 000 tenge

Glossary:

The Bank - Eurasian Bank.

Business Lounges – Free access to business lounges at airports worldwide (under Lounge Key and DragonPass programs) is available with a premium card. For holders of Mastercard World Elite and Visa Infinite cards (subject to card turnover), visits are provided without restrictions. For holders of Mastercard World Black Edition and Visa Signature cards (subject to card turnover), 10 visits per year are provided. The cost of access for a companion/in case of exceeding the limit on visits by Mastercard World Black Edition and Visa Signature cards - 32US\$ (per visitor, per visit). More about the service: for Visa –https://www.visa.com.kz/ru_KZ/pay-with-visa/promotions/airport-lounge-access.html, for Mastercard – <https://www.loungekey.com/ru>

TSE – trade and service enterprises.

Smartbank RBS is the Smartbank system of remote banking for individuals.

IPS 2.0 - Instant payment system designed for fast interbank transfers and payments in 24/7 mode by phone number to the customer's card within Kazakhstan (Jusan Bank, Kazpost, Bereke Bank, ForteBank, Bank CenterCredit, Bank Freedom Finance Kazakhstan, RBK Bank, Personal Cashier (Aitu Wallet), Altyn Bank, Nurbank and HomeCreditBank).

account – a bank account using a card.

Affluent - a product that is issued for the Affluent category customers. If in the current month the deposit amount is 30 mln. tenge or equivalent in currency and more for Almaty and Astana cities and 20 mln. tenge or equivalent in currency and more for other cities of the Republic of Kazakhstan, has been on the account for less than 30 consecutive calendar days, the Bank in the current month shall accrue and write off the monthly card maintenance fee. The monthly card maintenance fee is charged and debited by the Bank on the last calendar day of a calendar month. Only 1 card is provided for one opened deposit on preferential terms. The amount of the monthly card maintenance fee is changed within 10 business days after the customer applies to the Bank Outlet/Branch with an application for changing the terms of service. Preferential terms are provided from the date of execution of the customer's application. If the customer fails to meet the following conditions: the deposit amount of 30 million tenge or the equivalent in the currency for Almaty and Astana cities, and 20 million tenge or the equivalent in the currency for other cities of the Republic of Kazakhstan within consecutive 30 calendar days, the preferential condition for the monthly card maintenance shall expire. In case of the deposit replenishment up to 30 million tenge or the equivalent in a currency or more, for Almaty and Astana cities, and 20 million tenge or the equivalent in a currency for other cities of the Republic of Kazakhstan, in order to resume preferential conditions, the customer must visit the Bank Outlet/Branch with an application for changing the terms of service.

Comments:

¹ including VAT

² is withheld once a year

³ In some cases, the bank servicing the ATM may charge an additional fee for cash withdrawal

⁴ in case of successful execution of this transaction, the number of incorrect attempts to dial the PIN code is automatically reset in Smartbank, provided they accumulate, while the fee for resetting the PIN code counter is not charged

⁵ one additional Visa Gold/Mastercard World card, an insurance certificate for the basic holder and a concierge service for the basic card holder - free of charge

⁶ In some cases, the bank servicing the ATM may charge an additional fee for cash withdrawal

⁷ if the customer has a Salary card (for the manager) and he meets the requirements for the Affluent customers, it is allowed to issue a card on plastic Mastercard World Elite/Visa Infinite using Salary card tariffs (for the manager)

⁸ prohibited: payments and (or) money transfers in favor of an electronic casino and an online casino, as well as payments and (or) money transfers by individuals under the age of twenty-one in favor of the organizer of the gambling business, including receiving money from these categories of persons

	-on the last 10 operations	100 tenge	100 tenge	100 tenge	100 tenge	100 tenge	100 tenge	100 tenge	100 tenge	100 tenge	100 tenge	100 tenge
	-via SMS messages and PUSH notifications in the Smartbank RIBS	0 tenge	0 tenge	0 tenge	0 tenge	0 tenge	0 tenge	0 tenge	0 tenge	0 tenge	0 tenge	0 tenge (first month); 130 tenge per month (second and subsequent)
	-and other written information on the service at the request of the customer	500 tenge	500 tenge	500 tenge	500 tenge	500 tenge	500 tenge	500 tenge	500 tenge	500 tenge	500 tenge	500 tenge
2.6.4	Reimbursement of expenses for providing information about transactions conducted through ATMs, including video recordings ¹	5 000 tenge	5 000 tenge	5 000 tenge	5 000 tenge	6 000 tenge	7 000 tenge	8 000 tenge	5 000 tenge	5 000 tenge	5 000 tenge	5 000 tenge
2.7.	Interest rates for Eurasian Bank loans											
2.7.1.	Penalties for late payment of a loan:											
	-within ninety days of delay (of payment overdue amount, for each day overdue)		0,5%	0,5% but not more than 10% of the amount of the issued loan for a calendar year	0,5%	0,5%	0,5%	0,5%				
	-after ninety days of delay (of payment overdue for each day of delay, but not more than 10% of the amount of the loan issued, for each year of validity of the Agreement)		0%	0%	0%	0%	0%	0%				
2.7.2.	Overdue payment fee			2 000 tenge								

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The Alter Life IT Credit Bonus Card is a product that is not issued to new customers. The terms of these products are valid only for existing customers who have already been issued cards for this product, with the possibility of reissuing the card, or transferring from the terms of this product to the terms of a new product. The card account is maintained in tenge. The annual maintenance fee is deducted from the credit limit automatically at the time of the first transaction using the PIN code. When the account and card are closed, the account maintenance fees are not refunded to the customer. The conversion of funds during transactions in a currency other than the account currency is conducted at the exchange rate of purchase and sale of foreign currency set by the Bank on the day of the transaction. The statement of the main and additional cards is provided to the main cardholder. Grace period - the period from the date of debt occurrence to the end date of the payment period, during which no remuneration for using the loan is accrued or charged, provided that the total debt calculated on the settlement date is repaid before the end date of the payment period. The grace period applies to operations: for payment of goods and services at the TSE, for making payments via ATM, casino payments, for customs payments.

An installment credit card is a product that is not issued to new customers. The terms of these products are valid only for existing customers who have already been issued cards for this product, with the possibility of reissuing the card, or transferring from the terms of this product to the terms of a new product.

Eurasia credit card is a product that is not issued to new customers. The terms of these products are valid only for existing customers who have already been issued cards for this product, with the possibility of reissuing the card, or transferring from the terms of this product to the terms of a new product. The annual maintenance fee is deducted from the credit limit automatically at the time of the first transaction using the PIN code. All fees are deducted from the credit limit funds automatically. Grace period - the period from the date of debt occurrence to the end date of the payment period, during which no remuneration for using the loan is accrued or charged, provided that the total debt calculated on the settlement date is repaid before the end date of the payment period. The grace period applies to operations: for payment of goods and services at the TSE, for making payments via ATM, casino payments, for customs payments. The tariffs for the product CashBack MasterCard Loyal Credit card correspond to the tariffs of the Eurasia Loyal credit card.

Grace period - the period from the date of debt occurrence to the end date of the payment period, during which no remuneration for using the loan is accrued or charged, provided that the total debt calculated as of the settlement date is repaid before the end date of the payment period. The grace period applies to operations: payment for goods and services, making payments via ATM, casino, customs payments.

The Vanilla package, the Standard package, the Premium package, the Premium individual package - products that are not issued to new customers. The terms of these products are valid only for existing customers who have already been issued cards for this product, with the possibility of reissuing the card, or transferring from the terms of this product to the terms of a new product. In the event that in the current month the deposit amount of 10 million tenge or the equivalent in foreign currency or more has been in the account for less than 30 consecutive calendar days, the Bank charges and debits a monthly card maintenance fee in the current month. The monthly card maintenance fee is charged and debited by the Bank on the last calendar day of the calendar month. Only 1 package of cards on preferential terms is provided for one opened deposit. The monthly card maintenance fee is charged within 10 working days from the moment the customer applies to the Bank outbranch with an application for changing the terms of service. Preferential terms are provided from the date of the customer's application. If the customer does not comply with the following terms: the deposit amount of 10 million tenge or the equivalent in foreign currency or more, the period for this amount to be credited to the account is at least 30 consecutive calendar days, then the preferential term for monthly card maintenance expires. In case of adding the deposit up to 10 million tenge or the equivalent in foreign currency or more, in order to resume preferential terms, the customer must re-apply to the Bank outbranch with an application for changing the terms of service.

TSE - trade and service enterprises.

Smartbank RIBS is the Smartbank remote banking system for individuals.

IPS 2.0 - instant payment system designed for fast interbank transfers and payments in 24/7 mode by phone number to the customer's card within Kazakhstan (Jusan Bank, Kaspist, Borek Bank, ForteBank, Bank CenterCredit, Bank Freedom Finance Kazakhstan, RIBK Bank, Personal Cashier (Aha Wallet), Albyn Bank, Nurbank and HomeCreditBank).

account - a bank account using a card.

Notes:

¹Including VAT

²In some cases, the bank servicing the ATM may charge an additional fee for cash withdrawal

³When conducting transactions in the Smartbank RIBS and paying for goods/services at the TSE (in case of repayment of the full amount of debt during the grace period - 0 tenge; in case of repayment of part of the amount of debt during the grace period - if the installment amount in a calendar month is not more than 200,000 tenge - 2,000 tenge, more than 200,000 tenge - 5,000 tenge)

⁴In case of successful execution of this operation, the number of incorrect PIN code attempts is automatically reset, subject to their accumulation, while the fee for resetting the PIN code counter is not charged

⁵Vanilla package/Standard package includes one additional Visa Gold/Mastercard World card - 0 tenge

⁶The Premium package includes a set of an insurance certificate for the main holder and one additional Visa Gold/Mastercard World card - 0 tenge

⁷Premium Individual Package: provided by a decision of the Head of the Card and Payment Business Block, includes a set of an insurance certificate for the basic holder and one additional Visa Gold/MasterCard World card - 0 tenge

⁸Is withheld only at Own expense

⁹Is charged once a year

¹⁰Prohibited: payments and (or) money transfers in favour of electronic casinos and online casinos, as well as payments and (or) money transfers by individuals under the age of twenty-one in favour of the organizer of gambling business, including the receipt of money from the above categories of persons

Eurasian Bank Payment Card Fees

№	Service	Fees
	BLOCK 5. Tariffs for payment cards for individuals	
18.	CBDC card	
	Type of payment card	MasterCard World
18.1.	Service	
18.1.1.	Card issuance, account maintenance	
	Monthly payment	0 tenge
	Fee for maintaining an account for which there are no expenditure transactions for more than one year	0 tenge
18.1.2.	Card Replacement:	
	- at the initiative of the cardholder	0 tenge
	- at the initiative of the Bank (including after the expiration of the card)	0 tenge
18.2.	Crediting and money transfers	
18.2.1.	Crediting money to the account:	
	- in cash	not provided

	- by transfer from other banks	0% of an amount
	- payment of benefits, deductions, etc. credited by Government for Citizens NJSC to the account	0% of an amount
18.2.2.	Card-to-card money transfer	
	through remote channels of the Bank:	
	- to the Bank customer's card	0% of an amount
	- to the customer's card via IPS 2.0.	not provided
	- to the customer's card of another bank (including by phone number)	0% of an amount
	through remote channels of another bank:	
	- to the Bank card/from the Bank card	0% of an amount
18.2.3.	Transferring money from an account:	
	- through the Bank outlets/branches	not provided
	- by long-term instructions	not provided
18.2.4.	Fee for (full/partial) execution of a payment order, collection order, etc.	0% of an amount
18.3.	Transaction fees	
18.3.1.	Cash withdrawal at an ATM:	
	- in the Bank network	not provided
	- in the network of other second-tier banks of the Republic of Kazakhstan	not provided

	- in the network of other banks outside the Republic of Kazakhstan	not provided
18.3.2.	Cash withdrawal at the cash desk using a POS terminal:	
	- in the Bank network	not provided
	- in the network of other banks	not provided
18.4.	Payment for goods and services on the PTS:	
	- in the network of the Bank and other banks	0% of an amount
	- casinos/lotteries/electronic money purchase/adding the electronic wallet	0% of an amount
18.5.	Blocking a lost/stolen card, resetting the PIN code counter, changing the PIN code:	
	- blocking of a lost/stolen card	0 tenge
	- reset of the PIN code counter	0 tenge
	- PIN code change	0 tenge
18.6.	Statements and other fees for services	
18.6.1.	Requesting a balance using an ATM or POS terminal	0 tenge (in the Bank network and in the network of other banks)
18.6.2.	Account statement:	
	- monthly	200 tenge
	- additional	500 tenge
	- additional, for each month preceding the last 2 calendar months	2,000 tenge
18.6.3.	Providing information about the movement of the account*:	

	- on the last 10 operations	0 tenge
	- via SMS messages and PUSH notifications in the Smartbank RBS	0 tenge
	- and other written information on the invoice at the request of the customer	500 tenge
18.6.4.	Reimbursement of expenses for providing information about transactions conducted through ATM, including Video records ¹	5,000 tenge
	Note:	
	*including VAT	

Eurasian Bank Fees

No.	Service	Standard fee
	BLOCK 5. Bank tariffs for cardholders of other banks serviced in the Bank's network	
3.	USE OF ANOTHER BANK CARD	
3.1.	Money transfers	
3.1.1.	Money transfer from another bank card:	
	- at Eurasian Bank ATMs to Eurasian Banks and other Kazakhstan bank card	1.5% + 500 tenge
	- online transfers via Eurasian Bank network to Eurasian Bank cards	0 tenge
	- online transfers via Eurasian Bank network to another bank cards	0.9% of an amount, min. 200 tenge
3.2.	Transaction fees	
3.2.1.	Cash withdrawal from Eurasian Bank ATM	0 tenge
3.2.2.	Online repayment of Eurasian Bank loan at pay.smartbank.kz	0 tenge
3.2.3.	Online adding Eurasian Bank deposit at pay.smartbank.kz	1% of an amount, min. 100 tenge
3.2.4.	Cash withdrawal at a cashier via POS-terminal:	
	- Eurasian Bank network, tenge	1.5% of an amount, min. 1500 tenge
	- foreign currency	1.5% +3 USD/EUR of an amount
3.2.5.	Conducting payments via ATM:	
	- payment for mobile communication services	50 tenge
	- payment for Alma TV services	50 tenge
3.2.6.	Requesting a balance using the Bank ATM	50 tenge
3.3.	Provision of information on transactions conducted on payment cards of other banks via ATMs, including video recordings¹	5 000 tenge

Glossary:

The Bank - Eurasian Bank

Notes:

¹including VAT

Eurasian Bank Payment Card Fees

No.	Fee	The fee charged		
	BLOCK 5. Payment card fees for Private Banking customers			
7.	Private Banking			
		Private Banking Package ¹	Visa Infinite Private Banking Package	Mastercard World Elite Private Banking Package
	Type of payment card	Visa Infinite (Metal) Package: 1. Two additional free cards: - MC Black Edition - Visa Platinum 2. Insurance certificate for the main cardholder; 3. Concierge service for the main cardholder.	Visa Infinite (Metal) Package: 1. Two additional free cards: - Visa Platinum/Signature/Infinite (plastic card) 2. Insurance certificate for the main cardholder; 3. Concierge service for the main cardholder.	MC World Elite (Metal) Package: 1. Two additional free cards: - MC Black Edition/World Elite (plastic) 2. Insurance certificate for the main cardholder; 3. Concierge service for the main cardholder.
7.1.	Issuing a card and servicing a bank account using a payment card (excluding VAT):			

7.1.1.	Issue fee	<p>Main Visa Infinite card (Metal): - 30, 000 tenge</p> <p>- 0 tenge, subject to the following conditions: the total balance on the customer's deposits/current accounts is at least 300, 000, 000 (three hundred million) tenge/equivalent in currency as of the card opening date</p> <p>Additional Visa Infinite card (Metal): - 30, 000 tenge</p>	<p>Main Visa Infinite Card (Metal): - 30, 000 tenge</p> <p>0 tenge if there is a daily balance on current and savings accounts of Republic of Kazakhstan resident of at least 100, 000, 000 tenge (equivalent in currency) for a full calendar month at the NBRK exchange rate as of the settlement date⁶</p> <p>Additional Visa Infinite Card (Metal): - 30, 000 tenge</p>	<p>Main MC World Elite Card (Metal): - 30, 000 tenge</p> <p>0 tenge if there is a daily balance on current and savings accounts of Republic of Kazakhstan resident of at least 100, 000, 000 tenge (equivalent in currency) for a full calendar month at the exchange rate of the NBRK as of the settlement date⁶</p> <p>Additional MC World Elite/Visa Infinite Card (Metal): - 30, 000 tenge</p>
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7.1.2.	Monthly payment	<p>Main Visa Infinite card (Metal):</p> <ul style="list-style-type: none"> - 0 tenge, subject to the following conditions: the total average daily balance on the customer's deposits/current accounts was at least 300, 000, 000 (three hundred million) tenge/equivalent in foreign currency for the actual number of days per month in which the card was opened/for one (1) calendar month in the 2nd and subsequent months. - 0 tenge, when conducting non-cash transactions on the card for the payment of goods/services in the amount of more than 1, 000, 000 tenge/equivalent in currency for one (1) calendar month. - 15, 000 tenge, in other cases. 		
		<p>Additional Visa Infinite Card (Metal):</p> <ul style="list-style-type: none"> - 0 tenge, when conducting non-cash transactions on the card for the payment of goods/services in the amount of more than 1, 000, 000 tenge/equivalent in currency for one (1) calendar month. - 15, 000 tenge, in other cases. 		

7.1.3.	Annual payment		<p>Main Visa Infinite Card (Metal): - 240, 000 tenge 0 tenge if there is a daily balance on current and savings accounts of a resident of the Republic of Kazakhstan of at least 100, 000, 000 tenge (equivalent in currency) for a full calendar month at the exchange rate of the NBRK as of the settlement date⁶</p> <p>Additional Visa Infinite card (Metal): - 240,000 tenge Additional MC World Elite card (Metal) - 240,000 tenge</p>	<p>The main MC World Elite card (Metal) - 240, 000 tenge 0 tenge if there is a daily balance on the current and savings accounts of a resident of the Republic of Kazakhstan of at least 100, 000, 000 tenge (equivalent in currency) for a full calendar month at the NBRK exchange rate as of the settlement date⁶</p> <p>Additional MC World Elite Card (Metal) - 240, 000 tenge Additional Visa Infinite Card (Metal) - 240, 000 tenge</p>
7.1.4.	Monthly payment by additional card (outside the package)	<p>Gold/World (plastic) - 2, 000 tenge MC Black Edition/ Visa Infinite/Visa Platinum (plastic) - 4, 000 tenge</p>	<p>Gold/World (plastic) - 2, 000 tenge Visa Platinum/Signature/Infinite (plastic) - 4, 000 tenge</p>	<p>Gold/World (plastic) - 2, 000 tenge MC Black Edition/MC World Elite (plastic) - 4, 000 tenge</p>
7.1.5.	Card replacement:			
	- at the initiative of the cardholder	<p>Metal Visa Infinite – 135, 000 tenge Additional card – 2, 000 tenge</p>	<p>Metal MC World Elite/Visa Infinite – 135, 000 tenge Plastic card – 2, 000 tenge</p>	<p>Metal MC World Elite/Visa Infinite – 135, 000 tenge Plastic card – 2, 000 tenge</p>

	- at the initiative of the Bank (including upon the card expiry)	0 tenge
7.1.6.	Fee for maintaining a current account using a plastic card, on which there have been no debit transactions for over 1 year	1,000 tenge
7.2.	Crediting and transferring money	
7.2.1.	Crediting money to the account:	
	- in cash	0% of an amount credited to the account in US dollars accepted in banknotes issued before 2013 (old model) - 5% of a transaction amount
	- by transfer from other banks	0% of an amount
7.2.2.	Card-to-card money transfer	
	through the Bank remote channels:	
	- to the Bank customer's card	0 tenge
	- to the customer's card via IPS 2.0.	5 tenge for each transfer

	- to the customer's card of another bank (including by phone number)	up to 500,000 tenge/equivalent in currency inclusive during a calendar month - 0 tenge; over 500,000 tenge/equivalent in foreign currency during a calendar month - 1% of an amount, min. 300 tenge ²
	through the remote channel of another bank:	
	- to/from the Bank card	1% of an amount, min. 300 tenge
	Transferring money from an account:	
	- through the Bank outlets/branches	1.5 % + 500 tenge, of an amount
	- under long-term orders	not provided
	Fee for execution (full/partial) of a payment request, collection order, etc.	0.35% of an amount (min 700 tenge, max 7,500 tenge)
7.3.	Transaction fees (excluding VAT)	
7.3.1.	Cash withdrawal at an ATM:	
	- in the Bank network	- up to 5 million tenge/equivalent in foreign currency inclusive during a calendar month – 0 tenge; - over 5 million tenge/equivalent in foreign currency during a calendar month - 1% of an amount ²

	- in another second-tier bank network of the Republic of Kazakhstan ⁵	- up to 2 million tenge/equivalent in foreign currency inclusive during a calendar month – 0 tenge; - over 2 million tenge/equivalent in foreign currency inclusive during a calendar month – 1% of an amount ²
	- in another bank network outside the Republic of Kazakhstan ⁵	- up to 20 million tenge/equivalent in foreign currency inclusive during a calendar month – 0 tenge - over 20 million tenge/equivalent in foreign currency inclusive during a calendar month – 1.5% of an amount ²
7.3.2.	Cash withdrawal at the cash desk using a POS terminal:	
	- in the Bank network	- up to 10 million tenge/equivalent in another currency inclusive during a calendar month – 0 tenge; - over 10 million tenge/equivalent in another currency during a calendar month – 1% of an amount, min. 300 tenge ²
	- in another bank network	1.5% of an amount, min. 350 tenge

7.4.	Payment for goods and services at the TSE:	
	- in the network of the Bank and other banks	0 tenge
	- casinos/lotteries/electronic money purchase/electronic wallet replenishment	3.5% +1,000 tenge of an amount
7.5.	Statements and other service fees	
7.5.1.	Requesting a balance using an ATM or POS terminal	50 tenge (in the Bank network); 100 tenge (in another bank network)
7.5.2.	Account statement ³ :	
	- monthly	200 tenge
	- additional	500 tenge
	- additional, for each month preceding the last 2 calendar months	2,000 tenge
7.5.3.	Providing information on account movement ³ :	
	- about the last 10 operations	0 tenge
	- via SMS messages and PUSH notifications in the Smartbank RBS	0 tenge
	- and other written information on the account at the request of the customer	500 tenge
7.5.4.	Compensation of expenses for providing information about transactions conducted through ATMs, including Video records ⁴	5,000 tenge
7.6.	Blocking a lost/stolen card, resetting the PIN code counter, changing the PIN code:	
	- blocking of a lost/stolen card	0 tenge

	- resetting the PIN code counter	0 tenge	
	- changing the PIN code ⁴	0 tenge	
	Note to S. 7:		
	"Glossary: Bank - "Eurasian Bank" NBRK - National Bank of the Republic of Kazakhstan"		
	¹ ""05/12/2022"" the release of the Privat-Banking Package to new customers is not carried out. The terms of this product are valid only for existing customers who have already been issued cards for this product. Starting from 02/10/2025, the card will be reissued under the terms of the Package ""Privat-Banking Infinite""/""Privat-Banking MC World Elite""		
	² The limit specified in the tariff is the total amount of the account opened as part of the Package.		
	³ including VAT		
	. "4 in case of successful execution of this operation, the number of incorrect attempts to dial the PIN code is automatically reset in the Smartbank RDBMS, subject to their accumulation, while the commission there is no charge for resetting the PIN code counter"		
	⁵ The ATM servicing bank may charge an additional fee for cash withdrawal in some cases.		
	6the tariff is valid only for 1 (one) card, that is, 1 (one) customer can open only 1 (one) card, regardless of		
8.	Diamond		
	Type of payment card	Mastercard World Elite	
8.1.	Service		
8.1.1.	Card issue, account maintenance		
8.1.2.	Monthly payment	0 tenge	
8.1.3.	The maintenance fee for account, on which there have been no debit transactions for more than one year ¹	1,000 tenge ²	
8.1.4.	Card replacement:		

	- at the initiative of the cardholder	2,000 tenge		
	- at the initiative of the Bank (including upon the card expiry)	0 tenge		
8.2.	Crediting and transferring money	Own funds	Credit limit (not more than 500,000 tenge per month)	
8.2.1.	Crediting money to an account:			
	- in cash	0% of an amount		
	- by transfer from other banks	0% of an amount		
8.2.2.	Card-to-card money transfer			
	through the Bank remote channels:			
	- to the Bank customer's card	0% of an amount	4% of an amount	
	- to the customer's card via IPS 2.0.	5 tenge for each transfer	not provided	
	- to another bank customer's card (including by phone number)	up to 75,000 tenge inclusive during a calendar month - 0 tenge; over 75,000 tenge during a calendar month - 0.9% of an amount, min. 200 tenge	4% of an amount	
	through the remote channel of another bank:			
	- to/from the Bank card	0.9% of an amount (min 200 tenge)	4% of an amount	
8.2.3.	Transferring money from an account:			
	- through the Bank outlets/branches	1.5% of an amount + 500 tenge	4% of an amount + 500 tenge	
	- under long-term orders	not provided		
8.2.4.	Fee for the execution (full/partial) of a payment request, collection order, etc.	0.35% of an amount (min 700 tenge, max 7,500 tenge)	not provided	

8.3.	Transaction fees	Own funds	Credit limit (not more than 500 000 tenge per month)	
8.3.1.	Cash withdrawal at an ATM:			
	- in the Bank network	up to 2 million tenge inclusive during a calendar month – 0 tenge; over 2 million tenge during a calendar month – 0.95% of an amount	4% of an amount	
	- in the network of other second-tier banks of the Republic of Kazakhstan ³	up to 300 000 tenge inclusive during a calendar month – 0% of an amount; over 300 000 tenge during a calendar month – 1% of an amount (min 200 tenge)	4% of an amount	
	- in the network of other banks outside the Republic of Kazakhstan ³	up to 300 000 tenge inclusive during a calendar month – 0% of an amount; over 300 000 tenge during a calendar month – 1.5% of an amount (min 200 tenge)	4% of an amount	
8.3.2.	Cash withdrawal at the cash desk using a POS terminal:			
	- in the Bank network	up to 10 million tenge or the currency equivalent inclusive during a calendar month – 0% of an amount; over 10 million tenge or the currency equivalent during a calendar month – 0.9% of an amount (min 200 tenge)	4% of an amount	

	- in the network of other banks	1.5% of an amount (min 350 tenge)	4% of an amount + 500 tenge	
8.4.	Payment for goods and services at the TSE:			
	- in the network of the Bank and other banks	0% of an amount		
	- casinos/lotteries/electronic money purchase/electronic wallet replenishment	not provided		
8.5.	Blocking a lost/stolen card, resetting the PIN code counter, changing the PIN code			
	- blocking of a lost/stolen card	0 tenge		
	- resetting the PIN code counter	0 tenge		
	- changing the PIN code ⁴	0 tenge		
8.6.	Statements and other fees for services			
8.6.1.	Requesting a balance using an ATM or POS terminal	0 tenge (in the Bank network); 100 tenge (in the network of other banks)		
8.6.2.	Account statement ⁵ :			
	- monthly	200 tenge		
	- additional information	500 tenge		
	- additional, for each month preceding the last 2 calendar months	2000 tenge		
8.6.3.	Providing information on account movement ⁵ :			
	- about the last 10 operations	0 tenge		
	- via SMS messages and PUSH notifications in the Smartbank RBS	0 tenge		

	- and other written information on the account at the request of the customer	500 tenge	
8.6.4.	Compensation of expenses for providing information about transactions conducted through ATMs, including video records ⁵	5000 tenge	

8.7.	The Bank interest rates on loans provided			
8.7.1.	Penalty in case of an unauthorized overdraft amount	0.5% of the overdue payment amount daily for 90 days overdue; 0.03% of the overdue payment amount daily after 90 days overdue, not more than 10% of the overdraft amount, for each year of the Agreement		
8.7.2.	Fee for changing the terms at the initiative of the borrower			
	Installments after purchase:			
	- fee for using the installment option (6 months)	0 tenge		
	- the fee for connecting the installment option (12 months), for each month of the selected installment period, is charged monthly	2% of the transaction amount ⁶		
	- the fee for using the option to transfer the amount of the used credit limit from installments to revolving loan (once during one calendar year for each purchase)	0 tenge		
	Notes:			
	1 is deducted once a year			
	2 is deducted only at the expense of Own funds			
	3 In some cases, the bank servicing the ATM may charge an additional fee for cash withdrawal			
	4 in case of successful execution of this operation, in the Smartbank RBS the number of incorrect attempts of dialing the PIN code			
	5 including VAT			
	6 if the installment option is enabled after making a purchase, the commission is calculated			

Eurasian Bank Payment Card Fees

№	Service	Fees			
	BLOCK 5. Tariffs for payment cards for legal entities				
11.	Corporate				
	Payment card type	MasterCard Standard/ MasterCard Gold/Mastercard World PayPass*****	Visa Business/ Visa Gold/MasterCard Gold PayPass/Mastercard World PayPass	Visa Infinite	Visa Signature Business
11.1.	Issue and annual account maintenance				
11.1.1.	Card issuance and account maintenance:				0 tenge
	on the basic card:				
	- the first year of service;	10 000 tenge	Visa Business - 0 tenge (first 3 cards), starting from the 4th card - 15,500 tenge)	Visa Infinite - 0 tenge (first 3 cards), starting from the 4th card - 25,000 tenge)	1,500 tenge per month(18,000 tenge/year)
	- the second and subsequent years;	10 000 tenge	Visa Business - 0 tenge (first 3 cards), starting from 4th card - 15 500 tenge)	Visa Infinite - 0 tenge (first 3 cards), starting from 4th card - 25 000 tenge)	
11.1.2.	Maintenance fee for a current account using a plastic card, on which there are no expenditure transactions for more than 1 year	1 000 tenge			
11.1.3.	Urgent card issue:				
	- for branches (up to 3 business days)	3 500 tenge	3 500 tenge	3 500 tenge	3 500 tenge
	- for outlets (up to 6 business days)	3 500 tenge	3 500 tenge	3 500 tenge	3 500 tenge
11.1.4.	Replacing the card at the request of the cardholder or issuing a new card to replace the lost/stolen one	2 000 tenge	2 000 tenge	2 000 tenge	2 000 tenge
11.1.5.	Replacement of the card at the initiative of the Bank	0 tenge	0 tenge	0 tenge	0 tenge

11.1.6.	Replacement after the card expiry				0 tenge
11.1.7.	Cancellation of the payment card				0 tenge
11.2.	Crediting and transferring money				
11.2.1.	Crediting money to accounts:				
	- in cash	0% of an amount			
	- by transfer from another bank	0% of an amount			
11.2.2.	Transfer money from an account**:				
	- in favor of Eurasian Bank customers through the Bank outlets	1% +500 tenge of an amount	1% +500 tenge of an amount	1% +500 tenge of an amount	
	- in favor of Eurasian Bank customers under long-term orders	1% +500 tenge of an amount	1% +500 tenge of an amount	1% +500 tenge of an amount	
	- in favor of another bank customers in the national currency	1% +500 tenge of an amount	1% +500 tenge of an amount	1% +500 tenge of an amount	
	- in favor of another bank customers in foreign currency	1% +500 tenge of an amount	1% +500 tenge of an amount	1% +500 tenge of an amount	
11.3.	Transaction fees				
11.3.1.	Receiving cash at an ATM:				
	- network of Eurasian Bank	up to 1 million tenge inclusive during a calendar month – 0 tenge; over 1 million tenge during a calendar month – 0.95% of an amount		up to 2 million tenge inclusive during a calendar month – 0 tenge; over 2 million tenge during a calendar month – 0.95% of an amount	up to 400 thousand tenge inclusive during a calendar month – 0 tenge; over 400 thousand tenge during a calendar month – 0.95% of an amount
	- a network of other banks	1.5% of an amount (min. 200 tenge)			
	- Kazpost JSC network				0.95% of an amount (min. 200 tenge)

	- outside the Republic of Kazakhstan				1.5% of an amount (min. 200 tenge)
11.3.2.	Receiving cash at the cash desk via POS terminal:				
	- network of Eurasian Bank, tenge	up to 5 million tenge inclusive during a calendar month – 0 tenge; over 5 million tenge during a calendar month – 0.95% of an amount		up to 10 million tenge inclusive during a calendar month – 0 tenge; over 10 million tenge during a calendar month – 0.95% of an amount	up to 400 thousand tenge inclusive during a calendar month – 0 tenge; over 400 thousand tenge during a calendar month – 0.95% of an amount
	- foreign currency	up to 10,000 dollars/euro inclusive during a calendar month – 0%; over 10,000 dollars/euro during a calendar month - 0.8% of an amount		up to \$ 25,000/euro inclusive during a calendar month – 0%; over \$ 25,000/euro during a calendar month - 0.8% of an amount	
	- a network of other banks	1.5% of an amount (min 350 tenge)	1.5% of an amount (min 350 tenge)	1.5% of an amount (min 350 tenge)	
11.3.3.	Additional fee for receiving cash from credit limit through point-of-sale terminal or ATM:	0.8% of an amount	0.8% of an amount	0.8% of an amount	
11.4.	Payment for goods and services at trade and service enterprises:				
	- network of Eurasian Bank	0 tenge	0 tenge	0 tenge	0 tenge
	- network of other banks	0 tenge	0 tenge	0 tenge	0 tenge
11.5.	Non-cash payment for casino/lottery services/e-money purchases**	not provided	3,5 % +1000 tenge of an amount	-	
11.6.	Acceptance and transfer of customs payments	0.3% of an amount	not provided	not provided	

11.7.	Additional transfer fee for the payment of goods and services, making various payments at the expense of the credit limit	0.8% of an amount	0.8% of an amount	0.8% of an amount	
11.8.	Payment of the cost of the certificate under the travel insurance contract on behalf of the insurance company				
	- on the basic card (outside the package)				
	Full	16 000 tenge	16 000 tenge	57 600 tenge	
	Light	12 800 tenge	12 800 tenge	14 400 tenge	
	- on an additional card (outside the package)				
	Full	16 000 tenge	16 000 tenge	Visa Infinite - 57,600 tenge/ VISA Platinum – 19,200 tenge /VISA Gold – 17,600 tenge	
	Light	12 800 tenge	12 800 tenge	Visa Infinite – 14,400 tenge/ VISA Platinum - 14,400 tenge/VISA Gold – 13,440 tenge	
11.9.	Statements and other fees for services				
11.9.1.	Requesting a balance using an ATM or POS terminal:				
	- network of Eurasian Bank	50 tenge	50 tenge	50 tenge	50 tenge
	- network of other banks	50 tenge	50 tenge	50 tenge	50 tenge
11.9.2.	Request information about the last 10 transactions:	100 tenge	100 tenge	100 tenge	100 tenge
11.9.3.	Account statement:				
	- monthly	0 tenge	0 tenge	0 tenge	
	- additional	465 tenge	465 tenge	465 tenge	
	- additional, for each month preceding the last two calendar months	1 550 tenge	1 550 tenge	1 550 tenge	

11.9.4.	Provision of written information on the invoice, at the request of the customer (including VAT)	500 tenge*	500 tenge*	500 tenge*	
11.9.5.	Providing information about the movement of the card/account via SMS (including VAT)	the first month - 0 tenge, the 2nd and subsequent - 150 tenge per month*			the first month - 0 tenge, the 2nd and subsequent - 200 tenge per month*
11.9.6.	Providing information about movement on the card via PUSH notifications in the Smartbank mobile app (including VAT)	the first month - 0 tenge, the 2nd and subsequent - 150 tenge per month*			0 tenge*
11.9.7.	Providing information about transactions conducted through ATMs, including video recordings (including VAT)				
	- Reimbursement of expenses related to the provision of video recordings on Eurasian Bank payment cards (including VAT)	5 000 tenge*	5 000 tenge*	5 000 tenge*	5 000 tenge*
11.10.	Blocking a lost/stolen card, resetting the PIN code counter, changing the PIN code (including VAT):				
11.10.1.	Blocking a lost/stolen card:				
	- without being included in the international stop list	1 550 tenge*	1 550 tenge*	1 550 tenge*	1 550 tenge*
	- with entry into the international stop list	18 000 tenge*	18 000 tenge*	18 000 tenge*	18 000 tenge*
11.10.2.	Resetting the PIN code counter	200 tenge*	200 tenge*	200 tenge*	200 tenge*
11.10.3.	Changing the PIN code	250 tenge*	250 tenge*	250 tenge*	250 tenge*
11.11	The Bank's interest rates on loans provided (including VAT)				
11.11.1.	Fee for an overdue payment (VAT included):				
	- ninety days overdue (VAT included)	0.5% of the overdue payment amount, for each day overdue*			

	- after ninety days overdue (including VAT)	0.03% of the overdue payment amount for each day overdue, but not more than 10% of an amount of the loan issued, for each year of the Agreement*			
11.12.	Accepting payments through an information and payment terminal and an ATM:				
11.12.1.	- making payments via ATM of Eurasian Bank in favor of communication service providers				50 tenge
	Note to p.11.:				
	*including VAT The product is valid only for some customs posts.				
	**prohibited: payments and (or) money transfers in favor of an electronic casino and an online casino, as well as payments and (or) money transfers by individuals under the age of twenty-one in favor of the gambling business organizer, as well as receiving money from these categories of persons				
12.	Corporate - 2				
		MasterCard Standard /MasterCard Gold PayPass/MasterCard World PayPass/Visa Gold			
12.1.	Issuing and annual servicing of an account:				
12.1.1.	on the basic card				
	- the first year of service;	0 tenge			
	- the second and subsequent years;	10 000 tenge			
12.1.2.	on an additional card	5 000 tenge			

12.1.3.	Maintaining a card account with no debit transactions for over a year	1 000 tenge			
12.1.4.	Urgent card issue*				
	for branches (within 3 business days)	3 500 tenge			
	for outlets (within 6 business days)	3 500 tenge			
12.1.5.	Replacement of a card at the request of a card holder or issue of a new card to replace a lost or stolen one	2 000 tenge			
12.1.6.	Replacement of a card at Eurasian Bank's initiative	0 tenge			
12.2.	Crediting and transfer of money				
12.2.1.	Crediting to a card account:				
	- in cash	0% of amount			
	- by transfer from another bank	0% of amount			
12.2.2.	Transferring money from an account:				
	- on behalf of Eurasian Bank customers through bank outlets	1% +500 tenge of amount			
	- on behalf of Eurasian Bank customers by standing order	1% +500 tenge of amount			
	- on behalf of other banks' customers in tenge	1.5% +500 tenge of amount			
	- on behalf of other banks' customers in a foreign currency	1.5% +500 tenge of amount			
12.3.	Transaction fees				
12.3.1.	Receiving cash at an ATM:				

	- network of Eurasian Bank	up to 1 mln. tenge including in a calendar month – 0 tenge; over 1 mln. tenge in a calendar month - 0.95% of an amount			
	- network of other banks	1.5% of an amount (min. 350 tenge)			
12.3.2.	Obtaining cash at a cash desk through a point-of-sale terminal:				
	- network of Eurasian Bank, tenge	up to 5 mln. tenge including in a calendar month – 0 tenge; over 5 mln. tenge in a calendar month - 0.95% of an amount			
	- in foreign currency	up to 10 000 dollars/euro including in a calendar month – 0%; over 10 000 dollars/euro including in a calendar month - 0,8% of an amount			
12.4.	Payment for goods and services at trade and service enterprises:				
	- network of Eurasian Bank	0 tenge			
	- network of other banks	0 tenge			
12.5.	Obtaining statements and other service fees				
12.5.1.	Balance inquiry through an ATM or a point-of-sale terminal:				
	- network of Eurasian Bank	50 tenge			

	- network of other banks	50 tenge			
	Requesting information on the last 10 transactions:	100 tenge			
12.5.2.	Card account statement:				
	- monthly	0 tenge			
	- additional (for current or one of the last 6 calendar months)	500 tenge			
	- additional (from the last 6 calendar months to the last 24 calendar months)	1 500 tenge			
	- archive (for each month, exceeding the last 24 calendar months)	1 500 tenge			
12.5.3.	Providing written information on a card account at a customer's request (VAT included)	1 500 tenge*			
12.5.4.	Providing information on movements on the card/account via text messages and PUSH-notifications in the Smartbank mboile app.	the first month - free, second and subsequent months - 150 tenge a month			
12.5.5.	Providing video of transactions at Eurasian Bank ATMs*				
	- Compensation of expenses, related to providing a video on payment cards of Eurasian Bank JSC (VAT included)	5 000 tenge*			
12.6.	Blocking a lost/stolen card, resetting the PIN-code counter, changing the PIN-code				
	Blocking a lost/stolen card				
	- if the matter does not have to go into the international exception file	1 550 tenge			
	- if the matter has to go into the international exception file	18 000 tenge			
12.6.2.	Resetting the PIN-code counter	200 tenge			
12.6.3.	Changing the PIN-code	250 tenge			
12.7.	Interest rates for Eurasian Bank loans				

12.7.1.	If the bank loan is overdue:				
	- ninety days overdue	0.5% of amount, each day overdue			
	- ninety days + overdue	0.03% of amount, each day overdue, but not more than 10% of issued loan, for each year of validity of Agreement			
12.7.2.	Commission fee				
	Note:				
	* VAT included.				
13.	Staff_Corporate				
	Type of payment card	Corporate cards Visa Business/Visa Gold/Visa Infinite/MasterCard Gold PayPass/Mastercard World PayPass		Visa Signature Business	
13.1.	Issue and annual maintenance of a bank account using a payment card				
13.1.1.	Card issuance and account maintenance:				0 tenge
	on the basic card				
	- first year of service;	0 tenge			1,500 tenge per month(18,000 tenge/year)
	- the second and subsequent years;	0 tenge			
	on an additional card				
13.1.2.	Maintenance fee for a current account using a plastic card, on which there are no expenditure transactions for more than 1 year	1000 tenge			
13.1.3.	Urgent card issue				

	- for branches (up to 3 business days)	3 500 tenge			3,500 tenge
	- for outlets (up to 6 business days)	3 500 tenge			3,500 tenge
13.1.4.	Replacing the card at the request of the cardholder or issuing a new card to replace the lost/stolen one	0 tenge			2,000 tenge
13.1.5.	Card replacement at the initiative of the Bank	0 tenge			
13.1.6.	Replacement after the card expiry				0 tenge
13.1.7.	Cancellation of the payment card				0 tenge
13.2.	Crediting and transferring money				
13.2.1.	Crediting money to a bank account using a payment card:				
	- in cash				0% of an amount
	- by transfer from another banks				0% of an amount
	- transfer under the salary project (paid by the enterprise/organization)				
13.2.2.	Transferring money from a bank account using a payment card:				
	- in favor of Eurasian Bank customers through the Bank outlets	forbidden			
	"- in favor of Eurasian Bank customers under long-term orders	forbidden			
	- in favor of another bank customers in the national currency	forbidden			
	- in favor of another bank customers in foreign currency	forbidden			
13.3	Transaction fees				
13.3.1.	Receiving cash at an ATM:				

	- network of Eurasian Bank	<p>Visa Gold/Visa Business/MasterCard Gold PayPass/Mastercard World PayPass:</p> <p>up to 1 million tenge inclusive during a calendar month – 0 tenge;</p> <p>over 1 million tenge during a calendar month – 0.95% of an amount;</p> <p>Visa Infinite:</p> <p>up to 2 million tenge inclusive during a calendar month – 0 tenge;</p> <p>over 2 million tenge during a calendar month - 0.95% of an amount.</p>			<p>up to 400 thousand tenge inclusive during a calendar month – 0 tenge;</p> <p>over 400 thousand tenge during a calendar month – 0.95% of an amount</p>
	- a network of other banks	0 tenge			1.5% of an amount (min. 200 tenge)
	- Kazpost JSC network				0.95% of an amount (min. 200 tenge)
	- in the ATM network outside the Republic of Kazakhstan	0 tenge			1.5% of an amount (min. 200 tenge)
13.3.2.	Receiving cash at the cash desk via POS terminal:				

	- network of Eurasian Bank, tenge	<p>Visa Gold/Visa Business/MasterCard Gold PayPass/Mastercard World PayPass:</p> <p>up to 5 million tenge inclusive during a calendar month – 0 tenge;</p> <p>over 5 million tenge during a calendar month - 0.95% of an amount;</p> <p>Visa Infinite:</p> <p>up to 10 million tenge inclusive during a calendar month – 0 tenge;</p> <p>over 10 million tenge during a calendar month - 0.95% of an amount.</p>			<p>up to 400 thousand tenge inclusive during a calendar month – 0 tenge;</p> <p>over 400 thousand tenge during a calendar month – 0.95% of an amount</p>
	- foreign currency	<p>Visa Gold/Visa Business/MasterCard Gold PayPass/Mastercard World PayPass: up to 10,000 dollars/euro inclusive during a calendar month – 0%;</p> <p>over 10,000 dollars/ euro during a calendar month - 0.8% of an amount.</p> <p>Visa Infinite: up to \$25,000/euro inclusive during a calendar month – 0%;</p> <p>over \$ 25,000/euro during a calendar month - 0.8% of an amount</p>			
	- a network of other banks	0 tenge			
13.3.3.	Receiving cash at the cash desk via POS terminal:				
13.3.3.1.	Additional fee for receiving cash at the expense of the credit limit through POS terminal or ATM:	0 tenge			

13.4.	Payment for goods and services at trade and service enterprises (including VAT):				
	- network of Eurasian Bank (including VAT)	0 tenge*			0 tenge
	- network of other banks (including VAT)	0 tenge*			0 tenge
13.5.	Non-cash payment for casino/lottery services/e-money purchases	forbidden			
13.6.	Additional commission for payment of goods and services, making various payments due to the credit limit	forbidden			
13.7.	Payment of the cost of the certificate under the travel insurance contract on behalf of the insurance company (for cards outside the package)				
	Full	16 000 tenge			
	Light	-			
13.8.	Statements and other fees for services				
13.8.1.	Requesting a balance using an ATM or POS terminal:				
	- network of Eurasian Bank	0 tenge			50 tenge
	- networks of other banks	0 tenge			50 tenge
13.8.2.	Request information about the last 10 transactions:	0 tenge			100 tenge
13.8.3.	Bank account statement using a payment card:				
	- monthly	0 tenge			
	- additional	0 tenge			
	- additional, for each month, preceding the two last calendar months	0 tenge			
13.8.4.	Provision of written information on the invoice, at the request of the customer (including VAT)	0 tenge*			
13.8.5.	Providing information about the movement of the card/account via SMS (including VAT)	0 tenge*			the first month - 0 tenge, the 2nd and subsequent - 200 tenge per month*

	Providing information about movement on the card via PUSH notifications in the Smartbank mobile app (including VAT)	0 tenge*			0 tenge*
13.8.6.	Provision of information on transactions conducted through ATMs, including video recordings (including VAT)				
	Reimbursement of expenses related to the provision of video recordings on Eurasian Bank payment cards (including VAT)	0 tenge			5000 tenge*
13.9.	Blocking a lost/stolen card, resetting the PIN code counter, changing the PIN code:				
13.9.1.	Blocking a lost/stolen card:				
	- without being included in the international stop list	0 tenge			1 550 tenge
	- with entry into the international stop list	0 tenge			18 000 tenge
13.9.2.	Resetting the PIN code counter	0 tenge			200 tenge
13.9.3.	Changing the PIN code	0 tenge			250 tenge
13.10.	The Bank's interest rates on loans provided				
13.10.1.	Loan servicing fee	-			
13.10.2.	In case of late repayment of a bank loan, the penalty (fine, penalty fee) is:				
	- within ninety days overdue	0.5% of the overdue payment amount, for each day overdue			
	- after ninety days overdue	0.03% of the overdue payment amount for each day overdue, but not more than 10% of an amount of the loan issued, for each year of the Agreement			
13.10.3.	Commission fee	not provided			
13.11.	Accepting payments through an information and payment terminal and an ATM:				

13.11.1.	- making payments via ATM of Eurasian Bank in favor of communication service providers				50 tenge
	Note to p.13.:				
	* including VAT.				
17.	Business card				
	Type of payment card	Visa Business			
17.1.	Issuing, maintenance and closing a bank account using a payment card:				
17.1.1.	Card issue and maintenance:				
	- card issue	0 tenge			
	- annual maintenance	0 tenge			
17.1.2.	Replacing a card at the request of a card holder or issuing a new card to replace a lost or stolen one (VAT incl.)*	Individual Entrepreneur - 3 000 tenge Ltd - 3 000 tenge			
17.1.3.	Replacing a card at the bank's initiative	0 tenge			
17.1.4.	Payment card account closure and payment card cancellation	0 tenge			
17.2.	Crediting and transfer of money				
17.2.1.	Crediting money to a card account:				
	- in cash	0 tenge			
	- by transfer from another bank	0 tenge			

17.3.	Transaction commissions				
17.3.1.	Receiving cash at an ATM:				
	- Eurasian Bank network	monthly up to 400,000 tenge - 0 tenge, over 400,000 tenge - 0.3%			
	- networks of other banks	0,95% of the amount (min 200 tenge)			
	- In the network of ATMs outside the Republic of Kazakhstan	1,5% of the amount (min 200 tenge)			
17.3.2.	Receiving cash at a cash desk through a point-of-sale terminal:				
	- Eurasian Bank network	not provided			
	- in foreign currency	not provided			
	- networks of other banks	1,5% of the amount (min 350 tenge)			
17.3.3.	Additional fee for withdrawing cash over the credit limit through a POS terminal or ATM	0,3% of the amount			

17.3.4.	Payment for goods and services at trade and service enterprises:				
	- Eurasian Bank network	0 tenge			
	- networks of other banks	0 tenge			
17.3.5.	Acceptance and transfer of customs payments	not provided			
17.3.6.	Additional commission for payment for goods and services, making various payments at the expense of credit limit	0,3% of the amount			
17.4.	Obtaining statements and other service fees				
17.4.1.	Requesting a balance using an ATM (VAT excl.):				
	- Eurasian Bank network	0 tenge			
	- networks of other banks	50 tenge			
17.4.2.	Requesting a balance using a POS terminal (VAT excl.):				
	- Eurasian Bank network	50 tenge			
	- networks of other banks	50 tenge			
17.4.3.	Account Statement (RBS/Mobile App):				
	- monthly	0 tenge			
17.5.	Blocking a lost/stolen card, resetting the PIN code counter(VAT excl.):				
	blocking of lost/stolen card	0 tenge			
	reset of the PIN code counter	0 tenge			
17.6.	Commission fee				
	- providing information about movement on the map via SMS/Push	0 tenge			
17.7.	Reimbursement of expenses for providing information about transactions carried out through ATMs, including Video recordings(VAT incl.)				
	Expenses for the provision of video recordings on Eurasian Bank payment cards	5 000 tenge			

TRANSACTIONS VIA INFORMATIONAL-PAYMENT TERMINAL			
Transferring the change in payment for mobile communications either to a bank account (between one customer's accounts) or to a Eurasian Bank payment card when conducting a transaction through the informational-payment terminal	0 tenge		
Replenishment of a bank account or Eurasian Bank payment card	0 tenge		
Accepting payments via informational-payment terminal			
List of services	Number of payments in favour of a service provider (+individual fees, see Bank fees)	Individual fee	
		via informational-payment terminals, tenge*	via ATMs, tenge
Accepting payments in favor of Kazakhtelecom JSC	any	2.5%+50 tenge	service is not available
Mobile communication	any	40	40
Utility payments	any	100	service is not available
Medical services	any	100	service is not available
Educational services - educational institutions	any	100	service is not available
Educational services - preschool institutions	any	100	service is not available
Insurance services	any	100	service is not available
Other payments	any	150	service is not available
Replenishment of an account with Eurasian Bank	any	0	0