

[illegible]

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|-------|--|---|---|--|--|--|--|--|--|--|--|--|
| | - additional, for each month preceding the last 2 calendar months | - additional (as/where) | 2, 000 tangs | 2, 000 tangs | 2, 000 tangs | 2, 000 tangs | 2, 000 tangs | 2, 000 tangs | 2, 000 tangs | 2, 000 tangs | 2, 000 tangs | 2, 000 tangs |
| 1.6.3 | Providing information on account movement: | Providing information on account ¹ | | | | | | | | | | |
| | - about the last 10 operations | - about the last 10 operations | 0 tangs | 0 tangs | 0 tangs | 0 tangs | 0 tangs | 0 tangs | 0 tangs | 0 tangs | 0 tangs | 0 tangs |
| | - via SMS messages and PUSH notifications in the Smartbank RBS | - SMS messages/PUSH notifications | 0 tangs | 0 tangs (first monthly: 150 tangs per month (second and subsequent) | 0 tangs (first monthly: 150 tangs per month (second and subsequent) | 0 tangs (first monthly: 150 tangs per month (second and subsequent) | 0 tangs (first monthly: 150 tangs per month (second and subsequent) | 0 tangs (first monthly: 150 tangs per month (second and subsequent) | 0 tangs (first monthly: 150 tangs per month (second and subsequent) | 0 tangs (first monthly: 150 tangs per month (second and subsequent) | 0 tangs (first monthly: 150 tangs per month (second and subsequent) | 0 tangs (first monthly: 150 tangs per month (second and subsequent) |
| | - and other written information on the account at the request of the customer | - at the request of the customer | 300 tangs | 300 tangs | 300 tangs | 300 tangs | 300 tangs | 300 tangs | 300 tangs | 300 tangs | 300 tangs | 300 tangs |
| 1.6.4 | Reinforcement of expenses for providing information about transactions conducted through ATM's, including video testings ² | Fee for receiving video recordings from an ATM ³ | 5, 000 tangs | 5, 000 tangs | 5, 000 tangs | 5, 000 tangs | 5, 000 tangs | 5, 000 tangs | 5, 000 tangs | 5, 000 tangs | 5, 000 tangs | 5, 000 tangs |
| 1.7 | The Bank interest rates on loans provided | Interest rates on loans | | | | | | | | | | |
| 1.7.1 | Fee in case of an unauthorized overdraft amount | Penalty for unauthorized overdraft | 0.3% of the overdraft payment amount daily for 90 days overdue 0.05% of the overdraft payment amount daily after 90 days overdue, not more than 10% of the overdraft amount, for each day of the Agreement | | | | | | | | | |
| 1.7.2 | Fee for changing conditions on the initiative of the borrower | Fee for changing the terms of the loan | | | | | | | | | | |
| | Installments before purchase (the option is valid for 30 calendar days from the date of installation of the option): | Installments in stores and online: | | | | | | | | | | |
| | - fee for enabling the installment option in the Partner network (3 and 6 months) | - in the Bank partner network | 0 tangs | | | | | | | | | |
| | - fee for enabling the installment option in the Partner network (9 and 12 months), for each month of the selected installment period | | | | | | | | | | | |
| | - fee for enabling the installment option outside the Partner network (3, 6, 9 and 12 months), for each month of the selected installment period | - worldwide | 1, 000 tangs | | | | | | | | | |
| | Installments after purchase: | Installments in stores and online: | | | | | | | | | | |
| | - fee for using the installment option in the Partner network (3 and 6 months) | - in the Bank partner network | 0 tangs | | | | | | | | | |
| | - fee for enabling the installment option outside the Partner network (3 months) | | 0 tangs | | | | | | | | | |
| | - fee for enabling the installment option outside the Partner network (6 months), for each month of the selected installment period, is charged monthly | - worldwide | 1% of a transaction amount ⁴ | | | | | | | | | |
| | - fee for enabling the installment option outside the Partner network (12 months), for each month of the selected installment period, is charged monthly | - worldwide | 1, 000 tangs | | | | | | | | | |
| | Installments after purchase: | Installments in stores and online: | | | | | | | | | | |
| | - fee for enabling the installment option (4 months) | | 0 tangs | | | | | | | | | |
| | - fee for enabling the installment option (12 months), for each month of the selected installment period, is charged monthly | - worldwide | 1, 000 tangs | | | | | | | | | |
| | Revolving loan after purchase: | Revolving loan after purchase: | | | | | | | | | | |
| | - fee for using the option to transfer the amount of the used credit limit from installments to revolving loan (once during one calendar year for each purchase) | - fee for transferring the amount of the used credit limit from an installment plan to a revolving loan | 0 tangs | | | | | | | | | |
| | - in case of late repayment of an amount owed, the penalty (fine, penalty fee) is | - late payment penalty | | | | | | | | | | |

Comments:

The Bank is External Bank.

Business Lenses - Free access to business lenses at airports worldwide (under Lounge Key and Dragonair program) is available with a premium card. For holders of Mastercard World Elite and Visa Infinite cards (subject to card terms), visits are provided without restrictions. For holders of Mastercard World Black Edition and Visa Signature cards (subject to card terms), 10 visits per year are provided. The cost of access for a companion (in case of exceeding the limit on visits by Mastercard World Black Edition and Visa Signature cards - 325\$ (per visitor, per visit). More about the service: for Visa - https://www.visa.com/kmrc_KZpay-welcome-promotion/airport-lounge-access.html, for Mastercard - <https://www.hongkongair.com>

Salary Card is a product that is issued for employees of salary companies serviced by the Bank as part of a salary project. The monthly card maintenance fee is charged and debited by the Bank on the last day of a calendar month.

TSE - trade and service enterprises.

Smartbank RBS is the Smartbank system of remote banking services for individuals.

IPS 2.0 - Instant payment system designed for fast interbank transfers and payments in 24/7 mode by phone number to the customer's card within Kazakhstan (Jasur Bank, Kapsnet, Buralde Bank, FenchBank, Bank Center/Credit, Bank Prudential Finance Kazakhstan, RBK Bank, Personal Cashier (Ata Walker), Altyer Bank, Netbank and HomeCreditBank).

Social Card is issued for crediting benefits and social payments from the state budget and/or the State Social Insurance Fund. Issue of additional cards is not provided.

an account - a bank account using a card.

Notes:

¹ including VAT

² fine fee is applied individually by the decision of the Head of the Card and Payment Business Block

³ issue of this type of card has been suspended by the Bank

⁴ in case of successful execution of this operation, the number of incorrect attempts to dial the PIN code is automatically reset in Smartbank, provided they accumulate, while the fee for resetting the PIN code counter is not charged

⁵ Premium Package, Premium2 Package, Premium3 Package, Premium New_salary Package are combined into the Affluent Package of the Standard Card. The Affluent package of the Standard Card is divided into the Premium Card and the Lane Card (depending on the card type).

⁶ Express Card Product, Super Turbo Deposit Card, Standard, Standard_VIP, Borrower's Card, Grant, Children's Card, Salary 1, 2, 3, Cashback Money Card, Cashback Turbo Card, Salary Package (Monetary Standard Visa Classic/Visa Gold/Monetary Gold), Salary Tariff (Individual 2, 3) (Monetary Standard Visa Classic/Visa Gold/Monetary Gold) and Salary Tariff (Monetary Standard Visa Classic/Visa Gold/Monetary Gold) are transferred to the Standard Card Gold Package. Eurasian Platinum Card Visa Infinite, Eurasian Platinum Card (Individual tariff) and Salary Tariff (Individual 2) (Monetary World Black Edition Visa Infinite Visa Platinum) products are transferred to the Standard Card Premium Package. Eurasian Platinum Card product, Salary Package (Monetary World Black Edition Visa Infinite Visa Platinum), Staff new (Monetary World Black Edition Visa Infinite Visa Platinum), Visa Infinite TURKISH STANDARD Multicurrency and Eurasian Diamond Card Visa Infinite are transferred to the Premium Package New_salary. Further on, follow the information provided in item 5 to this Note.

⁷ Employee's Salary Statement is returned to Salary Card (for the employee).

⁸ Salary Statement of the head is returned to the Salary Card (for the head), the product includes an insurance certificate for the main holder and a coverage service for the main card holder.

⁹ New_salary is returned to Standard Card, Standard Card is divided into: Standard Card, Premium Card, Lane Card (depending on the card type).

¹⁰ the account for crediting persons from the Government for Citizens NEPC is transferred to the New_salary Gold Package, and fees to the Standard Card Gold Package. It is now returned to Standard Card.

¹¹ Lane Card is returned to Express

¹² package: one free additional Visa Gold/Monetary World card, insurance certificate for the main holder and coverage service for the main card holder

¹³ in some cases, a bank servicing the ATM may charge an cash withdrawal additional fee

¹⁴ is withheld only at One Expense

¹⁵ The income is debited

¹⁶ if the installment option is enabled after making a purchase, the fee is calculated monthly from the initial purchase amount, under which the installment period is extended after making a purchase and is charged monthly for each month of the selected installment period

¹⁷ package: insurance certificate for the main cardholder, coverage service for the main cardholder

¹⁸ prohibited: payments and (or) money transfers in favor of an electronic, casino and an online casino, as well as payments and (or) money transfers by individuals under the age of twenty-one in favor of the organizer of the gambling business, including receiving money from these categories of persons

¹⁹ All thresholds indicated in tangs are also applied to equivalent amounts in foreign currency.

²⁰ This fee applies to the Repayment Cards card product.

Collection of Tariffs of Eurasian Bank JSC

| No. | Name of tariffs | Fee charged |
|---|--|--|
| BLOCK 5. The Bank card individual fees | | Affluent⁵ |
| | | Mastercard World Elite/Visa Infinite |
| 1. | Servicing⁸ | |
| 1.1. | Card issuance, account maintenance | |
| 1.1.1. | Monthly payment | 4, 000 tenge/0 tenge if the deposit amount has been at least 30 million tenge or the equivalent in a currency for Almaty and Astana cities and 20 million tenge or the equivalent in a currency for other cities of the Republic of Kazakhstan during consecutive 30 calendar days (by the basic card) |
| 1.1.2. | The commission for maintaining an account on which there has not been expenditure transactions for more than one year ² | 1, 000 tenge |
| 1.1.3. | Card reissue: | |
| | - at the initiative of the cardholder | 2, 000 tenge |
| | - at the initiative of the Bank (including upon the card expiry) | 0 tenge |
| 1.2. | Crediting and transferring money | |
| 1.2.1. | Crediting money to an account: | |
| | - in cash | 0% of an amount |
| | - by transfer from other banks | 0% of an amount |
| | - payment of benefits, deductions, etc. credited by the Government for Citizens NCJSC to the account | not provided |
| 1.2.2. | Transferring money from card to card ⁸ | |
| | through the Bank's remote channels: | |
| | - to the Bank customer's card | 0% of an amount |
| | - to the customer's card via IPS 2.0. | 5 tenge for each transfer |
| | - to the customer's card of another bank (including by phone number) | up to 1.5 mln tenge inclusive during a calendar month – 0% of an amount; over 1.5 mln tenge during a calendar month – 0.95% of an amount (min 200 tenge) |
| | through the remote channel of another bank: | |
| | - to/from the Bank card | 0.95% of an amount (min 200 tenge) |
| 1.2.3. | Transferring money from an account ⁸ : | |
| | - through the Bank outlets/branches | 1.5% of an amount + 500 tenge |
| | - under standing orders | not provided |
| 1.2.4. | Fee for the execution (full/partial) of a payment request, collection order, etc. | 0.35% of an amount (min 700 tenge, max 7, 500 tenge) |
| 1.3. | Transaction fees | |
| 1.3.1. | Cash withdrawal at an ATM: | |
| | - in the Bank network | up to 2 mln tenge inclusive during a calendar month – 0% of an amount; over 2 mln tenge during a calendar month – 0.95% of an amount (min 200 tenge) |
| | - in the network of other second-tier banks of the Republic of Kazakhstan ³ | up to 2 mln tenge inclusive during a calendar month – 0% of an amount; over 2 mln tenge during a calendar month – 0.95% of an amount (min 200 tenge) |
| | - in the network of other banks outside the Republic of Kazakhstan ³ | 1.5% of an amount (min 200 tenge) |
| 1.3.2. | Cash withdrawal at the cash desk using a POS terminal: | |
| | - in the Bank network | up to 10 mln tenge or the equivalent currency inclusive during a calendar month – 0% of an amount; over 10 mln tenge or the equivalent currency during a calendar month – 0.95% of an amount (min 200 tenge) |
| | - in the network of other banks | 1.5% of an amount (min 350 tenge) |
| 1.4. | Payment for goods and services on the TSE: | |
| | - in the network of the Bank and other banks | 0% of an amount |
| | - casinos/lotteries/electronic money purchase/electronic wallet replenishment ⁸ | 3.5% of an amount + 1, 000 tenge |
| 1.5. | Blocking a lost/stolen card, resetting the PIN code counter, changing the PIN code: | |
| | - blocking of a lost/stolen card | 0 tenge |
| | - reset the PIN code counter | 0 tenge |
| | - PIN code change ⁴ | 0 tenge |
| 1.6. | Statements and other fees for services | |
| 1.6.1. | Requesting a balance using an ATM | 0 tenge (in the Bank network); 100 tenge (in the network of other banks) |
| 1.6.2. | Account statement ¹ : | |
| | - monthly | 200 tenge |
| | - additional information | 500 tenge |
| | - additional, for each month preceding the last 2 calendar months | 2, 000 tenge |
| 1.6.3. | Providing information on movement on the account ¹ : | |
| | - about the last 10 operations | 0 tenge |
| | - via SMS messages and PUSH notifications in the Smartbank RBS | 0 tenge |
| | - and other written information on the account at the request of the customer | 500 tenge |
| 1.6.4. | Reimbursement of expenses for providing information about transactions conducted through ATMs, including video recordings ¹ | 5, 000 tenge |

Glossary:

The Bank - Eurasian Bank.

Business Lounges – Free access to business lounges at airports worldwide (under Lounge Key and DragonPass programs) is available with a premium card. For holders of Mastercard World Elite and Visa Infinite cards (subject to card turnover), visits are provided without restrictions. For holders of Mastercard World Black Edition and Visa Signature cards (subject to card turnover), 10 visits per year are provided. The cost of access for a companion/in case of exceeding the limit on visits by Mastercard World Black Edition and Visa Signature cards - 32US\$ (per visitor, per visit). More about the service: for Visa –https://www.visa.com.kz/ru_KZ/pay-with-visa/promotions/airport-lounge-access.html, for Mastercard – <https://www.loungekey.com/ru>

TSE – trade and service enterprises.

Smartbank RBS is the Smartbank system of remote banking for individuals.

IPS 2.0 - Instant payment system designed for fast interbank transfers and payments in 24/7 mode by phone number to the customer's card within Kazakhstan (Jusan Bank, Kazpost, Bereke Bank, ForteBank, Bank CenterCredit, Bank Freedom Finance Kazakhstan, RBK Bank, Personal Cashier (Aitu Wallet), Altyn Bank, Nurbank and HomeCreditBank).

account – a bank account using a card.

Affluent - a product that is issued for the Affluent category customers. If in the current month the deposit amount is 30 mln. tenge or equivalent in currency and more for Almaty and Astana cities and 20 mln. tenge or equivalent in currency and more for other cities of the Republic of Kazakhstan, has been on the account for less than 30 consecutive calendar days, the Bank in the current month shall accrue and write off the monthly card maintenance fee. The monthly card maintenance fee is charged and debited by the Bank on the last calendar day of a calendar month. Only 1 card is provided for one opened deposit on preferential terms. The amount of the monthly card maintenance fee is changed within 10 business days after the customer applies to the Bank Outlet/Branch with an application for changing the terms of service. Preferential terms are provided from the date of execution of the customer's application. If the customer fails to meet the following conditions: the deposit amount of 30 million tenge or the equivalent in the currency for Almaty and Astana cities, and 20 million tenge or the equivalent in the currency for other cities of the Republic of Kazakhstan within consecutive 30 calendar days, the preferential condition for the monthly card maintenance shall expire. In case of the deposit replenishment up to 30 million tenge or the equivalent in a currency or more, for Almaty and Astana cities, and 20 million tenge or the equivalent in a currency for other cities of the Republic of Kazakhstan, in order to resume preferential conditions, the customer must visit the Bank Outlet/Branch with an application for changing the terms of service.

Comments:

¹ including VAT

² is withheld once a year

³ In some cases, the bank servicing the ATM may charge an additional fee for cash withdrawal

⁴ in case of successful execution of this transaction, the number of incorrect attempts to dial the PIN code is automatically reset in Smartbank, provided they accumulate, while the fee for resetting the PIN code counter is not charged

⁵ one additional Visa Gold/Mastercard World card, an insurance certificate for the basic holder and a concierge service for the basic card holder - free of charge

⁶ In some cases, the bank servicing the ATM may charge an additional fee for cash withdrawal

⁷ if the customer has a Salary card (for the manager) and he meets the requirements for the Affluent customers, it is allowed to issue a card on plastic Mastercard World Elite/Visa Infinite using Salary card tariffs (for the manager)

⁸ prohibited: payments and (or) money transfers in favor of an electronic casino and an online casino, as well as payments and (or) money transfers by individuals under the age of twenty-one in favor of the organizer of the gambling business, including receiving money from these categories of persons

Eurasian Bank Payment Card Fees

| № | Service | Fees |
|----------------|---|-------------------------|
| | BLOCK 5. Tariffs for payment cards for individuals | |
| 18. | CBDC card | |
| | Type of payment card | MasterCard World |
| 18.1. | Service | |
| 18.1.1. | Card issuance, account maintenance | |
| | Monthly payment | 0 tenge |
| | Fee for maintaining an account for which there are no expenditure transactions for more than one year | 0 tenge |
| 18.1.2. | Card Replacement: | |
| | - at the initiative of the cardholder | 0 tenge |
| | - at the initiative of the Bank (including after the expiration of the card) | 0 tenge |
| 18.2. | Crediting and money transfers | |
| 18.2.1. | Crediting money to the account: | |
| | - in cash | not provided |

| | | |
|--------------|---|-----------------|
| | - by transfer from other banks | 0% of an amount |
| | - payment of benefits, deductions, etc. credited by Government for Citizens NJSC to the account | 0% of an amount |
| 18.2.2. | Card-to-card money transfer | |
| | through remote channels of the Bank: | |
| | - to the Bank customer's card | 0% of an amount |
| | - to the customer's card via IPS 2.0. | not provided |
| | - to the customer's card of another bank (including by phone number) | 0% of an amount |
| | through remote channels of another bank: | |
| | - to the Bank card/from the Bank card | 0% of an amount |
| 18.2.3. | Transferring money from an account: | |
| | - through the Bank outlets/branches | not provided |
| | - by long-term instructions | not provided |
| 18.2.4. | Fee for (full/partial) execution of a payment order, collection order, etc. | 0% of an amount |
| 18.3. | Transaction fees | |
| 18.3.1. | Cash withdrawal at an ATM: | |
| | - in the Bank network | not provided |
| | - in the network of other second-tier banks of the Republic of Kazakhstan | not provided |

| | | |
|--------------|--|---|
| | - in the network of other banks outside the Republic of Kazakhstan | not provided |
| 18.3.2. | Cash withdrawal at the cash desk using a POS terminal: | |
| | - in the Bank network | not provided |
| | - in the network of other banks | not provided |
| 18.4. | Payment for goods and services on the PTS: | |
| | - in the network of the Bank and other banks | 0% of an amount |
| | - casinos/lotteries/electronic money purchase/adding the electronic wallet | 0% of an amount |
| 18.5. | Blocking a lost/stolen card, resetting the PIN code counter, changing the PIN code: | |
| | - blocking of a lost/stolen card | 0 tenge |
| | - reset of the PIN code counter | 0 tenge |
| | - PIN code change | 0 tenge |
| 18.6. | Statements and other fees for services | |
| 18.6.1. | Requesting a balance using an ATM or POS terminal | 0 tenge (in the Bank network and in the network of other banks) |
| 18.6.2. | Account statement: | |
| | - monthly | 200 tenge |
| | - additional | 500 tenge |
| | - additional, for each month preceding the last 2 calendar months | 2,000 tenge |
| 18.6.3. | Providing information about the movement of the account*: | |

| | | |
|---------|--|-------------|
| | - on the last 10 operations | 0 tenge |
| | - via SMS messages and PUSH notifications in the Smartbank RBS | 0 tenge |
| | - and other written information on the invoice at the request of the customer | 500 tenge |
| 18.6.4. | Reimbursement of expenses for providing information about transactions conducted through ATM, including Video records ¹ | 5,000 tenge |
| | Note: | |
| | *including VAT | |

Eurasian Bank Fees

| No. | Service | Standard fee |
|---------------|--|------------------------------------|
| | BLOCK 5. Bank tariffs for cardholders of other banks serviced in the Bank's network | |
| 3. | USE OF ANOTHER BANK CARD | |
| 3.1. | Money transfers | |
| 3.1.1. | Money transfer from another bank card: | |
| | - at Eurasian Bank ATMs to Eurasian Banks and other Kazakhstan bank card | 1.5% + 500 tenge |
| | - online transfers via Eurasian Bank network to Eurasian Bank cards | 0 tenge |
| | - online transfers via Eurasian Bank network to another bank cards | 0.9% of an amount, min. 200 tenge |
| 3.2. | Transaction fees | |
| 3.2.1. | Cash withdrawal from Eurasian Bank ATM | 0 tenge |
| 3.2.2. | Online repayment of Eurasian Bank loan at pay.smartbank.kz | 0 tenge |
| 3.2.3. | Online adding Eurasian Bank deposit at pay.smartbank.kz | 1% of an amount, min. 100 tenge |
| 3.2.4. | Cash withdrawal at a cashier via POS-terminal: | |
| | - Eurasian Bank network, tenge | 1.5% of an amount, min. 1500 tenge |
| | - foreign currency | 1.5% +3 USD/EUR of an amount |
| 3.2.5. | Conducting payments via ATM: | |
| | - payment for mobile communication services | 50 tenge |
| | - payment for Alma TV services | 50 tenge |
| 3.2.6. | Requesting a balance using the Bank ATM | 50 tenge |
| 3.3. | Provision of information on transactions conducted on payment cards of other banks via ATMs, including video recordings¹ | 5 000 tenge |

Glossary:

The Bank - Eurasian Bank

Notes:

¹including VAT

Eurasian Bank Payment Card Fees

| No. | Fee | The fee charged | | |
|-------------|---|---|---|---|
| | BLOCK 5. Payment card fees for Private Banking customers | | | |
| 7. | Private Banking | | | |
| | | Private Banking Package ¹ | Visa Infinite Private Banking Package | Mastercard World Elite Private Banking Package |
| | Type of payment card | Visa Infinite (Metal) Package: 1. Two additional free cards: - MC Black Edition - Visa Platinum 2. Insurance certificate for the main cardholder; 3. Concierge service for the main cardholder. | Visa Infinite (Metal) Package: 1. Two additional free cards: - Visa Platinum/Signature/Infinite (plastic card) 2. Insurance certificate for the main cardholder; 3. Concierge service for the main cardholder. | MC World Elite (Metal) Package: 1. Two additional free cards: - MC Black Edition/World Elite (plastic) 2. Insurance certificate for the main cardholder; 3. Concierge service for the main cardholder. |
| 7.1. | Issuing a card and servicing a bank account using a payment card (excluding VAT): | | | |

| | | | | |
|--------|-----------|---|--|---|
| 7.1.1. | Issue fee | <p>Main Visa Infinite card (Metal): - 30, 000 tenge</p> <p>- 0 tenge, subject to the following conditions: the total balance on the customer's deposits/current accounts is at least 300, 000, 000 (three hundred million) tenge/equivalent in currency as of the card opening date</p> <p>Additional Visa Infinite card (Metal): - 30, 000 tenge</p> | <p>Main Visa Infinite Card (Metal): - 30, 000 tenge</p> <p>0 tenge if there is a daily balance on current and savings accounts of Republic of Kazakhstan resident of at least 100, 000, 000 tenge (equivalent in currency) for a full calendar month at the NBRK exchange rate as of the settlement date⁶</p> <p>Additional Visa Infinite Card (Metal): - 30, 000 tenge</p> | <p>Main MC World Elite Card (Metal): - 30, 000 tenge</p> <p>0 tenge if there is a daily balance on current and savings accounts of Republic of Kazakhstan resident of at least 100, 000, 000 tenge (equivalent in currency) for a full calendar month at the exchange rate of the NBRK as of the settlement date⁶</p> <p>Additional MC World Elite/Visa Infinite Card (Metal): - 30, 000 tenge</p> |
|--------|-----------|---|--|---|

| | | | | |
|--------|-----------------|--|--|--|
| 7.1.2. | Monthly payment | <p>Main Visa Infinite card (Metal):</p> <ul style="list-style-type: none"> - 0 tenge, subject to the following conditions: the total average daily balance on the customer's deposits/current accounts was at least 300, 000, 000 (three hundred million) tenge/equivalent in foreign currency for the actual number of days per month in which the card was opened/for one (1) calendar month in the 2nd and subsequent months. - 0 tenge, when conducting non-cash transactions on the card for the payment of goods/services in the amount of more than 1, 000, 000 tenge/equivalent in currency for one (1) calendar month. - 15, 000 tenge, in other cases. | | |
| | | <p>Additional Visa Infinite Card (Metal):</p> <ul style="list-style-type: none"> - 0 tenge, when conducting non-cash transactions on the card for the payment of goods/services in the amount of more than 1, 000, 000 tenge/equivalent in currency for one (1) calendar month. - 15, 000 tenge, in other cases. | | |

| | | | | |
|---------------|---|---|---|---|
| 7.1.3. | Annual payment | | <p>Main Visa Infinite Card (Metal): - 240, 000 tenge 0 tenge if there is a daily balance on current and savings accounts of a resident of the Republic of Kazakhstan of at least 100, 000, 000 tenge (equivalent in currency) for a full calendar month at the exchange rate of the NBRK as of the settlement date⁶</p> <p>Additional Visa Infinite card (Metal): - 240,000 tenge Additional MC World Elite card (Metal) - 240,000 tenge</p> | <p>The main MC World Elite card (Metal) - 240, 000 tenge 0 tenge if there is a daily balance on the current and savings accounts of a resident of the Republic of Kazakhstan of at least 100, 000, 000 tenge (equivalent in currency) for a full calendar month at the NBRK exchange rate as of the settlement date⁶</p> <p>Additional MC World Elite Card (Metal) - 240, 000 tenge Additional Visa Infinite Card (Metal) - 240, 000 tenge</p> |
| 7.1.4. | Monthly payment by additional card (outside the package) | <p>Gold/World (plastic) - 2, 000 tenge MC Black Edition/ Visa Infinite/Visa Platinum (plastic) - 4, 000 tenge</p> | <p>Gold/World (plastic) - 2, 000 tenge Visa Platinum/Signature/Infinite (plastic) - 4, 000 tenge</p> | <p>Gold/World (plastic) - 2, 000 tenge MC Black Edition/MC World Elite (plastic) - 4, 000 tenge</p> |
| 7.1.5. | Card replacement: | | | |
| | - at the initiative of the cardholder | <p>Metal Visa Infinite – 135, 000 tenge Additional card – 2, 000 tenge</p> | <p>Metal MC World Elite/Visa Infinite – 135, 000 tenge Plastic card – 2, 000 tenge</p> | <p>Metal MC World Elite/Visa Infinite – 135, 000 tenge Plastic card – 2, 000 tenge</p> |

| | | |
|---------------|---|--|
| | - at the initiative of the Bank (including upon the card expiry) | 0 tenge |
| 7.1.6. | Fee for maintaining a current account using a plastic card, on which there have been no debit transactions for over 1 year | 1,000 tenge |
| 7.2. | Crediting and transferring money | |
| 7.2.1. | Crediting money to the account: | |
| | - in cash | 0% of an amount credited to the account in US dollars accepted in banknotes issued before 2013 (old model) - 5% of a transaction amount |
| | - by transfer from other banks | 0% of an amount |
| 7.2.2. | Card-to-card money transfer | |
| | through the Bank remote channels: | |
| | - to the Bank customer's card | 0 tenge |
| | - to the customer's card via IPS 2.0. | 5 tenge for each transfer |

| | | |
|---------------|---|---|
| | - to the customer's card of another bank (including by phone number) | up to 500,000 tenge/equivalent in currency inclusive during a calendar month - 0 tenge; over 500,000 tenge/equivalent in foreign currency during a calendar month - 1% of an amount, min. 300 tenge ² |
| | through the remote channel of another bank: | |
| | - to/from the Bank card | 1% of an amount, min. 300 tenge |
| | Transferring money from an account: | |
| | - through the Bank outlets/branches | 1.5 % + 500 tenge, of an amount |
| | - under long-term orders | not provided |
| | Fee for execution (full/partial) of a payment request, collection order, etc. | 0.35% of an amount (min 700 tenge, max 7,500 tenge) |
| 7.3. | Transaction fees (excluding VAT) | |
| 7.3.1. | Cash withdrawal at an ATM: | |
| | - in the Bank network | - up to 5 million tenge/equivalent in foreign currency inclusive during a calendar month – 0 tenge; - over 5 million tenge/equivalent in foreign currency during a calendar month - 1% of an amount ² |

| | | |
|---------------|--|---|
| | - in another second-tier bank network of the Republic of Kazakhstan ⁵ | - up to 2 million tenge/equivalent in foreign currency inclusive during a calendar month – 0 tenge; - over 2 million tenge/equivalent in foreign currency inclusive during a calendar month – 1% of an amount ² |
| | - in another bank network outside the Republic of Kazakhstan ⁵ | - up to 20 million tenge/equivalent in foreign currency inclusive during a calendar month – 0 tenge - over 20 million tenge/equivalent in foreign currency inclusive during a calendar month – 1.5% of an amount ² |
| 7.3.2. | Cash withdrawal at the cash desk using a POS terminal: | |
| | - in the Bank network | - up to 10 million tenge/equivalent in another currency inclusive during a calendar month – 0 tenge; - over 10 million tenge/equivalent in another currency during a calendar month – 1% of an amount, min. 300 tenge ² |
| | - in another bank network | 1.5% of an amount, min. 350 tenge |

| | | |
|---------------|--|--|
| 7.4. | Payment for goods and services at the TSE: | |
| | - in the network of the Bank and other banks | 0 tenge |
| | - casinos/lotteries/electronic money purchase/electronic wallet replenishment | 3.5% +1,000 tenge of an amount |
| 7.5. | Statements and other service fees | |
| 7.5.1. | Requesting a balance using an ATM or POS terminal | 50 tenge (in the Bank network); 100 tenge (in another bank network) |
| 7.5.2. | Account statement ³ : | |
| | - monthly | 200 tenge |
| | - additional | 500 tenge |
| | - additional, for each month preceding the last 2 calendar months | 2,000 tenge |
| 7.5.3. | Providing information on account movement ³ : | |
| | - about the last 10 operations | 0 tenge |
| | - via SMS messages and PUSH notifications in the Smartbank RBS | 0 tenge |
| | - and other written information on the account at the request of the customer | 500 tenge |
| 7.5.4. | Compensation of expenses for providing information about transactions conducted through ATMs, including Video records ⁴ | 5,000 tenge |
| 7.6. | Blocking a lost/stolen card, resetting the PIN code counter, changing the PIN code: | |
| | - blocking of a lost/stolen card | 0 tenge |

| | | | |
|--------|--|--------------------------|--|
| | - resetting the PIN code counter | 0 tenge | |
| | - changing the PIN code ⁴ | 0 tenge | |
| | Note to S. 7: | | |
| | "Glossary: Bank - "Eurasian Bank" NBRK - National Bank of the Republic of Kazakhstan" | | |
| | "1 ""05/12/2022"" the release of the Privat-Banking Package to new customers is not carried out. The terms of this product are valid only for existing customers who have already been issued cards for this product. Starting from 02/10/2025, the card will be reissued under the terms of the Package ""Privat-Banking Infinite""/""Privat-Banking MC World Elite""" | | |
| | 2 The limit specified in the tariff is the total amount of the account opened as part of the Package. | | |
| | 3 including VAT | | |
| | . "4 in case of successful execution of this operation, the number of incorrect attempts to dial the PIN code is automatically reset in the Smartbank RDBMS, subject to their accumulation, while the commission there is no charge for resetting the PIN code counter" | | |
| | 5 The ATM servicing bank may charge an additional fee for cash withdrawal in some cases. | | |
| | 6the tariff is valid only for 1 (one) card, that is, 1 (one) customer can open only 1 (one) card, regardless of | | |
| 8. | Diamond | | |
| | Type of payment card | Mastercard World Elite | |
| 8.1. | Service | | |
| 8.1.1. | Card issue, account maintenance | | |
| 8.1.2. | Monthly payment | 0 tenge | |
| 8.1.3. | The maintenance fee for account, on which there have been no debit transactions for more than one year ¹ | 1,000 tenge ² | |
| 8.1.4. | Card replacement: | | |

| | | | | |
|---------------|---|---|---|--|
| | - at the initiative of the cardholder | 2,000 tenge | | |
| | - at the initiative of the Bank (including upon the card expiry) | 0 tenge | | |
| 8.2. | Crediting and transferring money | Own funds | Credit limit (not more than 500,000 tenge per month) | |
| 8.2.1. | Crediting money to an account: | | | |
| | - in cash | 0% of an amount | | |
| | - by transfer from other banks | 0% of an amount | | |
| 8.2.2. | Card-to-card money transfer | | | |
| | through the Bank remote channels: | | | |
| | - to the Bank customer's card | 0% of an amount | 4% of an amount | |
| | - to the customer's card via IPS 2.0. | 5 tenge for each transfer | not provided | |
| | - to another bank customer's card (including by phone number) | up to 75,000 tenge inclusive during a calendar month - 0 tenge; over 75,000 tenge during a calendar month - 0.9% of an amount, min. 200 tenge | 4% of an amount | |
| | through the remote channel of another bank: | | | |
| | - to/from the Bank card | 0.9% of an amount (min 200 tenge) | 4% of an amount | |
| 8.2.3. | Transferring money from an account: | | | |
| | - through the Bank outlets/branches | 1.5% of an amount + 500 tenge | 4% of an amount + 500 tenge | |
| | - under long-term orders | not provided | | |
| 8.2.4. | Fee for the execution (full/partial) of a payment request, collection order, etc. | 0.35% of an amount (min 700 tenge, max 7,500 tenge) | not provided | |

| 8.3. | Transaction fees | Own funds | Credit limit (not more than 500 000 tenge per month) | |
|--------|---|--|--|--|
| 8.3.1. | Cash withdrawal at an ATM: | | | |
| | - in the Bank network | up to 2 million tenge inclusive during a calendar month – 0 tenge; over 2 million tenge during a calendar month – 0.95% of an amount | 4% of an amount | |
| | - in the network of other second-tier banks of the Republic of Kazakhstan ³ | up to 300 000 tenge inclusive during a calendar month – 0% of an amount; over 300 000 tenge during a calendar month – 1% of an amount (min 200 tenge) | 4% of an amount | |
| | - in the network of other banks outside the Republic of Kazakhstan ³ | up to 300 000 tenge inclusive during a calendar month – 0% of an amount; over 300 000 tenge during a calendar month – 1.5% of an amount (min 200 tenge) | 4% of an amount | |
| 8.3.2. | Cash withdrawal at the cash desk using a POS terminal: | | | |
| | - in the Bank network | up to 10 million tenge or the currency equivalent inclusive during a calendar month – 0% of an amount; over 10 million tenge or the currency equivalent during a calendar month – 0.9% of an amount (min 200 tenge) | 4% of an amount | |

| | | | | |
|--------|--|---|-----------------------------|--|
| | - in the network of other banks | 1.5% of an amount (min 350 tenge) | 4% of an amount + 500 tenge | |
| 8.4. | Payment for goods and services at the TSE: | | | |
| | - in the network of the Bank and other banks | 0% of an amount | | |
| | - casinos/lotteries/electronic money purchase/electronic wallet replenishment | not provided | | |
| 8.5. | Blocking a lost/stolen card, resetting the PIN code counter, changing the PIN code | | | |
| | - blocking of a lost/stolen card | 0 tenge | | |
| | - resetting the PIN code counter | 0 tenge | | |
| | - changing the PIN code ⁴ | 0 tenge | | |
| 8.6. | Statements and other fees for services | | | |
| 8.6.1. | Requesting a balance using an ATM or POS terminal | 0 tenge (in the Bank network); 100 tenge (in the network of other banks) | | |
| 8.6.2. | Account statement ⁵ : | | | |
| | - monthly | 200 tenge | | |
| | - additional information | 500 tenge | | |
| | - additional, for each month preceding the last 2 calendar months | 2000 tenge | | |
| 8.6.3. | Providing information on account movement ⁵ : | | | |
| | - about the last 10 operations | 0 tenge | | |
| | - via SMS messages and PUSH notifications in the Smartbank RBS | 0 tenge | | |

| | | | |
|--------|--|------------|--|
| | - and other written information on the account at the request of the customer | 500 tenge | |
| 8.6.4. | Compensation of expenses for providing information about transactions conducted through ATMs, including video records ⁵ | 5000 tenge | |

| | | | | |
|--------|--|---|--|--|
| 8.7. | The Bank interest rates on loans provided | | | |
| 8.7.1. | Penalty in case of an unauthorized overdraft amount | 0.5% of the overdue payment amount daily for 90 days overdue; 0.03% of the overdue payment amount daily after 90 days overdue, not more than 10% of the overdraft amount, for each year of the Agreement | | |
| 8.7.2. | Fee for changing the terms at the initiative of the borrower | | | |
| | Installments after purchase: | | | |
| | - fee for using the installment option (6 months) | 0 tenge | | |
| | - the fee for connecting the installment option (12 months), for each month of the selected installment period, is charged monthly | 2% of the transaction amount ⁶ | | |
| | - the fee for using the option to transfer the amount of the used credit limit from installments to revolving loan (once during one calendar year for each purchase) | 0 tenge | | |
| | Notes: | | | |
| | 1 is deducted once a year | | | |
| | 2 is deducted only at the expense of Own funds | | | |
| | 3 In some cases, the bank servicing the ATM may charge an additional fee for cash withdrawal | | | |
| | 4 in case of successful execution of this operation, in the Smartbank RBS the number of incorrect attempts of dialing the PIN code | | | |
| | 5 including VAT | | | |
| | 6 if the installment option is enabled after making a purchase, the commission is calculated | | | |

Eurasian Bank Payment Card Fees

| № | Service | Fees | | | |
|----------------|--|---|--|---|--|
| | BLOCK 5. Tariffs for payment cards for legal entities | | | | |
| 11. | Corporate | | | | |
| | Payment card type | MasterCard Standard/ MasterCard Gold/Mastercard World PayPass***** | Visa Business/ Visa Gold/MasterCard Gold PayPass/Mastercard World PayPass | Visa Infinite | Visa Signature Business |
| 11.1. | Issue and annual account maintenance | | | | |
| 11.1.1. | Card issuance and account maintenance: | | | | 0 tenge |
| | on the basic card: | | | | |
| | - the first year of service; | 10 000 tenge | Visa Business - 0 tenge (first 3 cards), starting from the 4th card - 15,500 tenge) | Visa Infinite - 0 tenge (first 3 cards), starting from the 4th card - 25,000 tenge) | 1,500 tenge per month(18,000 tenge/year) |
| | - the second and subsequent years; | 10 000 tenge | Visa Business - 0 tenge (first 3 cards), starting from 4th card - 15 500 tenge) | Visa Infinite - 0 tenge (first 3 cards), starting from 4th card - 25 000 tenge) | |
| 11.1.2. | Maintenance fee for a current account using a plastic card, on which there are no expenditure transactions for more than 1 year | 1 000 tenge | | | |
| 11.1.3. | Urgent card issue: | | | | |
| | - for branches (up to 3 business days) | 3 500 tenge | 3 500 tenge | 3 500 tenge | 3 500 tenge |
| | - for outlets (up to 6 business days) | 3 500 tenge | 3 500 tenge | 3 500 tenge | 3 500 tenge |
| 11.1.4. | Replacing the card at the request of the cardholder or issuing a new card to replace the lost/stolen one | 2 000 tenge | 2 000 tenge | 2 000 tenge | 2 000 tenge |
| 11.1.5. | Replacement of the card at the initiative of the Bank | 0 tenge | 0 tenge | 0 tenge | 0 tenge |

| | | | | | |
|---------|--|---|----------------------------|---|---|
| 11.1.6. | Replacement after the card expiry | | | | 0 tenge |
| 11.1.7. | Cancellation of the payment card | | | | 0 tenge |
| 11.2. | Crediting and transferring money | | | | |
| 11.2.1. | Crediting money to accounts: | | | | |
| | - in cash | 0% of an amount | | | |
| | - by transfer from another bank | 0% of an amount | | | |
| 11.2.2. | Transfer money from an account**: | | | | |
| | - in favor of Eurasian Bank customers through the Bank outlets | 1% +500 tenge of an amount | 1% +500 tenge of an amount | 1% +500 tenge of an amount | |
| | - in favor of Eurasian Bank customers under long-term orders | 1% +500 tenge of an amount | 1% +500 tenge of an amount | 1% +500 tenge of an amount | |
| | - in favor of another bank customers in the national currency | 1% +500 tenge of an amount | 1% +500 tenge of an amount | 1% +500 tenge of an amount | |
| | - in favor of another bank customers in foreign currency | 1% +500 tenge of an amount | 1% +500 tenge of an amount | 1% +500 tenge of an amount | |
| 11.3. | Transaction fees | | | | |
| 11.3.1. | Receiving cash at an ATM: | | | | |
| | - network of Eurasian Bank | up to 1 million tenge inclusive during a calendar month – 0 tenge; over 1 million tenge during a calendar month – 0.95% of an amount | | up to 2 million tenge inclusive during a calendar month – 0 tenge; over 2 million tenge during a calendar month – 0.95% of an amount | up to 400 thousand tenge inclusive during a calendar month – 0 tenge; over 400 thousand tenge during a calendar month – 0.95% of an amount |
| | - a network of other banks | 1.5% of an amount (min. 200 tenge) | | | |
| | - Kazpost JSC network | | | | 0.95% of an amount (min. 200 tenge) |

| | | | | | |
|----------------|---|---|-----------------------------------|---|---|
| | - outside the Republic of Kazakhstan | | | | 1.5% of an amount (min. 200 tenge) |
| 11.3.2. | Receiving cash at the cash desk via POS terminal: | | | | |
| | - network of Eurasian Bank, tenge | up to 5 million tenge inclusive during a calendar month – 0 tenge; over 5 million tenge during a calendar month – 0.95% of an amount | | up to 10 million tenge inclusive during a calendar month – 0 tenge; over 10 million tenge during a calendar month – 0.95% of an amount | up to 400 thousand tenge inclusive during a calendar month – 0 tenge; over 400 thousand tenge during a calendar month – 0.95% of an amount |
| | - foreign currency | up to 10,000 dollars/euro inclusive during a calendar month – 0%; over 10,000 dollars/euro during a calendar month - 0.8% of an amount | | up to \$ 25,000/euro inclusive during a calendar month – 0%; over \$ 25,000/euro during a calendar month - 0.8% of an amount | |
| | - a network of other banks | 1.5% of an amount (min 350 tenge) | 1.5% of an amount (min 350 tenge) | 1.5% of an amount (min 350 tenge) | |
| 11.3.3. | Additional fee for receiving cash from credit limit through point-of-sale terminal or ATM: | 0.8% of an amount | 0.8% of an amount | 0.8% of an amount | |
| 11.4. | Payment for goods and services at trade and service enterprises: | | | | |
| | - network of Eurasian Bank | 0 tenge | 0 tenge | 0 tenge | 0 tenge |
| | - network of other banks | 0 tenge | 0 tenge | 0 tenge | 0 tenge |
| 11.5. | Non-cash payment for casino/lottery services/e-money purchases** | not provided | 3,5 % +1000 tenge of an amount | - | |
| 11.6. | Acceptance and transfer of customs payments | 0.3% of an amount | not provided | not provided | |

| | | | | | |
|----------------|--|-------------------|-------------------|--|-----------|
| 11.7. | Additional transfer fee for the payment of goods and services, making various payments at the expense of the credit limit | 0.8% of an amount | 0.8% of an amount | 0.8% of an amount | |
| 11.8. | Payment of the cost of the certificate under the travel insurance contract on behalf of the insurance company | | | | |
| | - on the basic card (outside the package) | | | | |
| | Full | 16 000 tenge | 16 000 tenge | 57 600 tenge | |
| | Light | 12 800 tenge | 12 800 tenge | 14 400 tenge | |
| | - on an additional card (outside the package) | | | | |
| | Full | 16 000 tenge | 16 000 tenge | Visa Infinite - 57,600 tenge/ VISA Platinum – 19,200 tenge /VISA Gold – 17,600 tenge | |
| | Light | 12 800 tenge | 12 800 tenge | Visa Infinite – 14,400 tenge/ VISA Platinum - 14,400 tenge/VISA Gold – 13,440 tenge | |
| 11.9. | Statements and other fees for services | | | | |
| 11.9.1. | Requesting a balance using an ATM or POS terminal: | | | | |
| | - network of Eurasian Bank | 50 tenge | 50 tenge | 50 tenge | 50 tenge |
| | - network of other banks | 50 tenge | 50 tenge | 50 tenge | 50 tenge |
| 11.9.2. | Request information about the last 10 transactions: | 100 tenge | 100 tenge | 100 tenge | 100 tenge |
| 11.9.3. | Account statement: | | | | |
| | - monthly | 0 tenge | 0 tenge | 0 tenge | |
| | - additional | 465 tenge | 465 tenge | 465 tenge | |
| | - additional, for each month preceding the last two calendar months | 1 550 tenge | 1 550 tenge | 1 550 tenge | |

| | | | | | |
|-----------------|--|--|---------------|---------------|--|
| 11.9.4. | Provision of written information on the invoice, at the request of the customer (including VAT) | 500 tenge* | 500 tenge* | 500 tenge* | |
| 11.9.5. | Providing information about the movement of the card/account via SMS (including VAT) | the first month - 0 tenge, the 2nd and subsequent - 150 tenge per month* | | | the first month - 0 tenge, the 2nd and subsequent - 200 tenge per month* |
| 11.9.6. | Providing information about movement on the card via PUSH notifications in the Smartbank mobile app (including VAT) | the first month - 0 tenge, the 2nd and subsequent - 150 tenge per month* | | | 0 tenge* |
| 11.9.7. | Providing information about transactions conducted through ATMs, including video recordings (including VAT) | | | | |
| | - Reimbursement of expenses related to the provision of video recordings on Eurasian Bank payment cards (including VAT) | 5 000 tenge* | 5 000 tenge* | 5 000 tenge* | 5 000 tenge* |
| 11.10. | Blocking a lost/stolen card, resetting the PIN code counter, changing the PIN code (including VAT): | | | | |
| 11.10.1. | Blocking a lost/stolen card: | | | | |
| | - without being included in the international stop list | 1 550 tenge* | 1 550 tenge* | 1 550 tenge* | 1 550 tenge* |
| | - with entry into the international stop list | 18 000 tenge* | 18 000 tenge* | 18 000 tenge* | 18 000 tenge* |
| 11.10.2. | Resetting the PIN code counter | 200 tenge* | 200 tenge* | 200 tenge* | 200 tenge* |
| 11.10.3. | Changing the PIN code | 250 tenge* | 250 tenge* | 250 tenge* | 250 tenge* |
| 11.11 | The Bank's interest rates on loans provided (including VAT) | | | | |
| 11.11.1. | Fee for an overdue payment (VAT included): | | | | |
| | - ninety days overdue (VAT included) | 0.5% of the overdue payment amount, for each day overdue* | | | |

| | | | | | |
|-----------------|---|--|--|--|----------|
| | - after ninety days overdue (including VAT) | 0.03% of the overdue payment amount for each day overdue, but not more than 10% of an amount of the loan issued, for each year of the Agreement* | | | |
| 11.12. | Accepting payments through an information and payment terminal and an ATM: | | | | |
| 11.12.1. | - making payments via ATM of Eurasian Bank in favor of communication service providers | | | | 50 tenge |
| | Note to p.11.: | | | | |
| | *including VAT The product is valid only for some customs posts. | | | | |
| | **prohibited: payments and (or) money transfers in favor of an electronic casino and an online casino, as well as payments and (or) money transfers by individuals under the age of twenty-one in favor of the gambling business organizer, as well as receiving money from these categories of persons | | | | |
| 12. | Corporate - 2 | | | | |
| | | MasterCard Standard /MasterCard Gold PayPass/MasterCard World PayPass/Visa Gold | | | |
| 12.1. | Issuing and annual servicing of an account: | | | | |
| 12.1.1. | on the basic card | | | | |
| | - the first year of service; | 0 tenge | | | |
| | - the second and subsequent years; | 10 000 tenge | | | |
| 12.1.2. | on an additional card | 5 000 tenge | | | |

| | | | | | |
|----------------|---|---------------------------|--|--|--|
| 12.1.3. | Maintaining a card account with no debit transactions for over a year | 1 000 tenge | | | |
| 12.1.4. | Urgent card issue* | | | | |
| | for branches (within 3 business days) | 3 500 tenge | | | |
| | for outlets (within 6 business days) | 3 500 tenge | | | |
| 12.1.5. | Replacement of a card at the request of a card holder or issue of a new card to replace a lost or stolen one | 2 000 tenge | | | |
| 12.1.6. | Replacement of a card at Eurasian Bank's initiative | 0 tenge | | | |
| 12.2. | Crediting and transfer of money | | | | |
| 12.2.1. | Crediting to a card account: | | | | |
| | - in cash | 0% of amount | | | |
| | - by transfer from another bank | 0% of amount | | | |
| 12.2.2. | Transferring money from an account: | | | | |
| | - on behalf of Eurasian Bank customers through bank outlets | 1% +500 tenge of amount | | | |
| | - on behalf of Eurasian Bank customers by standing order | 1% +500 tenge of amount | | | |
| | - on behalf of other banks' customers in tenge | 1.5% +500 tenge of amount | | | |
| | - on behalf of other banks' customers in a foreign currency | 1.5% +500 tenge of amount | | | |
| 12.3. | Transaction fees | | | | |
| 12.3.1. | Receiving cash at an ATM: | | | | |

| | | | | | |
|----------------|---|---|--|--|--|
| | - network of Eurasian Bank | up to 1 mln. tenge including in a calendar month – 0 tenge; over 1 mln. tenge in a calendar month - 0.95% of an amount | | | |
| | - network of other banks | 1.5% of an amount (min. 350 tenge) | | | |
| 12.3.2. | Obtaining cash at a cash desk through a point-of-sale terminal: | | | | |
| | - network of Eurasian Bank, tenge | up to 5 mln. tenge including in a calendar month – 0 tenge; over 5 mln. tenge in a calendar month - 0.95% of an amount | | | |
| | - in foreign currency | up to 10 000 dollars/euro including in a calendar month – 0%; over 10 000 dollars/euro including in a calendar month - 0,8% of an amount | | | |
| 12.4. | Payment for goods and services at trade and service enterprises: | | | | |
| | - network of Eurasian Bank | 0 tenge | | | |
| | - network of other banks | 0 tenge | | | |
| 12.5. | Obtaining statements and other service fees | | | | |
| 12.5.1. | Balance inquiry through an ATM or a point-of-sale terminal: | | | | |
| | - network of Eurasian Bank | 50 tenge | | | |

| | | | | | |
|----------------|---|--|--|--|--|
| | - network of other banks | 50 tenge | | | |
| | Requesting information on the last 10 transactions: | 100 tenge | | | |
| 12.5.2. | Card account statement: | | | | |
| | - monthly | 0 tenge | | | |
| | - additional (for current or one of the last 6 calendar months) | 500 tenge | | | |
| | - additional (from the last 6 calendar months to the last 24 calendar months) | 1 500 tenge | | | |
| | - archive (for each month, exceeding the last 24 calendar months) | 1 500 tenge | | | |
| 12.5.3. | Providing written information on a card account at a customer's request (VAT included) | 1 500 tenge* | | | |
| 12.5.4. | Providing information on movements on the card/account via text messages and PUSH-notifications in the Smartbank mboile app. | the first month - free, second and subsequent months - 150 tenge a month | | | |
| 12.5.5. | Providing video of transactions at Eurasian Bank ATMs* | | | | |
| | - Compensation of expenses, related to providing a video on payment cards of Eurasian Bank JSC (VAT included) | 5 000 tenge* | | | |
| 12.6. | Blocking a lost/stolen card, resetting the PIN-code counter, changing the PIN-code | | | | |
| | Blocking a lost/stolen card | | | | |
| | - if the matter does not have to go into the international exception file | 1 550 tenge | | | |
| | - if the matter has to go into the international exception file | 18 000 tenge | | | |
| 12.6.2. | Resetting the PIN-code counter | 200 tenge | | | |
| 12.6.3. | Changing the PIN-code | 250 tenge | | | |
| 12.7. | Interest rates for Eurasian Bank loans | | | | |

| | | | | | |
|----------------|--|---|--|--------------------------------|--|
| 12.7.1. | If the bank loan is overdue: | | | | |
| | - ninety days overdue | 0.5% of amount, each day overdue | | | |
| | - ninety days + overdue | 0.03% of amount, each day overdue, but not more than 10% of issued loan, for each year of validity of Agreement | | | |
| 12.7.2. | Commission fee | | | | |
| | Note: | | | | |
| | * VAT included. | | | | |
| 13. | Staff_Corporate | | | | |
| | Type of payment card | Corporate cards Visa Business/Visa Gold/Visa Infinite/MasterCard Gold PayPass/Mastercard World PayPass | | Visa Signature Business | |
| 13.1. | Issue and annual maintenance of a bank account using a payment card | | | | |
| 13.1.1. | Card issuance and account maintenance: | | | | 0 tenge |
| | on the basic card | | | | |
| | - first year of service; | 0 tenge | | | 1,500 tenge per month(18,000 tenge/year) |
| | - the second and subsequent years; | 0 tenge | | | |
| | on an additional card | | | | |
| 13.1.2. | Maintenance fee for a current account using a plastic card, on which there are no expenditure transactions for more than 1 year | 1000 tenge | | | |
| 13.1.3. | Urgent card issue | | | | |

| | | | | | |
|----------------|---|-------------|--|--|-----------------|
| | - for branches (up to 3 business days) | 3 500 tenge | | | 3,500 tenge |
| | - for outlets (up to 6 business days) | 3 500 tenge | | | 3,500 tenge |
| 13.1.4. | Replacing the card at the request of the cardholder or issuing a new card to replace the lost/stolen one | 0 tenge | | | 2,000 tenge |
| 13.1.5. | Card replacement at the initiative of the Bank | 0 tenge | | | |
| 13.1.6. | Replacement after the card expiry | | | | 0 tenge |
| 13.1.7. | Cancellation of the payment card | | | | 0 tenge |
| 13.2. | Crediting and transferring money | | | | |
| 13.2.1. | Crediting money to a bank account using a payment card: | | | | |
| | - in cash | | | | 0% of an amount |
| | - by transfer from another banks | | | | 0% of an amount |
| | - transfer under the salary project (paid by the enterprise/organization) | | | | |
| 13.2.2. | Transferring money from a bank account using a payment card: | | | | |
| | - in favor of Eurasian Bank customers through the Bank outlets | forbidden | | | |
| | "- in favor of Eurasian Bank customers under long-term orders | forbidden | | | |
| | - in favor of another bank customers in the national currency | forbidden | | | |
| | - in favor of another bank customers in foreign currency | forbidden | | | |
| 13.3 | Transaction fees | | | | |
| 13.3.1. | Receiving cash at an ATM: | | | | |

| | | | | | |
|----------------|--|--|--|--|--|
| | - network of Eurasian Bank | <p>Visa Gold/Visa Business/MasterCard Gold PayPass/Mastercard World PayPass:</p> <p>up to 1 million tenge inclusive during a calendar month – 0 tenge;</p> <p>over 1 million tenge during a calendar month – 0.95% of an amount;</p> <p>Visa Infinite:</p> <p>up to 2 million tenge inclusive during a calendar month – 0 tenge;</p> <p>over 2 million tenge during a calendar month - 0.95% of an amount.</p> | | | <p>up to 400 thousand tenge inclusive during a calendar month – 0 tenge;</p> <p>over 400 thousand tenge during a calendar month – 0.95% of an amount</p> |
| | - a network of other banks | 0 tenge | | | 1.5% of an amount (min. 200 tenge) |
| | - Kazpost JSC network | | | | 0.95% of an amount (min. 200 tenge) |
| | - in the ATM network outside the Republic of Kazakhstan | 0 tenge | | | 1.5% of an amount (min. 200 tenge) |
| 13.3.2. | Receiving cash at the cash desk via POS terminal: | | | | |

| | | | | | |
|------------------|--|--|--|--|--|
| | - network of Eurasian Bank, tenge | <p>Visa Gold/Visa Business/MasterCard Gold PayPass/Mastercard World PayPass:</p> <p>up to 5 million tenge inclusive during a calendar month – 0 tenge;</p> <p>over 5 million tenge during a calendar month - 0.95% of an amount;</p> <p>Visa Infinite:</p> <p>up to 10 million tenge inclusive during a calendar month – 0 tenge;</p> <p>over 10 million tenge during a calendar month - 0.95% of an amount.</p> | | | <p>up to 400 thousand tenge inclusive during a calendar month – 0 tenge;</p> <p>over 400 thousand tenge during a calendar month – 0.95% of an amount</p> |
| | - foreign currency | <p>Visa Gold/Visa Business/MasterCard Gold PayPass/Mastercard World PayPass: up to 10,000 dollars/euro inclusive during a calendar month – 0%;</p> <p>over 10,000 dollars/ euro during a calendar month - 0.8% of an amount.</p> <p>Visa Infinite: up to \$25,000/euro inclusive during a calendar month – 0%;</p> <p>over \$ 25,000/euro during a calendar month - 0.8% of an amount</p> | | | |
| | - a network of other banks | 0 tenge | | | |
| 13.3.3. | Receiving cash at the cash desk via POS terminal: | | | | |
| 13.3.3.1. | Additional fee for receiving cash at the expense of the credit limit through POS terminal or ATM: | 0 tenge | | | |

| | | | | | |
|----------------|--|------------------|--|--|--|
| 13.4. | Payment for goods and services at trade and service enterprises (including VAT): | | | | |
| | - network of Eurasian Bank (including VAT) | 0 tenge* | | | 0 tenge |
| | - network of other banks (including VAT) | 0 tenge* | | | 0 tenge |
| 13.5. | Non-cash payment for casino/lottery services/e-money purchases | forbidden | | | |
| 13.6. | Additional commission for payment of goods and services, making various payments due to the credit limit | forbidden | | | |
| 13.7. | Payment of the cost of the certificate under the travel insurance contract on behalf of the insurance company (for cards outside the package) | | | | |
| | Full | 16 000 tenge | | | |
| | Light | - | | | |
| 13.8. | Statements and other fees for services | | | | |
| 13.8.1. | Requesting a balance using an ATM or POS terminal: | | | | |
| | - network of Eurasian Bank | 0 tenge | | | 50 tenge |
| | - networks of other banks | 0 tenge | | | 50 tenge |
| 13.8.2. | Request information about the last 10 transactions: | 0 tenge | | | 100 tenge |
| 13.8.3. | Bank account statement using a payment card: | | | | |
| | - monthly | 0 tenge | | | |
| | - additional | 0 tenge | | | |
| | - additional, for each month, preceding the two last calendar months | 0 tenge | | | |
| 13.8.4. | Provision of written information on the invoice, at the request of the customer (including VAT) | 0 tenge* | | | |
| 13.8.5. | Providing information about the movement of the card/account via SMS (including VAT) | 0 tenge* | | | the first month - 0 tenge, the 2nd and subsequent - 200 tenge per month* |

| | | | | | |
|-----------------|--|---|--|--|--------------|
| | Providing information about movement on the card via PUSH notifications in the Smartbank mobile app (including VAT) | 0 tenge* | | | 0 tenge* |
| 13.8.6. | Provision of information on transactions conducted through ATMs, including video recordings (including VAT) | | | | |
| | Reimbursement of expenses related to the provision of video recordings on Eurasian Bank payment cards (including VAT) | 0 tenge | | | 5000 tenge* |
| 13.9. | Blocking a lost/stolen card, resetting the PIN code counter, changing the PIN code: | | | | |
| 13.9.1. | Blocking a lost/stolen card: | | | | |
| | - without being included in the international stop list | 0 tenge | | | 1 550 tenge |
| | - with entry into the international stop list | 0 tenge | | | 18 000 tenge |
| 13.9.2. | Resetting the PIN code counter | 0 tenge | | | 200 tenge |
| 13.9.3. | Changing the PIN code | 0 tenge | | | 250 tenge |
| 13.10. | The Bank's interest rates on loans provided | | | | |
| 13.10.1. | Loan servicing fee | - | | | |
| 13.10.2. | In case of late repayment of a bank loan, the penalty (fine, penalty fee) is: | | | | |
| | - within ninety days overdue | 0.5% of the overdue payment amount, for each day overdue | | | |
| | - after ninety days overdue | 0.03% of the overdue payment amount for each day overdue, but not more than 10% of an amount of the loan issued, for each year of the Agreement | | | |
| 13.10.3. | Commission fee | not provided | | | |
| 13.11. | Accepting payments through an information and payment terminal and an ATM: | | | | |

| | | | | | |
|----------|--|--|--|--|----------|
| 13.11.1. | - making payments via ATM of Eurasian Bank in favor of communication service providers | | | | 50 tenge |
| | Note to p.13.: | | | | |
| | * including VAT. | | | | |
| 17. | Business card | | | | |
| | Type of payment card | Visa Business | | | |
| 17.1. | Issuing, maintenance and closing a bank account using a payment card: | | | | |
| 17.1.1. | Card issue and maintenance: | | | | |
| | - card issue | 0 tenge | | | |
| | - annual maintenance | 0 tenge | | | |
| 17.1.2. | Replacing a card at the request of a card holder or issuing a new card to replace a lost or stolen one (VAT incl.)* | Individual Entrepreneur - 3 000 tenge Ltd - 3 000 tenge | | | |
| 17.1.3. | Replacing a card at the bank's initiative | 0 tenge | | | |
| 17.1.4. | Payment card account closure and payment card cancellation | 0 tenge | | | |
| 17.2. | Crediting and transfer of money | | | | |
| 17.2.1. | Crediting money to a card account: | | | | |
| | - in cash | 0 tenge | | | |
| | - by transfer from another bank | 0 tenge | | | |

| | | | | | |
|----------------|--|---|--|--|--|
| 17.3. | Transaction commissions | | | | |
| 17.3.1. | Receiving cash at an ATM: | | | | |
| | - Eurasian Bank network | monthly up to 400,000 tenge - 0 tenge, over 400,000 tenge - 0.3% | | | |
| | - networks of other banks | 0,95% of the amount (min 200 tenge) | | | |
| | - In the network of ATMs outside the Republic of Kazakhstan | 1,5% of the amount (min 200 tenge) | | | |
| 17.3.2. | Receiving cash at a cash desk through a point-of-sale terminal: | | | | |
| | - Eurasian Bank network | not provided | | | |
| | - in foreign currency | not provided | | | |
| | - networks of other banks | 1,5% of the amount (min 350 tenge) | | | |
| 17.3.3. | Additional fee for withdrawing cash over the credit limit through a POS terminal or ATM | 0,3% of the amount | | | |

| | | | | | |
|----------------|---|--------------------|--|--|--|
| 17.3.4. | Payment for goods and services at trade and service enterprises: | | | | |
| | - Eurasian Bank network | 0 tenge | | | |
| | - networks of other banks | 0 tenge | | | |
| 17.3.5. | Acceptance and transfer of customs payments | not provided | | | |
| 17.3.6. | Additional commission for payment for goods and services, making various payments at the expense of credit limit | 0,3% of the amount | | | |
| 17.4. | Obtaining statements and other service fees | | | | |
| 17.4.1. | Requesting a balance using an ATM (VAT excl.): | | | | |
| | - Eurasian Bank network | 0 tenge | | | |
| | - networks of other banks | 50 tenge | | | |
| 17.4.2. | Requesting a balance using a POS terminal (VAT excl.): | | | | |
| | - Eurasian Bank network | 50 tenge | | | |
| | - networks of other banks | 50 tenge | | | |
| 17.4.3. | Account Statement (RBS/Mobile App): | | | | |
| | - monthly | 0 tenge | | | |
| 17.5. | Blocking a lost/stolen card, resetting the PIN code counter(VAT excl.): | | | | |
| | blocking of lost/stolen card | 0 tenge | | | |
| | reset of the PIN code counter | 0 tenge | | | |
| 17.6. | Commission fee | | | | |
| | - providing information about movement on the map via SMS/Push | 0 tenge | | | |
| 17.7. | Reimbursement of expenses for providing information about transactions carried out through ATMs, including Video recordings(VAT incl.) | | | | |
| | Expenses for the provision of video recordings on Eurasian Bank payment cards | 5 000 tenge | | | |

| TRANSACTIONS VIA INFORMATIONAL-PAYMENT TERMINAL | | | |
|---|--|---|--------------------------|
| Transferring the change in payment for mobile communications either to a bank account (between one customer's accounts) or to a Eurasian Bank payment card when conducting a transaction through the informational-payment terminal | 0 tenge | | |
| Replenishment of a bank account or Eurasian Bank payment card | 0 tenge | | |
| Accepting payments via informational-payment terminal | | | |
| List of services | Number of payments in favour of a service provider (+individual fees, see Bank fees) | Individual fee | |
| | | via informational-payment terminals, tenge* | via ATMs, tenge |
| Accepting payments in favor of Kazakhtelecom JSC | any | 2.5%+50 tenge | service is not available |
| Mobile communication | any | 40 | 40 |
| Utility payments | any | 100 | service is not available |
| Medical services | any | 100 | service is not available |
| Educational services - educational institutions | any | 100 | service is not available |
| Educational services - preschool institutions | any | 100 | service is not available |
| Insurance services | any | 100 | service is not available |
| Other payments | any | 150 | service is not available |
| Replenishment of an account with Eurasian Bank | any | 0 | 0 |