

The Terms of Participation in the
Your Purchases with Visa Cards Lead to the J.Lo Concert Promotion
(hereinafter referred to as the Promotion)
(hereinafter referred to as the Promotion Rules)

1. The **organizer of the Promotion** shall be Eurasian Bank JSC (hereinafter referred to as the Bank).

2. The Participants of the Promotion:

- Category 1 - the Bank customers - individuals who hold Visa payment cards issued by the Bank;
- Category 2 - Private Banking customers of the Bank who are holders of Visa payment cards issued by the Bank.

3. The following persons shall not participate in the Promotion:

- Category 1 - related persons of the Bank, affiliated persons, persons under the age of 18 at the time of the launch of the Promotion, the Bank employees, non-residents of the Republic of Kazakhstan (hereinafter referred to as the RoK), including those with a residence permit - Private Banking customers - holders of payment cards;
- Category 2 - related persons of the Bank, affiliated persons, persons under the age of 18 at the time of the launch of the Promotion, the Bank employees, non-residents of the Republic of Kazakhstan, including those with a residence permit.

4. The Prize fund: tickets for the J.Lo concert in Almaty on 10.08.202:

- Category 1 - in the amount of 15 pieces,
- Category 2 - in the amount of 10 pieces.

The Bank shall determine the ticket category itself upon hand over.

5. The Promotion shall be valid throughout the RoK.

6. The Mechanics of the Promotion:

- to participate in the Promotion, you must make a non-cash payment(s) for goods and/or services at any retail and service enterprises around the world using a Visa payment card issued by the Bank in the amount of at least 100,000 (one hundred thousand) tenge in total for the entire period of the Promotion;
- the winners of the prize (main ones and reserve ones) shall be determined by the Bank from among the participants of the Promotion who fully comply with the terms of the Rules. The draw shall be broadcast live at the @eurasianbank Bank official account in the Instagram social network on 7 August 2025 at 4 p.m. Astana time;
- the winners of the draw in all categories shall be determined live at the @eurasianbank Bank official account in the Instagram social network by randomly determining the sequence numbers through the <https://www.random.org/> website;
- the winners shall be notified of their winnings by phone call. The delivery of tickets to the winners of the Promotion shall be performed under acceptance and transfer acts.
- the two reserve winners shall be determined for each main winner;
- if the winners do not respond to the Bank notification within one (1) business day (three (3) phone calls)) or reject the prize, the Bank shall contact the first reserve winner, and if it is

impossible to contact the first reserve winner or due to his/her rejection of the prize, the Bank shall contact the second reserve winner and so on.

- **number of winners:**

- Category 1 - 15 Bank customers (15 main ones and 30 reserve ones);
- Category 2 - 10 Bank customers (10 main ones and 20 reserve ones);
- the number and amount of purchases and payments shall be unlimited;
- the amount of purchases and payments shall not increase the chances, it is enough to fulfill the term for a minimum total amount of 100,000 (one hundred thousand) tenge for the entire period of the Promotion;
- **the Promotion period** shall be from 1 July 2025 to 31 July 2025 (inclusive).

7. Participation in the Promotion shall be a free and conscious expression of the participant's will (consent), entailing the processing by the Bank of the participant's personal data by any means required for the purpose of its implementation, and in accordance with the procedure stipulated by the Promotion Rules.

8. For the purposes of the Promotion Rules, personal data means any information related directly or indirectly to a specific or identifiable individual (personal data subject).

9. The Bank shall reserve the right to terminate the Promotion at any time, exclude participants from participating in the Promotion, or make changes and/or additions to the Promotion without prior notice to the participants.

10. The Bank shall not be responsible for the inability of the winner to receive the prize for any reason beyond the control of the Bank.

11. The Bank shall not be responsible for the further use of the prizes received by the winners.

12. All the results of the Promotion, as well as the Bank decisions, shall be final and cannot be appealed.