

From July 1, 2025*, the rules for access to Lounge Key, CIP lounge at Astana airport and Mastercard lounge at Shymbulak ski resort will be updated.

Mastercard Premium cardholders will benefit from access to the these Lounges by meeting the following monthly turnover criteria:



World Elite 150 000 tenge/per month



World Black Edition 100 000 tenge/per month

*Cardholders are entitled to a welcome period (30+7 calendar days) in which they are granted access to the Lounges in accordance to previous rules without monthly turnover verification. After this date, the new rules will be applied.

Turnover calculation method



30 days of card turnover verification



Calculation for 5 working days plus weekends, which are not included in the turnover verification



Access to the service is provided on the condition that the transactions amount for the last 30+7 calendar days prior to the trip meets the verification turnover criteria.

Only purchase transactions are taken into account excluding gambling of any kind.

Transactions that are not taken into account:

- any purchases in cash, including cash withdrawals at an ATM or bank office;
- card to card transfers;
- purchases with cheques;
- insurance premiums;
- interest, any commissions or fees;
- traveler's cheques.

Customer Support Center



To get information about business lounge contact the bank that issued your card or Mastercard Customer Support Center