

The last changes approved by the Market Risk and Liquidity Management Committee of Eurasian Bank JSC (MRaLMC No. 2019-1-389 dated 18.12.2019)	MC Gold PayPass/Visa Gold	VisaPlatinum ¹	Mastercard Black Edition/Visa Infinite ²
Issuing a card and maintenance of a card account:			
- monthly fee	0 tenge	1, 000 tenge (0 tenge if there is a deposit for over 10, 000, 000 tenge), excluding VAT **	2, 000 tenge (0 tenge if there is a deposit for over 10, 000, 000 tenge), excluding VAT**
on an additional card (out of a package) a year	1, 000 tenge		2, 000 tenge
Urgent issue of a card:			
- for branches, within 3 working days		3, 500 tenge	
- for outlets, within 6 working days			
Replacing a card at the request of a card holder or issuing a new card to replace a lost or stolen one	1, 000 tenge		2, 000 tenge
Replacing a card at the bank's initiative		0 tenge	
Fee for maintaining current card account, if there are no debit transactions for more than 1 year		1, 000 tenge	
Crediting and transfer of money			
Crediting money to a card account:			
- in cash			
- by transfer from another bank			
- by transfer through a payroll arrangement - payment by an enterprise or organization		0% to 10% of an amount, with 0.1% step	
Transferring money with a card:			
- to Eurasian Bank customers and customers of other banks in Kazakhstan through remote channels			1% (of an amount)+150 tenge
Transferring money from an account:			
to a Eurasian Bank customer:			
- at a bank outlet			1% (of an amount)+300 tenge
to customers of other banks in tenge:			
- at a bank outlet			According to Eurasian Bank's fee schedule for transfers in tenge
to customers of other banks in a foreign currency:			
- at a bank outlet			According to Eurasian Bank's fee schedule for transfers in a foreign currency
Transaction commissions			
Receiving cash at an ATM:			
- network of Eurasian Bank	up to 1 million tenge including during a calendar month – 0 tenge; over 1 million tenge during a calendar month – 0.95% of an amount		up to 2 million tenge including during a calendar month – 0 tenge; over 2 million tenge during a calendar month – 0.95% of an amount
- networks of all banks in Kazakhstan (up to 300, 000 tenge including during a calendar month)			0 tenge
- networks of all banks in Kazakhstan (over 300, 000 tenge during a calendar month)			1% of an amount
- networks of other banks outside Kazakhstan (up to 300, 000 tenge including during a calendar month)			0 tenge***
- networks of other banks outside Kazakhstan (over 300, 000 tenge during a calendar month)			1.5% of an amount
Receiving cash at a cash desk through a point-of-sale terminal:			
- network of Eurasian Bank, tenge	up to 5 million tenge including during a calendar month – 0 tenge; over 5 million tenge during a calendar month – 0.95% of an amount		up to 10 million tenge including during a calendar month – 0 tenge; over 10 million tenge during a calendar month – 0.95% of an amount
foreign currency			0 tenge
- networks of other banks			1.5% of an amount, min. 350 tenge
Payment for goods and services at trade and service enterprises:			0 tenge
Non-cash payment for casino/lottery/e-money			1.5%, min. 250 tenge
Transfer of payment for an insurance certificate under traveller's insurance agreement on behalf of the insurance company:			
- on the basic card (outside the package)			
Full	17, 600 tenge		57, 600 tenge
Light	13, 440 tenge		14, 400 tenge
- on the additional card (outside the package)			
Full	17, 600 tenge		57, 600 tenge
Light	13, 440 tenge		14, 400 tenge
Statements			
Balance inquiry through an ATM or point-of-sale terminal:			
- network of Eurasian Bank			50 tenge
- network of other banks			100 tenge
Requesting information on the last 10 transactions			100 tenge
Card-account statement:			
monthly:			
- at a bank outlet			0 tenge
additional:			
- at a bank outlet			500 tenge
additional, for each month, preceding the last two calendar months:			
- at a bank outlet			1, 500 tenge
providing written information on the account at a customer's request:			
- at a bank outlet*			500 tenge
Blocking a lost/stolen card, resetting the PIN code counter:			
- if the matter does not have to go into the international exception file			250 tenge
- if the matter has to go into the international exception file	5, 000 tenge		15, 500 tenge
- resetting the PIN code counter			100 tenge
Providing a customer with information on card/account activity by SMS			
	first month - for free, the second and subsequent months - 100 tenge a month		0 tenge
Resetting a PIN-code at an ATM			
			0 tenge
Reimbursement of expenses on provision of information on transactions conducted using an ATM, incl. Video records			
- Fee for provision of a video record by Eurasian Bank payment cards*			5, 000 tenge
Note:			
*access to Lounge Key VIP waiting rooms are provided at availability of a premium payment card, in some cases a passport and a boarding ticket are requested.			
For holders of Mastercard Black Edition cards the access is \$30 (one visitor, one visit) (or 0 tenge for two visits a month for the main holder if he has deposited over 10,000,000 tenge with the Bank);			
For holders of Visa Infinite cards 6 visits a year for free, then the access is \$30 (one visitor, one visit) (or 0 tenge for two visits a month for the main holder if he has deposited over 10,000,000 tenge with the Bank); For holders of Visa Platinum cards 2 visits a year for free, then the access is \$30 (one visitor, one visit) (or 0 tenge for two visits a month for the main holder if he has deposited over 10,000,000 tenge with the Bank); For holders of Priority Pass club cards the access to VIP waiting rooms shall be provided till expiry of validity of the club card, the access to VIP-rooms shall be \$32 (one visitor, one visit) (or 0 tenge for two visits a month for the main holder if he has deposited over 10,000,000 tenge with the Bank);			
** VAT included			
***The term shall come into force if:			
1) The deposit amount has been less than 10, 000, 000 tenge during consecutive 30 calendar days;			
2) The monthly service fee is changed within 10 business days from the date of customer's contacting a bank outlet with an application for changing the service terms.			
3) For one opened deposit only 1 set of cards on preferential terms is provided.			
***a bank, servicing ATM in some cases may not charge additional fee for cash issuance			